



## MANCHESTER DIAL-A-RIDE

- Service animals on board the vehicle
  - *“Personal aides and service animals are allowed to accompany riders, if needed.”*
    - The Dial-a-Ride welcome packet that all new riders receive states that service animals are allowed to travel on Dial-a-Ride buses with their rider.
    - New riders are asked, at time of intake, if they travel with a service animal.
- Passengers traveling with respirators or portable oxygen
  - Passengers are allowed to bring portable O2 tanks and/or respirators on Dial-a-Ride buses.
    - The Dial-a-Ride welcome packet that all new riders receive states that medical devices are allowed on Dial-a-Ride buses.
    - New riders are asked, at time of intake, if they travel with a medical device or other medical equipment.
- Passengers without a mobility device that wish to use the lift to board the vehicle.
  - Passengers are able to use the wheelchair lift with or without a mobility device. Passengers requiring the use of the wheelchair lift are assisted by the driver to ensure they are securely fastened while the lift is in operation.
- Passenger boarding time
  - There is no time limit or restriction for passenger boarding time.