

TOWN OF MANCHESTER

NEW MANCHESTER PUBLIC LIBRARY

COMMUNITY INPUT GATHERING

OCT.-NOV. 2023



Introduction

In October of 2023, HBM Architects traveled to Manchester Connecticut to host in-person engagement sessions for members of the community. At these sessions, presentations with images of library spaces were shared to spark ideas about the possibilities for a new Manchester Public Library and to demonstrate changes, trends, and new service ideas for public libraries. Participants were asked to record and share their reactions; identifying images they liked, commenting on features they found appealing, and sharing which elements they did not find fitting for the community. In order to reach as many members of the community as possible, the same activity was provided through an online survey.

The turnout was impressive. Over 100 community members attended the in-person sessions and over 200 online responses were collected. By analyzing these reactions, designers at HBM Architects were able to identify key takeaways of what aspects of this new library are most important to future patrons. There are many spaces within a library that can be tailored to fit the needs/preferences of each community, and this input gathering process ensures that the public is involved in creating a library that is the best fit for the Town of Manchester.

In addition to public engagement, staff members at the current library were surveyed to gather information on what their needs would be in the new library. Results collected from staff questionnaires are assembled as the final part of this book.



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PART I

*INPUT GATHERING
ANALYSIS*

Entry Experience *Exterior* | Images



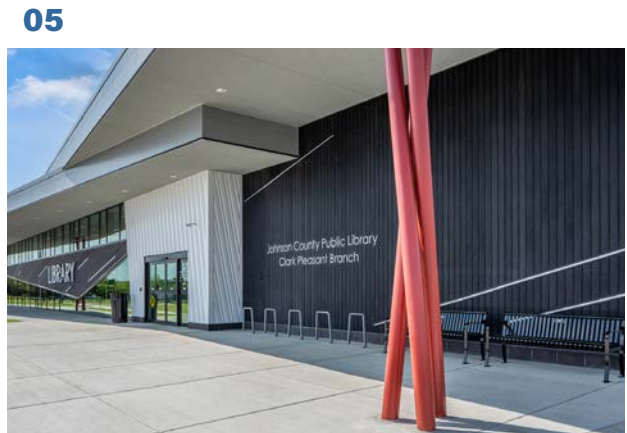
Entry plaza / walkway with benches and automatic bi-parting doors



Iconic exterior elements and bold signage



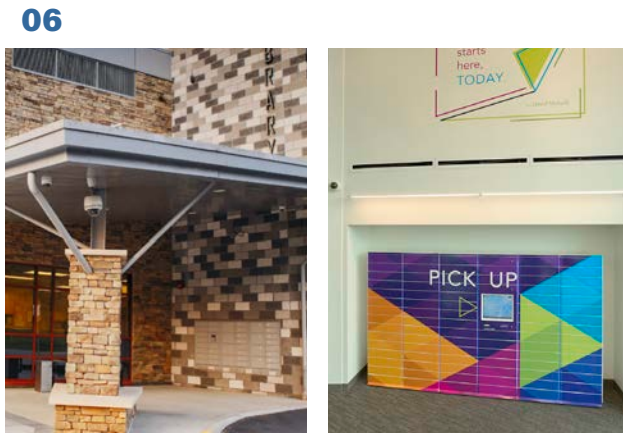
Civic front lawn space



Exterior with pops of color and covered bench seating

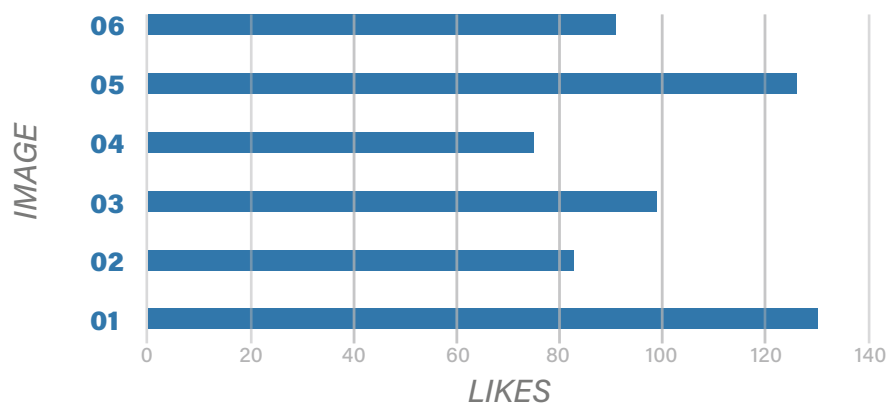


Exterior book return and digital screen advertising library events



Exterior lockers
24/7 vestibule
After hours pick-up lockers

Entry Experience *Exterior* | Responses



Key Takeaways

- **OUTDOOR SEATING SHOULD BE PLACED BY THE ENTRY**
- **IT WOULD BE VERY CONVENIENT TO HAVE ACCESS TO 24/7 BOOK RETURN AND PICKUP OPPORTUNITIES**
- **THERE SHOULD BE SOME WAY TO ADVERTISE EVENTS AND PROGRAMS THE LIBRARY HAS TO OFFER OUTSIDE**

Repeatedly Mentioned

mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- **Would like the convenience of an exterior, 24/7, book return drop x37**
- **Would like a digital screen promoting library events x29**
- **Like bike racks x24**
- **Like exterior benches and outdoor seating options x24**
- **Would like 24/7 lockers in an enclosed space x21**
- **Like after-hours pick-up opportunity x18**
- **Covered entrance / covered seating x17**
- **Would like convenience and accessibility of automatic sliding doors x15**
- **Accessibility is important / As few steps at entry as possible x14**
- A digital screen displaying events to the exterior is not necessary x7
- Outdoor spaces need to be well lit / book return well lit. x4
- Would like a drive-up window x3
-

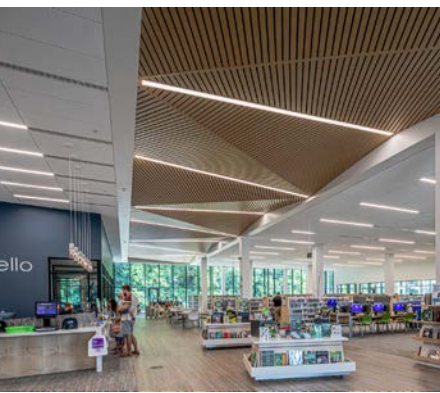
Entry Experience Interior | Images

07



See staff when you enter

08



Clear way-finding upon entry - you can see where to go to find the area you are looking for

09



See easy to browse, face-out book displays at the entry (both entering and exiting)

10



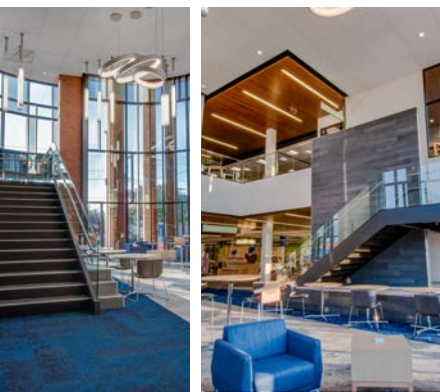
See access to other levels upon entering

11



See staff when you enter

12



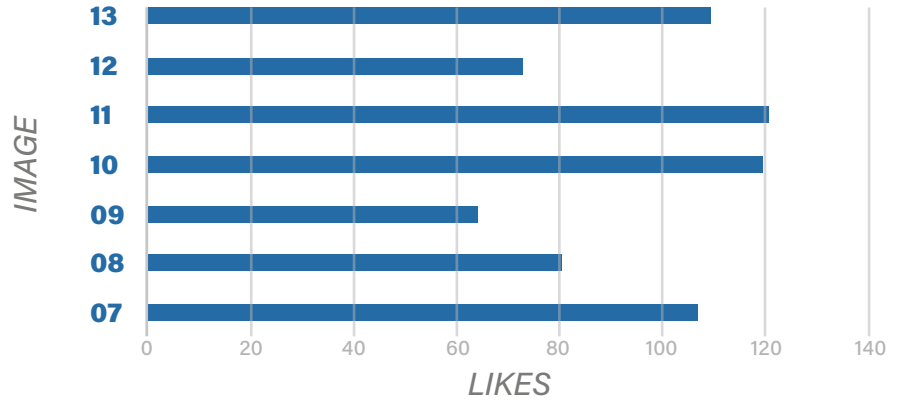
Tall space with views to other levels

13



Self-checkout and Holds

Entry Experience Interior | Responses



Key Takeaways

- LIBRARY STAFF SHOULD BE EASILY FOUND UPON ENTERING THE BUILDING
- SELF-SERVICE OPTIONS WOULD BE CONVENIENT NEAR THE ENTRIES
- AN OPEN, LIGHT, ENTRY SPACE WITH VIEWS TO OTHER LEVELS AND THE ELEVATOR/STAIRS TO GET TO THEM IS WELCOMING AND ENCOURAGES EXPLORING THE LIBRARY

Repeatedly Mentioned

mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- Should be able to see staff upon entry for assistance x39
- Would like to see eye catching, accessible, mobile book displays near entries x32
- Self-service options would be great x29
- Open space/concept, airy, with natural light x28
- Ability to see other levels / tall atrium x21
- See elevator/stair upon entry x15
- Entry space should feel warm and welcoming x12
- Face-out book display would be great x10
- Self-checkout is not necessary and/or wanted x9
- Apprehensive of tall spaces / unused voids x6
- Like convenience of holds close to entry x5
- Would like to be able to see into the stacks from the entry x3

Collection Areas | Images

14



Mobile nesting tables for flexible book display

15



Retail style book display for merchandising materials

16



Mobile face-out book display units

17



LED illuminated shelving to highlight collections and encourage browsing

18



Traditional shelving with display end panels and mobile book display

19



Seating integrated with lower shelving creating quieter seating options

20



Angled shelving for better visibility of both spine-out and face-out books

21



Highlighted collections in fireplace seating areas

22



Touch-screen catalog stations for browsing collections

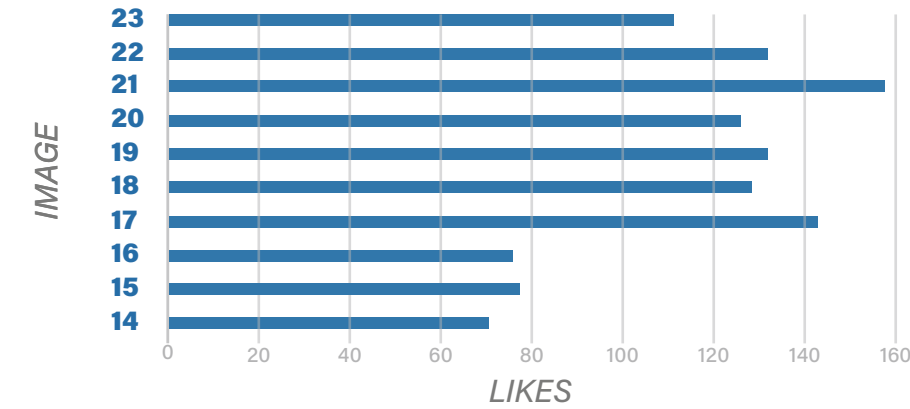
23



"Library of Things" / tool lending library collections



Collection Areas | Responses



Key Takeaways

- **THERE SHOULD BE PLENTY OF SEATING OPTIONS PROVIDED THROUGHOUT THE COLLECTION AREA**
- **SHELVING NEEDS TO BE WELL LIT, EITHER THROUGH INTEGRATED LED LIGHTS OR OTHER METHODS**
- **THERE IS INTEREST IN MORE OPEN, FLEXIBLE, DISPLAY SHELVING AREAS THAT ENCOURAGE EASY BROWSING**
- **PATRONS WOULD LIKE THE ABILITY TO CHECK OUT ITEMS OTHER THAN BOOKS FROM A "LIBRARY OF THINGS"**

Repeatedly Mentioned

mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- Interested in shelving with lighting incorporated x32
- Tables/Seating mixed with shelving x27
- Open, mobile spaces, would be great for flexibility and easy browsing x23
- Shelving needs to be well lit (not necessarily in shelves) x21
- Like the flexibility of mobile shelving x16
- Interested in Tool Lending / "Library of Things" options x16
- Balance traditional shelving with retail style shelving x14
- Like touch screen catalogue stations x14
- Like face out displays. X12
- Like angled shelving x11
- Want soft/comfortable seating options x11
- Prefer more traditional shelving x11
- Like the visibility through the space with lower shelving x9
- Would like convenient access to power in seating spaces x9
- Hesitant about space face-out shelving / retail display consumes x7
- ADA Compliant shelving / easy to reach books x6
- It is difficult to bend down and reach books on too low shelves x5
- Like retail style collections/displays x5
- Like displays on endcaps x3
- Provide gathering spaces x3
- Like having many places to sit x3

Children's Areas | Images

24



Semi-enclosed children's area with a child-sized crawl-through entry

25



Open children's area, defined by carpet change with new materials at entry on mobile displays

26



Child-sized furniture

27



Mobile book bins for easy picture book browsing

28



Interactive play elements for imagination play

29



Combination of low-tech and high-tech interactive play elements

30



Seating for child and caregiver to read together

31



Exterior with pops of color and covered bench seating

32



Children's area computer stations

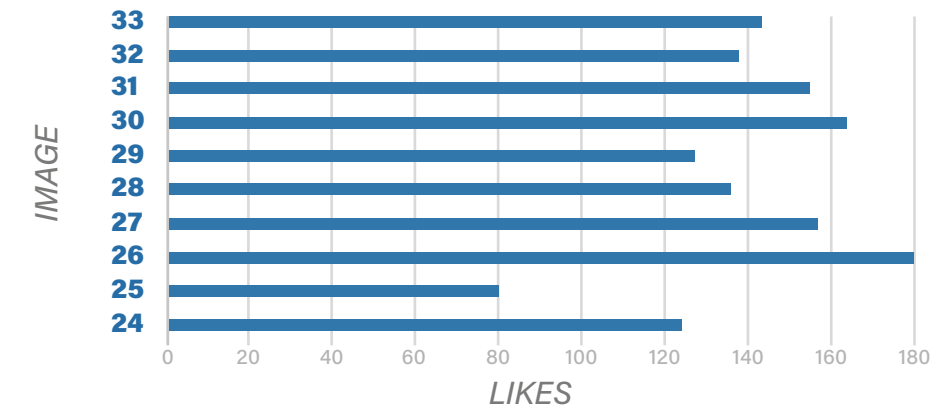
33



Multi-generational seating areas



Children's Areas | Responses



Key Takeaways

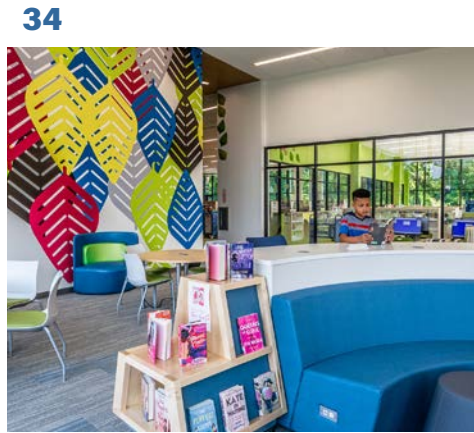
- **CHILD-SIZED FURNITURE IS IMPORTANT FOR CHILDREN TO FEEL COMFORTABLE IN THEIR SPACE**
- **A READING NOOK WOULD BE A FUN PLACE FOR KIDS TO EXPLORE A BOOK**
- **INTERACTIVE PLAY SPACES SHOULD ENCOURAGE IMAGINATIVE PLAY AND NOT TECHNOLOGY FOCUSED**

Repeatedly Mentioned

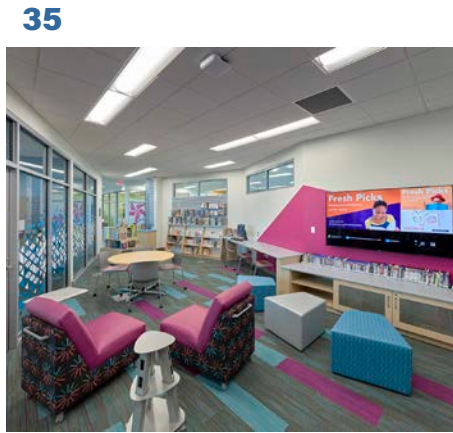
mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- **Children-size furniture is a must x31**
- **Reading nooks are a fun feature for kids x30**
- **Like interactive spaces / learn play grow x29**
- **Shared caregiver and child seats / chair and a half x24**
- **Play areas should encourage imaginative play x23**
- **The children's area should not be technology heavy / computers aren't needed x22**
- **Children's room should be enclosed with in glass (noise and safety concerns) X21**
- **A multi-generational zone would be a great space x18**
- **Would like to provide children's computers x12**
- **Should be a colorful and whimsical x10**
- Focus should be more on reading than playing x7
- Child sized crawl through looks fun for kids x7
- Considerations should be taken to keep children's noise from the rest of the library x6
- Comfortable seating x4
- A crawl through is not accessible to everyone and can be a problem x4
- Child Quiet reading/study spaces x4
- Adult sized seating should be provided for caregivers x3
- Space for Puppets/puppet theater. x3
- Like movable book bins (record style) x3

Teen Areas | Images



34 Enclosed Teen area with large wall graphic and a variety of powered seating options



35 Teen area with gaming station and bold colors defining space



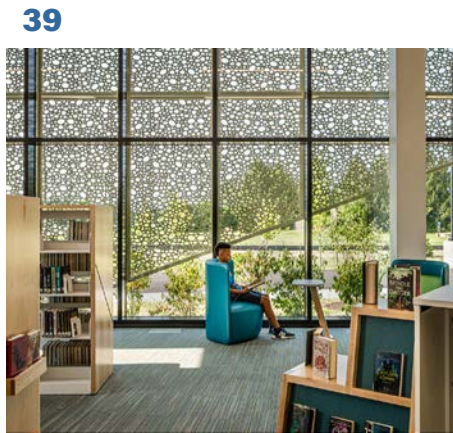
36 Teen area with dedicated staff desk



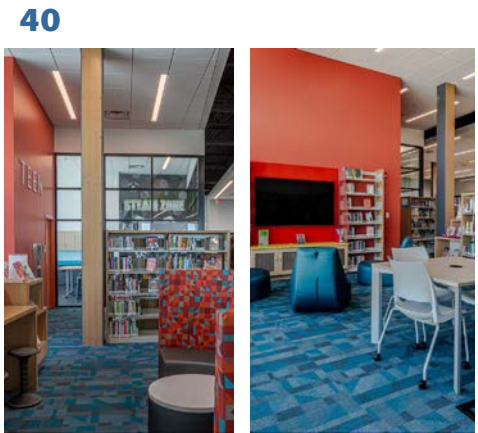
37 9 panel screen for movie night, distance learning, and dual gaming



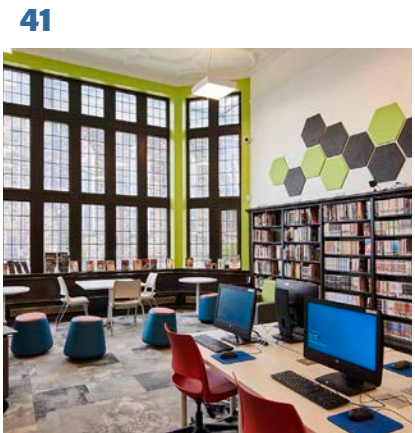
38 Mobile gaming cart and virtual reality



39 Tall space with views to other levels

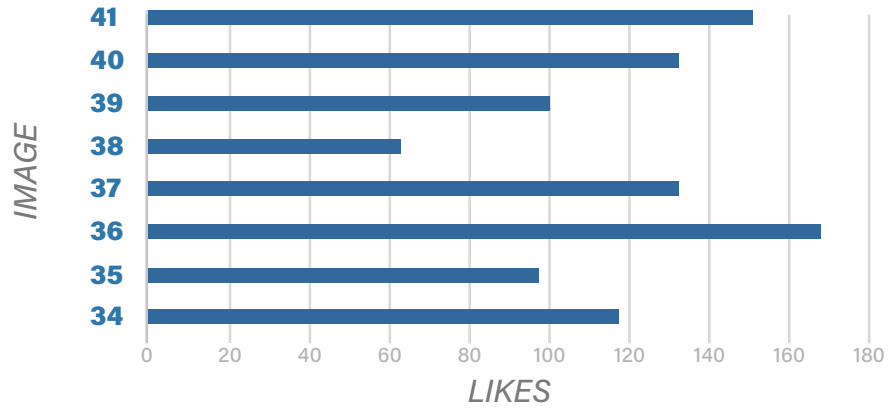


40 Teen area defined by furniture with a variety of seating types, all with access to power



41 Teen area with flexible furniture, perimeter shelving, and acoustic wall panels for noise reduction

Teen Areas | Responses



Key Takeaways

- **NOISE REDUCING ELEMENTS SHOULD BE INCORPORATED INTO THE DESIGN**
- **THERE SHOULD BE A CAREFUL BALANCE BETWEEN GAMING/TECH PROVIDED AND SPACES LIMITED TO QUIET READING**
- **TEEN SPACE SHOULD BE SEPARATE FROM ADULTS WITH A DEDICATED STAFF DESK**

Repeatedly Mentioned

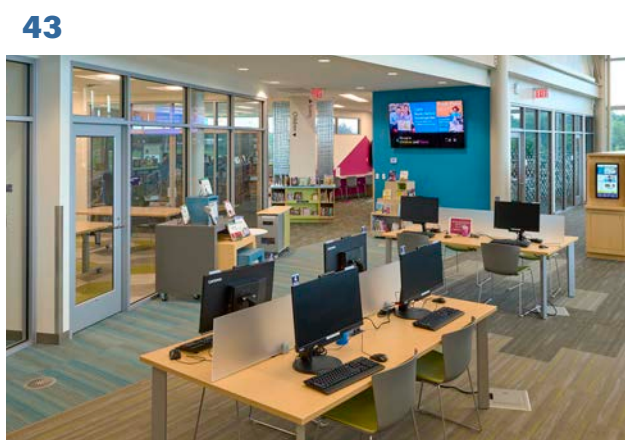
mentioned 15+ times | mentioned 10+ times | mentioned 3+ times

- Acoustic panels/noise reduction x16
- A gaming station would be fun for Teens / access to games they might not have at home x13
- Limited/no video games/virtual reality x12
- Like the panel screen for movie nights x11
- Teens need study rooms x11
- Flexible design/seating x11
- Prefer subdued colors / calming x9
- Provide access to many outlets/power x9
- Provide quiet / reading space x8
- Would like the space partially enclosed / library within a library x6
- Provide a variety of seating types x6
- Teen space should be clearly separate from adults x5
- Like the dedicated Teen staff desk x4
- Provide a variety of technology x4
- There should be a mix of quiet and social spaces x4
- Natural light (lots of windows) x4
- Comfortable seating x3

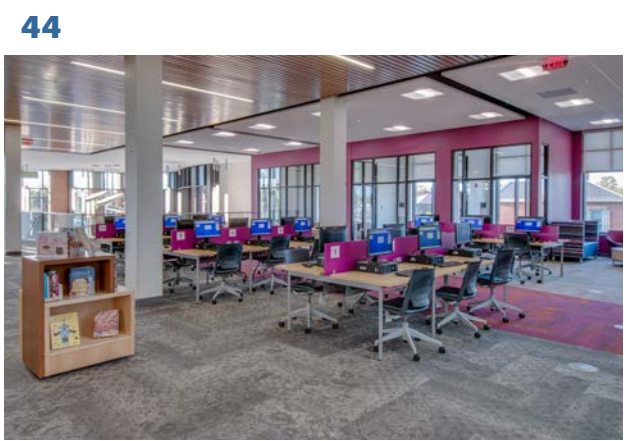
Technology & Creative Spaces | Images



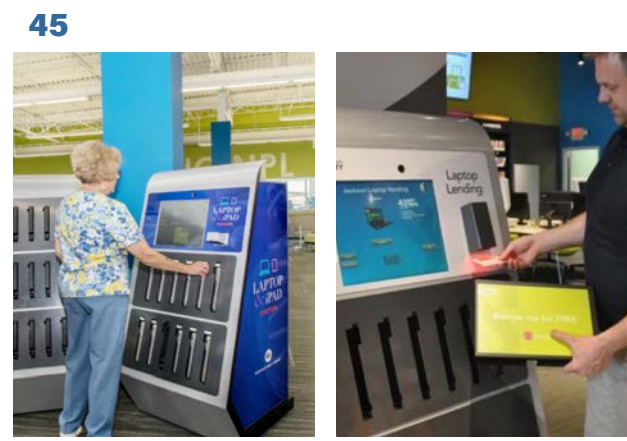
42 Computer stations along a counter with USB convenience power



43 Furniture computer stations with wire management arranged in pods



44 Computer stations adjacent to study rooms and book display



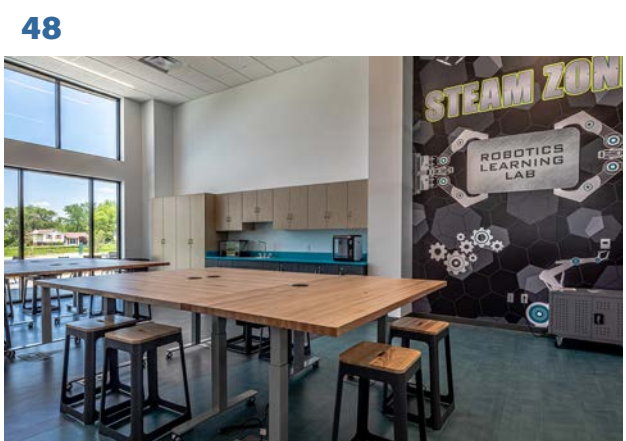
45 Laptop lending (either self-service or managed by staff)



46 Mobile business center with mobile service point for peak traffic hours



47 Recording studio with musical instruments that can be checked out



48 STEAM / Robotics lab that could double as a small group meeting or "messy" program space



49 Technology rich learning lab with computers, 3D printing, quilting machine, etc.

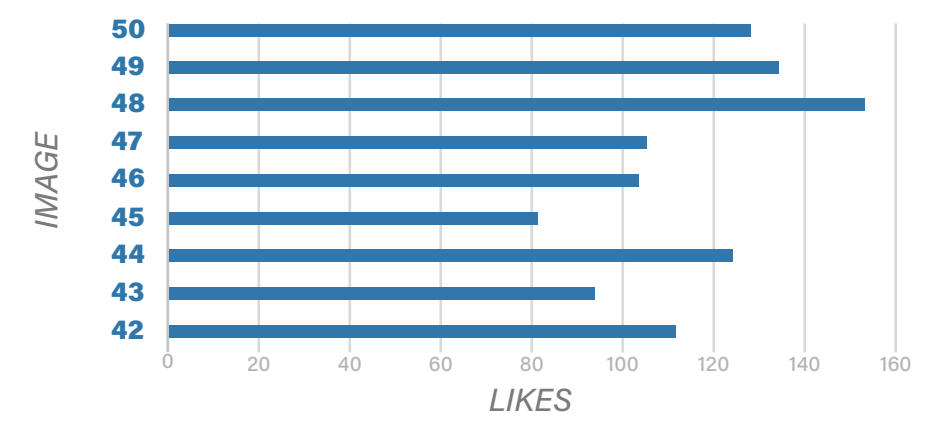


50 Mobile power towers to provide additional outlets throughout the space as needed



#48 MOST LIKED IMAGE
 STEAM / Robotics lab that could double as a small group meeting or "messy" program space

Technology & Creative Spaces | Responses



Key Takeaways

- **A MAKERSPACE AND/OR STEAM LAB IN WHICH TO USE AND LEARN ABOUT NEW TECHNOLOGY WOULD BE A GREAT RESOURCE**
- **THERE IS INTEREST IN A RECORDING STUDIO / MUSIC CREATION OPPORTUNITY**
- **THERE SHOULD BE MANY ACCESSIBLE POWER AND CHARGING OPPORTUNITIES THROUGHOUT THE LIBRARY**

Repeatedly Mentioned

mentioned 15+ times | mentioned 10+ times | mentioned 3+ times

- **Would like having a recording studio / music creation room x20**
- **STEAM/Makerspace area x19**
- **Mobile power towers / changing stations x18**
- **Provide access to modern technology / some don't have access at home x18**
- **Would like providing the resource of laptop vending x16**
- **Like the mobile Business Center x14**
- Space to spread out / larger computer space x7
- Computer stations/pods x7
- For instrument rentals x6
- Robotics Lab x6
- Privacy for computer use is important x4
- Against Laptop Vending x4
- Against the Recording Studio x4
- Concerns on proper staff to run/help with technology x3
- Would like 3D printers x3
- Interest in tech classes/computer lab for tech classes x3
- Would like having a mobile Service Point x3

Seating & Study Spaces | Images

51



Glass enclosed quiet reading / study room

52



Open booth seating

53



Combination of table and chair seating with access to power

54



Using furniture to create focus / study spaces (either 1 or 2 people)

55



Small group study rooms with integrated technology and graphic window film for privacy

56



Family study room with table seating and interactive play elements

57



Using demountable partitions to create study rooms for future flexibility

58



Fireplace seating areas with table and chair seating or soft seating

59

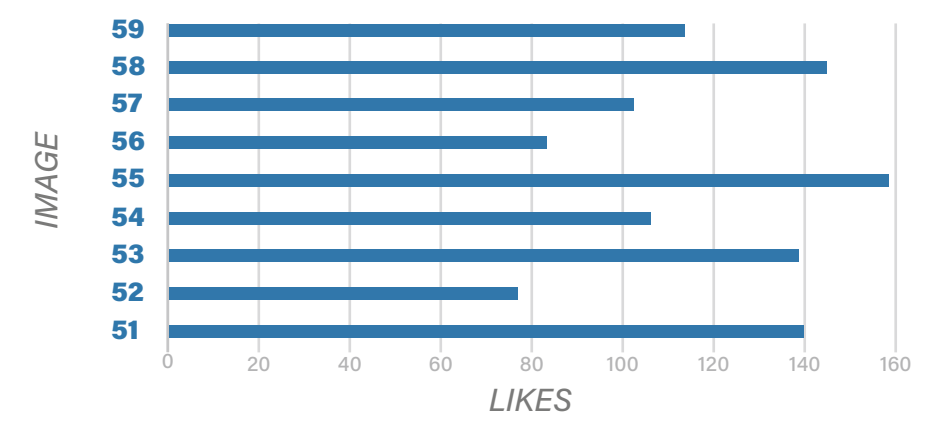


Counter top and cafe table seating adjacent to self-serve vending machines



#55 MOST LIKED IMAGE
Small group study rooms with integrated technology and graphic window film for privacy

Seating & Study Spaces | Responses



Key Takeaways

- **PATRONS ARE INTERESTED IN HAVING ACCESS TO VENDING MACHINES / A PLACE TO EAT WITHIN THE LIBRARY**
- **SMALL GROUP/PRIVATE STUDY ROOMS ARE NEEDED**
- **FAMILY/CAREGIVER STUDY ROOMS WOULD BE A GREAT RESOURCE**
- **A VARIETY OF FLEXIBLE/COMFORTABLE ALTERNATIVE SEATING OPTIONS SHOULD BE PROVIDED**

Repeatedly Mentioned

mentioned 20+ times | mentioned 10+ times | mentioned 3+ times

- **Vending machines or a café are useful for the library. x27**
- **Small group study rooms x21**
- **Family study rooms are good, A Space for caregivers to achieve what they need and keep their kids contained is important. x17**
- **Private study rooms x16**
- **Flexibility / dividable spaces / mobile furniture x16**
- **Natural light x11**
- **Various types of spaces for various types of needs x10**
- Would like study booths. x9
- Comfortable seating environment x8
- Would like seating around a fireplace x8
- Social gathering spaces x7
- Quiet reading room x6
- Food in the library isn't a good idea / don't like vending machines x6
- Reservable study rooms x4
- Natural lighting x4
- Don't like booth seating x4
- Would like tech in study booths x3
- Don't want a fireplace x3
- Don't want a fireplace x3

Meeting & Gathering Spaces | Images

60



Meeting Room with graphic window film to provide light and movement with some privacy

61



Motorized window shades to control sunlight

62



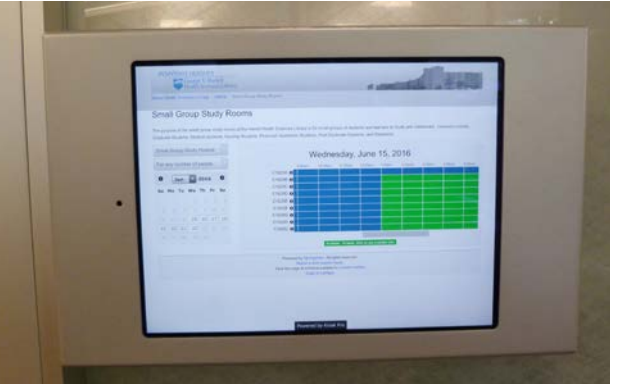
Meeting Room with operable wall opening to the main space for large event programs

63



Meeting Room with operable wall opening to the exterior for indoor / outdoor events

64



Meeting Room reservation system

65



Meeting Room with flexible technology

66



Youth program room with overhead door for flexibility in program size

67



Enclosed family activity room with durable finishes for play, crafts, programs, etc.

68



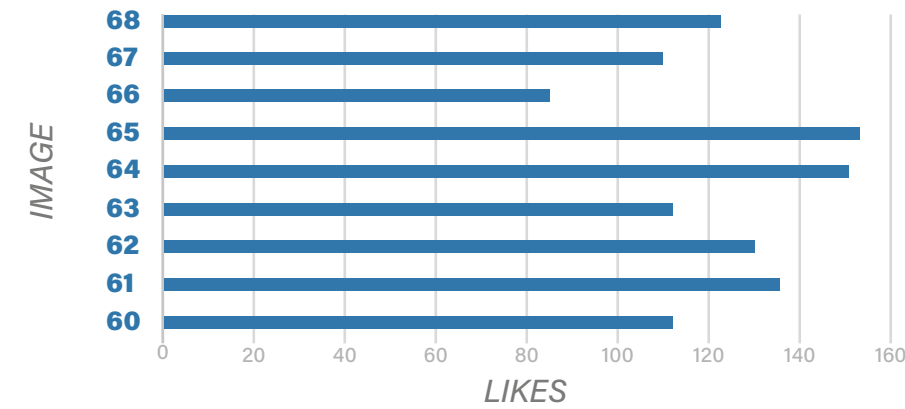
Family activity room open to the children's area and with durable finishes



#65 MOST LIKED IMAGE

Meeting Room with flexible technology

Meeting & Gathering Spaces | Responses



Key Takeaways

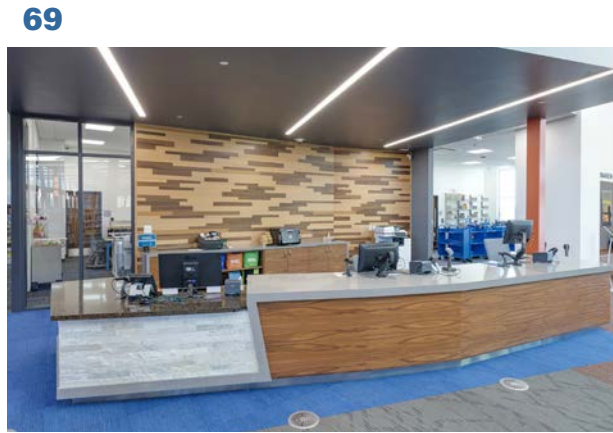
- **MEETING ROOMS SHOULD BE FLEXIBLE AND VARY IN SIZES TO ACCOMMODATE DIFFERENT GROUPS AND USES**
- **A RESERVATION SYSTEM WOULD BE BENEFICIAL FOR PATRONS/GROUPS TO BE ABLE TO SCHEDULE MEETING ROOM USE**
- **NATURAL LIGHTING IN MEETING ROOMS IS IMPORTANT, BUT THERE SHOULD BE LIGHTING CONTROL**

Repeatedly Mentioned

mentioned 15+ times | mentioned 10+ times | mentioned 3+ times

- Like the option to divide meeting rooms with operable wall x20
- Flexibility / Meeting Rooms that can vary in size/use x17
- Study/quiet room like meeting rooms x16
- Like social gathering spaces / would work well for families x14
- Like the reservation system x13
- Outdoor meeting space x13
- Meeting space is good for public events x10
- Natural lighting in meeting rooms / height in space x6
- Some of these functions could be better utilized in a place other than the library x5
- Provide a variety of technology in the meeting rooms x5
- Would like to have a catering kitchen/kitchenette x4
- These allow for greater use of the library x4
- The space should be multi-purpose and multiple demographics x4
- There should be a variety of sizes of meeting rooms x3
- Lighting control is required x3
- Overhead doors are cause for concern both environmentally and for safety x3
- Meeting space for organizations to display works of art / gallery space x3

Staff Desks & Workrooms | Images



One-stop desk for all library services



Height adjustable service desk work station



Circulation desk open to staff workroom



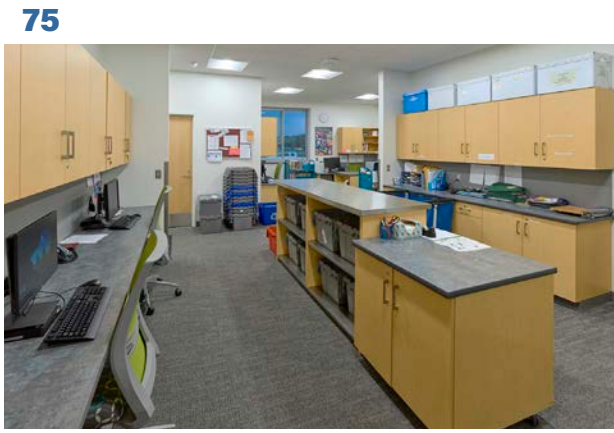
Workroom behind circulation desk with perimeter work stations and center island with storage



Mobile service desks



Service desk with visibility into study rooms



Staff workroom with overhead storage



Flexible counter seating work stations



Long central work table with open storage



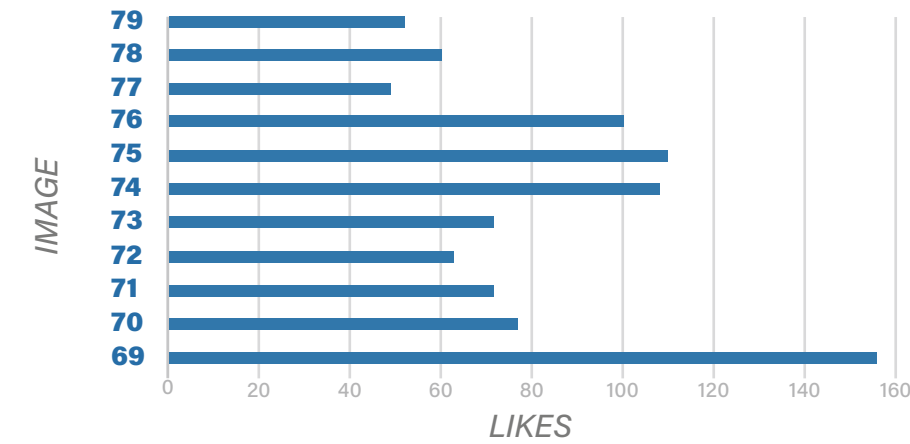
Plenty of space for book carts



Staff lockers and mobile personal desk storage drawers



Staff Desks & Workrooms | Responses



Key Takeaways

- INPUT SHOULD COME FROM THE LIBRARY STAFF**

(THESE RESPONSES ARE FROM THE GENERAL PUBLIC, SEE STAFF QUESTIONNAIRES IN THE NEXT PART FOR STAFF PERSPECTIVES)

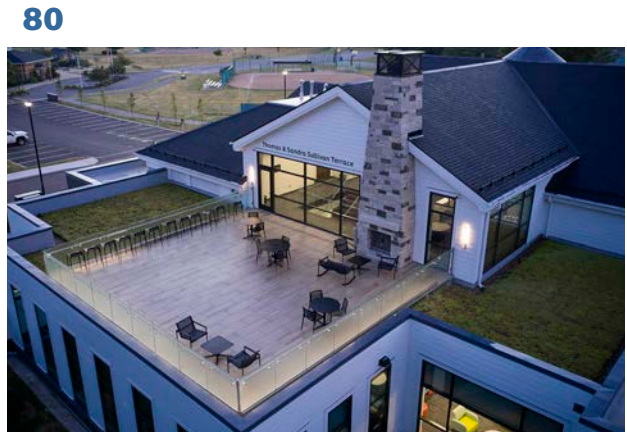
- THERE SHOULD BE A MAIN SERVICE DESK, ABLE TO ASSIST WITH ALL NEEDS, LOCATED FRONT AND CENTER**
- SMALLER SERVICE DESKS SHOULD PROVIDE VISUAL OVERSIGHT AND ASSISTANCE TO OTHER SPACES IN THE LIBRARY**
- STAFF NEED PRIVACY AT SERVICE DESKS AND PRIVATE SPACES TO WORK AWAY FROM THE PUBLIC**

Repeatedly Mentioned

mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- The staff should give their input on their desks and workroom x29
- Mobile staff desks are convenient for the staff members and patrons x14
- The staff desk should be placed in an easy to find, central location x13
- Staff to have good oversight of all library spaces x13
- The staff should have some privacy from patrons / semi-private work stations x10
- "One-Stop Shop" desk for library services x10
- Staff need plenty of storage x9
- Staff need a private work area x8
- Service desks should be at varying heights and/or adjustable x7
- Staff spaces should be comfortable x3
- Staff lockers x3

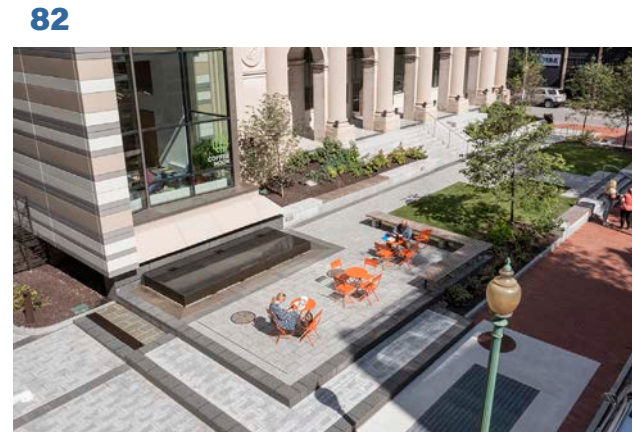
Outdoor Spaces | Images



Second story patio with flexible seating and uses

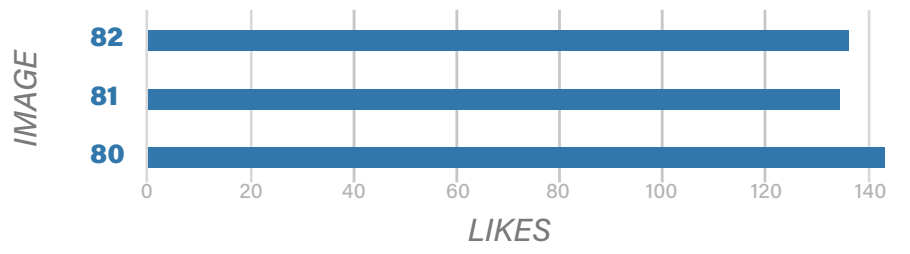


Patio with movie screen and shaded seating



Seating area along Main Street

Outdoor Spaces | Responses



Key Takeaways

- PATRONS ARE INTERESTED IN A ROOFTOP PATIO
- OUTDOOR AREAS NEED TO BE SHADED
- OUTDOOR SPACES SHOULDN'T TAKE UP TOO MUCH VALUABLE SPACE

Repeatedly Mentioned

mentioned 25+ times | mentioned 10+ times | mentioned 3+ times

- A rooftop patio would be a nice addition x27
- Outdoor space needs to be shaded x18
- Rooftop garden/greenery / living roof x15
- Ample outdoor seating x14
- Any outdoor spaces would be nice x12
- Outdoor spaces aren't necessary / take up space x11
- Outdoor spaces help to create community x8
- Pollinator plants/community garden x7
- An additional appeal on main street is a positive x6

Comments on Exterior Design

Participants of the in-person engagement sessions had the opportunity to view and comment on in progress design renderings from HBM Architects. Online survey responders provided thoughts about architecture for the new library when contemplating exterior entry experiences. These opinions were collected into the list below.

mentioned 10+ times | **mentioned 5+ times**

- **Architecture should fit with / compliment Main Street x18**
- **Prefer a modern/contemporary unique building x18**
- **Prefer classic/historic architecture x15**
- **Design should blend old with new x8**
- **Like large windows/glass and openness x6**
- **Like arched brick windows to relate to Manchester / Silk Mills x6**

All Responses
(From online survey)

- A touch of the past, with an eye toward the future.
- More open/welcoming and fit in with style of surrounding buildings
- I like the idea that the library would stand out as distinctive and prominent. It doesn't need to look like a high school.
- I'd like to see the building exterior be something similar to the existing library that fits in architecturally with the rest of the Main Street buildings like the Bennett school buildings.
- I would like it to have character and fit in on Main st..., keep arches, etc.
- Library should be distinct, but celebrate Manchester's history.
- I'd love a modern look to the building
- I would like the exterior to blend with the charm of main St
- The new Library should either be charming to fit in with the Cheney and Main St BRICK aesthetic like 3, but 2 is what I consider to be futuristic.
- I believe architecture should avoid minamlism or modern approaches - the two I selected have a more timeless feel, and would exhume the importance and beauty that a Library should encompass.
- I like the more traditional design of #3. I think it would blend in with the older style of Main Street.
- Really liked the contemporary feel and plenty of windows
- Keeping the old charm brick style facade with other Main St buildings
- Like the large glass walls and non-traditional architecture.
- Like a historic look
- Even though I selected 2, I don't want to see another brick building in downtown! I love the powerful architecture and startling windows in 2. They're dynamic! And we need some dynamite in this town. I also like the modern feel of 4.

- Nice blend of classical American public architecture and innovate modern elements. Spaces inviting, open, reverent (to public history and importance of a well educated & engaged public), and elevating. Nothing trendy or fashionable-today, if this is to be viable for 80-100yrs.
- I like the blend of traditional and modern
- Kalwall Panels for lighting without glare and energy saving
- Fit in with Manchester architecture
- A more modern look is more attractive. It should look weird or like a Bank.
- It needs to be modern and welcoming
- The building should be reflective of the town itself, the new library should be built in a similar style as the current library. Glass and steel does not belong on a quaint Main Street.
- Like the traditional look 3
- The exterior design of #2 feels both modern and classic; very appealing. Outside green space for sitting, relaxing, etc I believe would be beneficial.
- Dignified and open, welcoming, not grim and institutional
- I prefer the old architecture style that is found in Manchester vs trying to look like other peoples cities
- Modern Architecture
- I love 2's modern look and feel. I also like the classic look of 3 since it matches our town architecture. 6 is average.
- Iconic exterior is cool. But I also like a classic look.
- Still maintain architectural guidelines of the downtown.
- I like my libraries to look a little more classic/timeless.
- I love our current libraries look. It looks like a place of knowledge with the old fashioned architecture.

- A type of civic (3) look would blend better with Main Street (you know village charm and all),
- I like historical look 3
- I like the look of the more classic buildings.
- Home-like, charming better than soaring glass and steel and a huge atrium. 2
- I like the classic look
- Colorful building attracts people to the building.
- Contemporary, clean look
- Main Street needs a stand out building that draws attention.
- Should blend with Main Street tradition
- Modern clean lines, open, airy..
- Arched exit to fit with arches of Manchester.
- needs to fit in with historical buildings
- Not a college campus. needs to be simple
- #2modern more 21st century
- #3 traditional
- We like the older style architecture
- It is the most attractive of all. None the above fits the character of Main Street. (3)
- Modern Architecture
- I prefer subtle rather than bold signage.
- Pops of color are in keeping with an emerging Main St vibe.
- Libraries need to keep their classic look, there's no need to give them soul less and cold feeling to them, our Library feels comfortable and my daughter loves it there, she's comfortable and it's not easy for young children to feel comfortable playing in a place that looks like a museum.

Comments on Exterior Design

All Responses cont.
(From in-person sessions - some references to presented design progress)

- Modern and welcoming.
- Replicate the old North End building.
- Main Street theme is outdated. The library should be the catalyst for positive design change. Brick is not the look
- Traditional look is peer pressure from dead people. Just because it exists doesn't mean it is the best way to continue to do things.
- I like the exterior and how it's flat (at ground level) to walk straight into the building. I like the windows! Needs more exterior seating, benches, etc. \
- Like the exterior design, large windows, ornate windows, ample parking
- Like open concept inside, large windows, natural light
- Like mainly red brick with other brick colors, regular windows, and slanted windows, the open first floor is different from the rest of the building.
- Other exterior designs - Manchester took down the whole north end - want replication of the former north end historic facade.
- Prefer arched windows, at least on a brick portion.
- Would prefer less brick, larger vertical windows like the Mass Museum of Contemporary Art.
- Arched windows would be more like the main street.
- Might want more seating outside
- The photos were not examples of a New England feel.
- Dislike the big fancy element of the exterior design that is two stories high inside the glass and serves no functional purpose.
- Don't let fancy exterior design elements let the project go over budget or cause significant delays. The community won't support another library project. The inside is more important.
- Like the exterior design. Clearly shows the historic look of downtown and looks to the future.

- Like looking at mirroring Mill's windows. Some are arched.
- Ground-level windows [being larger and providing visibility] are good. When I drive by a library, I like to see life inside. Stories are alive and brought to life by the patrons.
- Concern that the big fancy design pieces, especially whatever the design piece that serves no real purpose will cause it to go over budget.
- Don't make the exterior design too modern.
- Like how the exterior design echoes the rhythm of the main street while feeling contemporary and fresh
- Building should fit into the present.
- Arch windows like the Cheney Mills
- Looks good but in the wrong area
- "Final design" rather than busy/disjointed
- Purple piece in the middle (?)
- Do not like the starting concept design
- Do not like the hard lines.
- Looks like a college library.
- Industrial look is a little cold (offset with wood on the interior)

Other Comments

At the in-person engagement sessions, an "other" category was provided to give participants a space to mention other thoughts they had for the new library. Survey responders made several comments that did not fall into any defined library space category as well. These opinions were collected into the list below.

- The library is one of the last 'third places' the public can use for leisure when they're not at home or at work. The library is also critical for residents experiencing homelessness, where they're constantly shooed away from businesses and residential areas. Its function in the town is more than a house for books, but a community center that provides a welcoming leisure space for people of diverse backgrounds to interact.
- Need to address parking and building access.
- Climate change and weatherization
- Like the idea of creating a place that is more than just a building
- Parking is important!
- How will this be weatherized for climate change? (floods, extreme weather, etc.)
- You should consider solar canopies on the roof. Tree planters
- Staff need personal break space for lunch, etc.
- Need to include accessibility and language accessibility elements in the design
- Need drive-through book drop to save parking and going up to the building.
- Need plenty of bathrooms centrally located on each floor.
- Tool lending and music rooms should be done by recreation dept.
- Need a lot of parking.
- There should be plenty of restrooms with clear signage of where to find them
- There should be good lighting outside (not solar)
- Make sure women's restrooms are appropriately sized
- Don't waste space with too high ceilings.
- Make sure books are not too low on shelves.
- Technology should not be bonded. Computers only last 5 years.
- The building should have geothermal heating and cooling and rooftop solar panels.
- Parking is important
- The building needs to have cameras so all areas can be seen
- Parking is a serious concern
- Provide plenty of bathrooms/larger bathrooms
- Need a separate warming room for homeless
- Should strive for a Net Zero energy building
- Concern that too high ceilings could cause a heating problem
- Some spaces seem more like classrooms than a library.
- Very few people spend a lot of time sitting in the library.
- Art from local artists
- How to police poverty
- No building on the Forest Street lot
- Pedestrian crossing to the library from Forest Street lot
- No Kitchens are needed
- Handicap access
- Cameras needed on the rear of Forest St lot
- Front and parking entrances should be treated with equal importance (visible and well-lit)
- App to guide you to material locations
- USB A & C Outlets
- At least 2 bathrooms for adults. 1. For women – state of the art (visit the town senior center/the other local library for example. 2. For men – Whatever is normal.

PART II

*STAFF
QUESTIONNAIRES*

General Space Use

1. Where do people go first when they enter the building?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- Circulation desk x17
- Reference Area x10
- New materials collections x9
- Return materials x8
- Children's Area x5

All Responses

- Regular customers often head right to the new book area of the reference room (for computers). Others usually come to the circulation desk with questions, or to return their materials.
- Generally stop at front desk - return materials or check out. Others head to reference or children's
- Generally they stop at the circulation desk to either return materials or ask questions. Regular patrons head to the new book area or reference or children's/
- New books, video, depends on programming (storytime/children's)
- "New materials"
- There's a two way split - some go directly into our reference room, but most come to the circulation desk to ask for help or directions or to return items.
- To the circulation desk to return materials or get info.
- Circulation
- Front desk, new adult fiction
- Circulation desk or reference
- Children's if a family, Reference if they've printed before, circulation desk for everything else
- Varies
- They either stop at the front desk for holds/drop offs or they come directly into reference.
- Circulation/front desk
- Returns, service area
- Adults head towards either New Books or into reference. Kids and families often make a beeline for children's.
- Front desk to return items
- Main circulation desk, reference area
- Reference, then bathroom
- Circulation desk, holds pick-up, new books
- New books area, fiction, DVDs, computers/reference help
- People enter into the lobby and if they haven't been here before they will ask for directional guidance from staff at the circulation desk. Not an intuitive or inviting lobby.
- Either adult new books, photocopier, or children's

General Space Use

2. What is the busiest space in your building?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- Circulation desk / lobby area x12
- Children's x9
- New Material Collections x4

All Responses

- Besides the entrance, I would say the circulation desk. Since all materials are checked out there. Even patrons visiting other areas (like computers) first stop at the circulation desk to ask questions/directions, or to get a library card.
- Almost all service areas. Circulation, Reference, Children's, but also new books, program room.
- Depending on the time of day - new book, circulation area, and children's.
- Video room, depends on what is going on
- "New" area
- Overall, the area with the most traffic is the lobby area where the circulation desk and entrance/exit are located.
- The circulation desk maybe... but other desks are busy also
- Circulation
- New adult fiction, computers
- Children's and reference. In children's, users are looking for interactive things their child can do, i.e. puzzles or a lego table.
- Depends on programming but probably reference/circ
- Circulation
- That's a toss up between ref/computers/printers and the main circ desk (depending).
- Reference
- Children's, checkouts
- Either children's during off-school hours or either the reference or circulation desks
- Children's
- Depends on time, circulation, reference, or children's

- Reference
- The children's room
- This varies. At times the circulation desk. 5-7 p.m. reference / computer area
- The Howroyd / programming room. It is in constant use am to pm, by all departments, for all ages.
- Children's - around the activity table

General Space Use

3. Which space is used least?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Upstairs nonfiction / stacks x14**
- Reference printed collection x3
- CDs / audiobooks x3

All Responses

- Reference print materials, some of the upstairs non-fiction collection in hard to reach areas, basement is inaccessible by patrons; but overall we don't have enough space so we try to utilize it all well.
- Likely CDs, perhaps nonfiction stacks, print reference
- Upstairs nonfiction collection
- Reference printed collection
- For public spaces, the least used would be our teen area, but it's not a very inviting space.
- Nonfiction shelves upstairs
- Mezzanine
- Adult CDs; Adult DVDs; oversize nonfiction (Adult); children's older non-fiction, audiobooks, music CDs, DVDs
- Nonfiction because it is not accessible
- Probably second floor stacks
- Basement, nonfiction
- I would say either local history or, and this is very specific, the Teen audiobook CDs
- The stacks
- Upstairs because it is not easy to access
- The stacks are hard to access and a bit foreboding for patrons unless they are regulars who know exactly where to go they often prefer asking at reference/circulation.
- Teen
- Nonfiction
- Upstairs stacks - hard to access
- Oversized books, 300's
- Upstairs area - adult nonfiction, basement shelving area.
- Adult nonfiction stacks

General Space Use

4. What user group(s) do you feel are under-served by the library?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Disabled / handicapped / elderly x13**
- **Teens x11**
- [Non-English speakers x7](#)
- Young adults / 18-20's x3

All Responses

- Spanish speaking and other non-English speaking households
- High school students, elderly
- Teens, non-English speakers, and handicapped people
- New adults, 18-22, non-English speakers
- Anyone with a mobility disability, whether they are disabled, elderly, injured, etc.; Mothers with strollers have difficulty navigating the stacks; teens do not have a designated, truly separated place; many staff have to share desks and program spaces.
- Disabled people, older teens (grades 10-12), early 20s
- High schoolers
- Any disable person, tweens
- Teens do not have a defined space. People that are "working from home". Students have no quiet space to study. Handicapped cannot access the nonfiction materials.
- None
- Disabled
- Older teens and "new adults" strike me as the most under-served demographics
- Teens, older adults, seniors
- Teens - need a more welcoming space; anyone who want to browse collections upstairs, but are in a wheelchair, difficulty using stairs, etc.; non-English speakers
- Groups looking for private study, conference spaces. Bristol has 3-4 study rooms for 1-2 people and 3 joining program rooms all of which were very popular.
- Preteens, school age
- Non-English speaking population, Teens (due to lack of space), elderly and handicapped due to restricted access
- None
- Non English speakers - signage is only in English and there is not enough space for extensive language sections. Teens - no real space for them to use
- Older Americans, health related books, middle aged men, books for parents of tweens, working class patrons in general.
- There probably isn't one group that isn't under-served. Physical hard space / inside and out, cramped, worn out. Something as simple as finding an electrical outlet is difficult.
- Residents with limited English-language abilities. Users with accessibility issues.

General Space Use

5. What types of spaces would be the most helpful for serving adults, teens, and children?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Designated study rooms (Adult and Teen) x13**
- **Separate program/multipurpose rooms x9**
- **Separate space for Teen x8**
- **Young child/family play area x8**
- **More seating options / comfortable gathering spaces (Adult and Teen) x7**
- **More accessible and adequate sized bathrooms x6**
- **More computers / computer lab x5**
- **Defined department sections / clear signage x5**
- Accessible shelving heights (not too high in children's, not too low in adult collection) x4
- Spaces for displays / browsing (All) x4
- Furniture with charging ports / spaces to work on personal laptops x3

All Responses

- Accessible, clearly marked. Well lit, lots of space for browsing and displays/marketing
- Open spaces with plenty of room to study, meet, play, read, explore. Lower shelving for children. Stroller parking. Family play area. Coat hanging.
- Clean, comfortable, approachable areas for people to sit and read and gather. Quiet study rooms and meeting rooms are asked for every day. A "coffee shop" atmosphere for people to work on their computers would be nice. A separate teen space, more programming space, a makerspace, video and audio studios
- Each having a program room / storage. Outdoor space, Makerspace - not necessarily printers / sewing machines.
- More bookshelf and sitting for adult. Craft space, art space, or paint space for children. Game space for Teen. Meeting Room and separate program rooms for Adult, teen, and children.
- Adults - more study spaces in quiet areas (especially private rooms), accessible stacks, teens need their own space separate from quiet zones; children need a fun, engaging area where kids can be kids.
- More accessible shelving so people don't need to bend down so much and can reach top shelves
- Teens need their own space not shared w/ adults unless they are looking for teen titles
- Separate departments, quiet spaces, bathrooms (with unisex), desks or tables with USB/charging ports
- Amble parking and bathrooms, study rooms, more computers, a teen space, public seating, sections within children's for different ages, i.e. infant soft play area and rooms for tutoring.
- People ask for conference or study rooms daily
- Multipurpose rooms, designated study area
- Adults - easier to browse, better flow of items, especially nonfiction, study rooms, business center area, computer lab; Teens - separate from reference area, true young adult collection, make tween collection' Children - lower shelving, seating, stroller parking, coat rack, family play area
- Aside from dedicated activity spaces, a makerspace or study rooms, more clearly defined shelving "sections". Teens, for example, blends into foreign language here.
- Separated service areas, but ones that would allow easy entrance for people of all ages to all areas.
- Individual quiet spaces, group meeting rooms, creative/play spaces for children, dedicated teen space.
- More accessible shelving so people don't need to bend down so much and can reach top shelves
- Teens need their own space not shared w/ adults unless they are looking for teen titles
- Separate departments, quiet spaces, bathrooms (with unisex), desks or tables with USB/charging ports
- Amble parking and bathrooms, study rooms, more computers, a teen space, public seating, sections within children's for different ages, i.e. infant soft play area and rooms for tutoring.
- People ask for conference or study rooms daily
- Multipurpose rooms, designated study area
- Separate adult and children's/teen programming rooms, designated play space in children's room, commercial kitchen in program area, dining area (not necessarily a cafe, just an area to eat), outdoor space for programming, separate teen room, computer lab, stroller parking, podcast pod, digital conversion station, local history room.
- Quiet study room for adults and students.
- Varied seating throughout / noisy vs. quiet zones, small meeting rooms, space for the collection of materials

General Space Use

6. What are your top priorities for a new library building?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Study rooms / quiet spaces x9**
- **Accessibility x9**
- **Maintain the welcoming feel and charm of current building x7**
- **More program/multipurpose/craft space x6**
- **More space! (for people and books) x6**
- **More storage space x6**
- Play space for children x4
- Adequate staff work space x4
- Functional, flexible, long lasting design x3
- Local history room x3
- Natural light x3
- Adequate restrooms x3
- More seating/table opportunities x3

All Responses

- I think it is important to create a blend of a building that is new and modern and innovative, with a building that is still charming, feels familiar/ welcoming/comfortable for patrons and will still allow some of our patrons to interact with staff. It also needs to be accessible too.
- Local history area, business/print/fax/scan/etc. Area, more room for board games, study rooms, meeting rooms, program spaces for adults, interactive elements for children, storage, crafting area, auditorium for performances and big author programs, health space, commercial kitchen, gaming areas for all ages, seed library
- That is visually appealing, welcoming, comfortable and has a logical floor plan. It would be good to have flexibility built in so we can adapt to future changes. Good signage and natural light.
- Private study room / conference room, makerspace, storage, display cases, more table/chairs
- More bookshelf, elevator access to all floors, nice breakroom and enough bathrooms even for the staff.
- Accessible spaces and stacks, private study rooms, multiple program spaces, room for the entire collection plus space for additional future purchases (without relegating items to storage), a separate teen space, enough desks for all staff members, additional restrooms (and separate public and staff restrooms)
- Parking, accessibility, having room for all of our books to be on the shelves (rather than in the basement)
- 1) the building will be built to last 2) handicapped accessibility throughout the building 3) separate departments with their own entrance/exit
- Bathrooms, storage, workspace, staff break room, parking, public seating, study rooms.
- More space
- Ease of access for all, incorporate elements of old building (woodwork, etc.), Adequate quiet space and social space to encourage people to read there.
- Designing a modern, functional, accommodating, and completely reinvented teen section/pre-teen section. Top priority, small office within the teen area.
- More space for both patron and staff use. Accessibility, more parking, safety
- Study rooms, library outdoor space, child-sized tables and chairs for craft/ program area - opens space program area with craft space attached/near auditorium style program space with screen/speakers, classic design, storage, staff workspace, archival/history room, interactive elements in children's that don't have lots of pieces, commercial kitchen, security
- Maximizing shelving space and providing proper work and study spaces for patrons besides the clusters of tables we have in children's and reference.
- Better storage for board games and DVDs. Storage "closet" for bookmarked boxes, books, and goodies. Quiet rooms, meeting rooms, indoor children's program room, children's room book nooks. Working AC system! Better parking!
- Full access for all patrons; community space; bright, welcoming, comfortable space; efficient work areas
- Play space / family place area in children's, outdoor space, large workspace, storage, proper displays for all types of items, large program room.
- Patrons love traditional woodwork of this building. They also love spaciousness.
- Logical space layout of the room and building. Low bookshelves in children's area. Sufficient shelving for all the great books and items in collection that are accessible (not in basement). Natural lighting.
- Space! Space! Space! Public tables, leisure seating, quiet study rooms, photocopier and fax, more automobile parking
- Separate adult and children's/teen programming rooms, designated play space in children's room, commercial kitchen in program area, dining area (not necessarily a cafe, just an area to eat), outdoor space for programming, separate teen room, computer lab, stroller parking, podcast pod, digital conversion station, local history room.
- Quiet study room for adults and students.
- Varied seating throughout / noisy vs. quiet zones, small meeting rooms, space for the collection of materials

General Space Use

7. Is there anything about your current workflow that should be considered for a new building?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **There is not enough privacy from patrons/children at current service desks x5**
- There should be better lines of sight for staff (to entry and to spaces where patrons may need assistance) x3
- There is a need for spaces to focus on work away from the public x3

All Responses

- We are one of the busiest libraries in CT. We also have one of the longest full-time staff. We would also like to implement RFID and sorting equipment
- Zero privacy and ability to get work done without interruptions. Patrons invade our personal and private space constantly.
- Line of sight/distance between public computers and reference desk, everyone should have their own desk, staff service desks self contained or blocked off from patrons.
- The two circulation librarian supervisors (myself and one Librarian II) may need to be called to the desk for circulation related questions, so our desks should be somewhat close to the circulation desk (while still being private, if possible)
- Currently we have work rooms in the basement. I am hoping staff will have some non-public, quiet space to concentrate, be creative on projects, be productive on getting work done, and be refreshed for going back to the public and giving enthusiastic service
- One public entrance/exit and one staff entrance/exit (separate)
- Sight lines, lots of outlets to plug in things safely, maybe even cordless options or hiding cords to protect children.
- Somewhere to unload the CCAR bins
- More time away from reference service desk and more time for office work, interacting with kids, and working on aspects of my unique roll in the library.
- Having a designated staff area for returned items (organizing, re-shelving, etc.), Multi-floor accessibility (elevators, dumbwaiters, etc.). Also enough space so work spaces don't become spillover for unrelated tasks.
- Areas behind service desks are too easily accessible to patrons, especially in children's
- I personally would prefer to flip the orientation of our circulation desk so staff can better see incoming patrons. Patrons would rather make eye contact first thing than see our backs
- We need a self-contained service desk for children's
- The workroom for children's should have a large work table ad lots of storage. We run a program that requires a space for assembly and storage space for books, boxes, etc. Staff room including staff bathrooms (on each floor).
- Movable furniture that can be re-configured by patrons.
- Expect most workflows to be different.

General Space Use

8. Which department(s) should your department be adjacent to?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

The answers to the this question were not quantified, as most are unique to each responder.

All Responses

- It [circulation and cataloging] is large so it will probably end up on its own floor. It should be near entrance/exits and probably near some staff work areas as well.
- [Reference] likely none
- Circulation and Reader’s Advisory should be near the new books
- [?]None, but if we had to, Teen
- [?] It would be great if the Children’s section is near the Adult Section.
- [Circulation Library Supervisor] I spend the majority of my time with circulation staff and doing circulation type work, so I should be placed with them.
- Circulation should be near a reader’s advisory area and ideally near the books
- Circulation on the first floor next to business section (scanners, fax) access to holds next to YA/Media
- Children’s should be close to teens since some materials appeal to both groups.
- Kids and/or makerspace.
- Circulation and reference
- [?]Teen/Tween
- [?]Reference/information so we can quickly facilitate patron questions and requests for items.
- [?] Teen
- Circulation/cataloging/processing
- Teen/tween [children’s]
- Cataloging adjacent to either reference or circulation
- Children should be adjacent to the Teen department.
- Any. Remember please that we don’t want an “Administrative Area”. Offices scattered throughout the building is okay, although administrative assistants office should be near the “back door” for deliveries.

General Space Use

9. Considering a potential 3-story building, which programs / collections / services should be on the ground level versus the second and third levels?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- Ground Level
- **Circulation Desk x20**
 - **New + Popular Materials x13**
 - **Staff Work Area / cataloging / etc. x5**
 - **Media x5**
 - **Computers/Internet Stations x5**
 - Program Room x4

- Second Level
- **Children's Area x12**
 - **Teen x5**
 - Some offices / staff areas x3
 - Adult Collection / Reference x3

- Third Level
- **Reference x9**
 - Teen x4
 - Adult Collections x3

All Responses

- 1) circulation, new + popular fiction, display areas, some staff work areas, programming space
- 1) new materials, circulation, media 2) children's and teen 3) reference, large print, nonfiction, fiction
- 1) circulation, Large Print, new books, staff work areas, fiction 2) teen and children's collections and offices 3) reference, digital lab, quiet study
- 1) New books, audiobooks, magazines, videos, big program room that everyone could use (mixed programming) on main level
- 1) circulation / Adult 2) children's 3) Teen / Reference
- 1) general fiction, circulation desk, movies, program room, readers advisory, bathrooms 2) children, teen 3) reference
- 1) circulation and books 2) children's 3) reference and meeting rooms
- 1) circulation, news section, internet access 2) children's 3) Teen
- 1) circulation, young adult, restrooms, computers, fax and scanners 2) adult fiction and nonfiction 3) children's and tweens
- 1) circulation and info desk
- 1) new books and circulation 2) children's with the roof garden access 3) reference computers
- 1) circulation, "new" collection, games, majority of collection, 2) reference, 3) children's
- 1) circulation, new materials, and potentially computers/reference 2) kids, fiction, nonfiction, etc. 3) teen, makerspace, outdoor programs
- 1) circulation, reference, new materials, study rooms, large program room 2) children and teen, study rooms, program room 3) cataloging and processing, study rooms, staff work areas
- 1) circulation and new books
- 1) circulation, new books / popular items, and some form of basic information/reference station even if its not a full computer lab, tech-help station.
- 1) circulation, elevators are a must.
- 1) adult services, cataloging, circulation, and offices 2) children's services, program room, offices 3) reference, program rooms, offices
- Don't need a third level, things changing quickly
- 1) circulation, new/popular materials, media? 2) children's, teen/tween 3) reference, nonfiction, older fiction
- 1) reference - grouped by category
- 1) book returns, package delivery, new adult bestsellers, grab+go items for parents, media, possible a snack bar, chairs and internet stations, printer, circulation and reader advisory
- 1) New adult books; library of things including adult board games; circulation/cataloging; adult large print; restrooms; maybe Spanish books 2) youth services, maybe staff break room and staff-only restrooms nearby 3) reference with bulk of adult collection

Materials / Collections

10. Which parts of the collection do you think are the most popular?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **New Materials x17**
- **Children's Collection x10**
- **Games x5**
- **Graphic Novels x5**
- **Adult fiction (not counting new fiction in new materials) x5**
- DVDs x4

All Responses

- New books, new fiction, picture books, graphic novels (all ages), some of our specialty items (like board games) are very successful.
- New materials, board games, fiction, children's items, graphic novels, games.
- New book area is very popular.
- New books, videos
- Of course the new area, but also not new area is equally popular
- General fiction - both old and new, for all age groups. The popularity of DVD's / Blu Ray's / 4k's waning but these items still go out regularly. Memoirs and audiobooks are still relatively popular.
- Children's? New fiction? DVDs?
- New books and children's
- New releases, children's graphic novels
- New materials, children graphic novels
- 1) new books, 2) fiction, 3) DVDs, 4) nonfiction
- New fiction
- Kids books, adult fiction, and manga (teen)
- Children's nonfiction, children's picture books, new adult fiction
- New books, graphic novels, travel, games
- New books, children's, teens; games, board games, and kits once patrons become acclimated to the variety we have.
- Children's
- New books, graphic novels, children's picture books
- Lego table in children then fiction in adult
- Children's materials, new books, board games

Materials / Collections

11. Which parts of the collection are accessed the least?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **CDs/media x9**
- **Adult nonfiction (inaccessible) x9**
- **Old reference / local history x5**
- Audiobooks x4
- Oversized collection x3
- Children's nonfiction/biographies x3

All Responses

- Print reference materials, oversized collection, music CDs, some non-fiction materials upstairs, circ is also decreasing for physical audiobooks and DVDs (especially children's)
- Children's biography, music cd, print reference
- Upstairs nonfiction
- Non fiction, CDs
- Oversized because it is hidden.
- Things for research - local history items or reference materials that cannot be checked out. CD's no longer get checked out that frequently. Magazines also don't go out very often anymore. Some of the nonfiction materials don't move much.
- Basement
- Non-fiction
- Older nonfiction (oversize) Adult; children's audiobooks; children's CDs; nonfiction DVDs; children's nonfiction and magazines
- Nonfiction is not accessible
- Old reference but it is important for research and records
- Music CDs
- Local history, language collections, YA audiobooks
- Microfilm, microfisle, reference material, children's books with read-along CD
- Music, audiobooks, picture book biographies
- Older nonfiction in the storage area. I very rarely seem to need to search the older nonfiction and older oversize nonfiction compared to other areas.
- Teen (we didn't have a teen librarian for quiet a while)
- Very high and low shelved materials
- Nonfiction, media - people are streaming more

- CDs
- Although some home improvement books are requested, they are scattered in odd spots in both 6 and 700's oversized. Books on religion, bible need more accessibility.
- Anything in the basement, just like in a home, should be thrown away / dead zone. Patrons are not allowed in basement but its like the older adult non-fiction. Row and rows of tall shelves packed with books doesn't inspire or invite serendipitous book discovery.
- Adult nonfiction in book stacks

Materials / Collections

12. What do you think works well in terms of display / merchandising / highlighting topical collections? What could use improvement?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- [More space for displays x7](#)
- [Face-out displays / see covers x7](#)
- [Placement of displays in prominent areas, entries, throughout building x6](#)
- Eye-catching signage of what is on display x4
- There should be displays advertising library events x3
- Provide better display shelving for non-book items x3

All Responses

- More space, good lighting, right height (not too low or high). Window displays would be great too!
- Colorful and attractive signage, good placement of displays, staff promoting displays and refilling them.
- We could use more space for different types of displays like small tables and face out shelving displays, end of book shelf displays.
- Poster/signs needed, electronic sign, MPL bags for sale, boards devoted to announcements
- Having displays in prominent, well-lit areas that will see a lot of foot traffic, perhaps signage highlighting a rotating display. Staff picks are always popular so a permanent location for that.
- More display space in eye-catching locations. I would love many shelves for displaying our RA "bookmarks" sorted by genre, along with books on that genre... more visible staff favorites. Bulletin board for eye catching displays. Window displays visible from the sidewalk.
- Our readers advisors do great work - more space would help with that
- Shorter bookcases with book fronts showing MPL book bags, T shirts, flash drives, earbuds, to sell
- A digital display of upcoming programs or information
- Face out books to catch attention
- New materials near entrance
- High visibility in a high traffic area. More dedicated display spaces.
- Face out displays work, but we could use nicer dedicated display units. An enclosed display case would help to highlight community creations, historical materials, etc. Improve shelving for board games, backpacks, and lawn games.
- Barbara and Lynn's front entrance displays are usually successful at drawn patron interest as the enter.
- Maybe a display shelf would be better than a table and regular book shelf.
- Display, display, display! Need to be able to fill books out and display covers!
- Displays need to be large enough to be browsable. When it's too packed no one wants to look. There should be room for front facing books.
- Have more general rotation displays that appeal to a wider audience.
- Adequate lighting would help. People do like to see the book covers, which makes sense. More face out shelving. Everything could use improving!
- Face-out is important as is passive merchandising. Merchandising needs to happen throughout the building.

Materials / Collections

13. How has the use of digital collections impacted the use of physical connections?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **CD Audiobook circulation has gone down x9**
- **It hasn't / not much x7**
- **DVD use has gone down / more people are streaming digitally x6**

All Responses

- I really just think of them as a bonus to our collection. The e-audio circulation has become more popular than physical audios, but that's it.
- Not a lot.
- I dont think it has.
- Not much - physical collection still going strong compared to e-circulation
- Those who use digital materials for reading generally are less inclined to come into the library building (although some patrons use both). However, we've seen a big dip in the circulation of movies, as most people are using streaming services now. Physical audiobooks, also have dropped in circulation as e-audiobooks have increased.
- People are still reading physical books, but fewer CD books and DVDs.
- A lot of people. Reference needs to teach more users
- It hasn't, in my opinion.
- Downloadable audiobooks have made CD audiobooks less appealing to younger users.
- DVDs, Music CDs
- Patrons certainly utilize both, but most people still prefer print/physical materials. Even young patrons.
- Little to no impact.
- Music and audiobooks are not used as much, but some people still want them.
- Audiobooks seem a bit more popular on Hoopla/Libby than in person as more people stream on their phones than use CD players.
- Maybe a few less checkouts but there are many, like me, who like reading a traditional book.
- Definitely is has. More streaming of movies and music.
- I would not say that it has enough of an impact that we would consider making the physical collections smaller. (With the exception of CDs and perhaps DVDs)
- A small percentage prefer digital only. Most patrons still want print books to be in nonfiction, fiction, or reference.
- Hasn't impacted materials for children because they still need the physical item to learn to read, it isn't just the printed work it is the holding of a book, learning to turn the pages, the interaction with the object.
- Biggest impact so far is streaming audio replacing physical audio books. For residents who can afford Netflix and other platforms, DVDs are not important (although we still loan out over 100,000 DVDs per year), but this is an equity issue.

Services

14. What do you think are important considerations for service desks? Are there unique characteristics specific to each department?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Desks should be approachable and accessible x7**
- **Service desks and resources need to be easily found by patrons with clear signage x6**
- Privacy from patrons x3

All Responses

- We will need to figure out ways to connect service areas to one another and not make it inconvenient for patrons if they are confusing to locate. Often someone might come in and need to visit multiple service areas, so it will need to flow together.
- Definitely more privacy and desk space. We are up and down a lot helping patrons, so a space that understands that. Children's needs enclosed desk space.
- The service desks should be approachable - maybe smaller or lower computer screens so it's easier to communicate, all service desks should look professional.
- Size, storage, lighting
- Children's should have lower desks so the staff can see and be on the same level as the kids. Reference could use an area that allows for patron interaction while also not allowing difficult patrons to get too close. Circulation is similar and should have clear areas for returns as opposed to checkouts.
- I think that at all desks patrons appreciate friendly customer service.
- Circulation should issue cards, checkout, returns, repair, processing new materials.
- Service desks should have signage
- Stools with circulation desk
- Each department is unique
- Visibility, ease of access for staff and patrons.
- Visibility, signage. Children's desk set up so kids cannot get behind it and into small items, underfoot of staff.
- Accessibility to the patrons, lower desk height for kids, and wheelchair bound patrons. Reference may need areas/signage to facilitate fast, quick tech questions like wifi access. Circulation could use interior book drops, so the desk isn't clutter.
- Work space unavailable to patrons. Ability to see all areas of space.
- Main desk should be prominent, easy to access, and welcoming
- Professional and approachable. Enough storage to keep the surfaces clean.
- Don't make them too big, they just become barriers to interactions with patrons.
- Since self-checkout machines will be in multiple locations, there should not be one gigantic circulation desk, but rather a smaller one to handle new card registrations and other exceptions.

Services

15/A. Which types of technology do visitors use the most?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Computers x13**
- **Printing/copying x12**
- **Wifi/Internet x8**
- Fax machine x4

All Responses

- In house? Probably the computers currently. Of their cell phones for catalog searching and checkout. But hopefully they'll frequent future self check machines, a materials return station/area, digital signage, a fax machine and scanner, and any maker spaces we add.
- Computers, printing, scanning, copying
- Computers, phones, printers, copier
- Computers, wifi and printer
- Computers, printers, copiers, Wifi
- Printing from their email
- Internet
- Computers, copy machine, fax/scanner (all the technology we have right now)
- Printing, computers, photo, Wi-fi
- Printing, copying, scanning, faxing
- Computer and printing
- Computers and printing stations
- Public use computers, copiers, fax machine
- Wifi, internet
- Wifi, computers, printing/copying services; adaptation to e-reader apps and the LC1 app are coming along nicely.
- Internet, library app (capira), downloadable materials
- Computer/printer, scanner, copier
- Check their email
- Wifi, computers/internet, scanner, printers, fax(at branch), copies
- Older patrons use kindles and ipads. Younger patrons use more androids or iphones.

15/B. Which types of technology do visitors request the most?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Fax machine x15**
- **Printing services x12**
- **Wireless printing ability x5**

All Responses

- Fax machine, printers, copiers, computers, wireless printing
- Faxing
- Computers, printing and faxing
- Computers, telephones, charging stations, fax machine, scanner, 3D printer, wireless printing, copier-does more things, self-checkout, podcast pod
- Fax
- Wifi into, computers, printing, copy machines, scanners, fax machine
- Faxing, printing
- Media conversion
- Ability to airdrop to wireless printer, copy machine, fax machine/scanner
- Fax, printing, basic computer assistance, photo copying, wi-fi
- Same as above
- Computers, wifi printing, and (recently) video games.
- Faxing, printing, self-checkout
- Wifi (reliable), fax, place to charge phones
- Printing services and copying. Faxing services are also frequently requested.
- Wifi
- Fax, scanner, printer (reg + 3D), copier, internet/computer, shredder
- Reliable wifi, fax, computers/internet, printers (including color), scanning, more advanced copiers, charging stations, wireless printing
- They need to access email to print out labels for shipping.
- This is probably best answered by Reference staff and the teen librarian.
- Fax, zoom booths, wifi, public printers

Services

16/A. Which types of programs are well attended?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Crafts x12**
- **Music/Performance programs for children and adults x12**
- **Children's storytimes x6**
- **Board Games / Dungeons and Dragons x6**
- Animal encounters x4
- Food/cooking x3
- Author talks x3

All Responses

- Children's performers, storytimes, adult crafts, board game group, concerts, middle school night, dungeons and dragons
- Craft, local history, music, storytime, teen D&D, board games, children's performers. It can widely vary though!
- Music, crafts, board games and some author talks are well attended.
- Music, crafts, food
- Storytime for childrens, crafts and games for adult, book clubs for adult and teen, craft, games and activities for teen
- Music programs, programs with animals, craft programs
- Music events (adults and childrens), animal encounters, local history, author/ book signing
- Craft programs, anything with animals, food with teens
- Tough to tell but music programs seem to be well attended
- Anything involving food, animals, and games
- Crafts, children's (characters/performers), summer reading programs
- Storytime, especially for ages 2 and under; performers; adult board game group; teen dungeons and dragons; adult crafts
- Children's programs are always big draws as seem to be adult programs with music / performance aspects.
- Performers, animals, bubbles, magic, science
- Craft, nature, children's
- Storytime, children's performers, hobby programs (board games, crafts, dungeons and dragons)
- Adult craft programs, nature related adult programs, concerts, holiday themed programs, magic shows
- Storytimes and family programs, music-based children's programs.
- All except, to be honest, local authors and music-based programs.

16/B. Is there a type of program that you would like to order but currently do not?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Cooking classes x6**
- **Makerspace / creation technology x5**
- Craft classes x3

All Responses

- Cooking classes, showing movies, studio spaces for video/photography music or podcasting. Our tech here is sort of dated and lacking due to logistics and the age of the building.
- Cooking classes, area specific craft classes with items that we own, sewing, cricut.
- Cooking and baking, quilting, digital production.
- Cooking programs - program room with full kitchen and tables along with a camera and mirrors for cooking demonstrations, music
- Programs using a commercial kitchen, craft programs using sewing machines
- Program for high schoolers
- Printable museum passes
- A "charity" to take our discards or a sister library
- Programs for grades 10-12. More inclusion.
- Movie showings, maker spaces, more STEM
- Sensory play, bigger items for storytime and/or playgroup
- Providing table-top RPG (D+D) space or clubs for adults, even if it is just offering space
- Drag queen story hour
- Curbside pickup
- Sensory programs; space for messy things like water play, sand, etc.; cooking programs
- I would to be able to store projects from one week to another, for example: a model building club may need a few weeks to build and paint a model.
- Ceiling height in the current children's program room limits ability to have some programs; we constantly fill that program room with overflow crowds and it should be larger.

Services

17. Are there other materials or services that you wish you could provide to the community that are currently unavailable?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- Study rooms x8
- “Library of Things” / space for unique collection items x5
- 3D printer x3
- Kitchen / Cooking classes x3

All Responses

- Study Rooms! An elevator. Maker spaces, children's play areas, kitchen, more outdoor program space.
- Library of things, seed library, study room, video games for adults, meeting room
- A business center in the library, a computer room, a kitchen for programming, a podcast studio, digital production area (green screen etc.), Library of things.
- Notary, digitizing
- 3D printer
- Private study rooms! Additional space for “library of things” items (musical instruments, cake pans, seed library, etc.)
- A notary, faxing, quiet study and meeting space
- Notary service
- Cooking classes for adults, teens, and children
- A van bookmobile maybe with browse or discards (could be free or book-sale) for the community
- Larger group gatherings. Hosting community events, ongoing weekly events
- I would like teens to have their own computers. Some designated for homework, others just for fun, and hopefully options for content creation (podcasts, music, video)
- Notary, 3D printer, study spaces, foreign language help
- Quiet study rooms; unique collections i.e. bakeware, vinyl; nicer dedicated play area (family place)
- Faxing and 3D printing stand out. Potentially a larger TTRPG and video game selection?
- Quiet/Study rooms
- Notary (frequently asked for)
- Collections with unique materials (“library of things”); small business services; notary; space for tutors, supervised visits, etc.
- Small collection of books written in French.
- We would like to have programs and space for individuals with sensory issues. I would like the children’s area to be an easier environment for young mothers.
- More library of things, more board games, more non-English books, quiet study cubicles/rooms, digitization station, podcast creation/recording. Need a flex space (maybe 2 or more group study rooms) that could be combined when necessary for town departmental outreach services including health.

Services

18. Which areas do you think are priorities for visual oversight /staff monitoring?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **Computer areas should have oversight for safety and assistance x6**
- **There should be lines of sight everywhere! x5**
- Stacks/collection area should be designed for maximum visibility x4
- Children's Area x4
- Teen space x3
- Entrances/Exits x3

All Responses

- Children's and teen, entrances and exits, remote areas (especially on Main Street)
- Open floor plans with no dead spots or zones for people to hide.
- Any seating areas, computers, teen room, the stacks, study rooms
- Reference, computer area, children's
- Oversized books
- Computer areas (for patron questions and inappropriate use), self check stations so staff can help if a patron is having problems, private study spaces or areas where inappropriate behaviors could occur because they are more secluded
- Children's, reference, everywhere, ideally, to help patrons
- All of them
- Hire a full time security guard
- All
- Line of sight
- Children's, computers
- All
- Board games/backpacks, hold pickup
- Teen and children's of course need staff as well as computer labs for tech support/information.
- Holds, exits
- Reference/computers, book stacks, DVD area
- Holds, backpacks/games, restrooms, exits
- Reference area
- Open space, lower shelving and good lighting.
- We're an urban library! A panopticon would be useful. Restrooms are always problematic as are stairways and elevators (how expensive is a glass elevator?)

Services

19. Is there a collection, service, or building feature that you've seen at another library that you would like to recreate in your new building?

mentioned 10+ times | mentioned 5+ times | mentioned 3+ times

- **“Library of Things” x5**
- Teen media/gaming x3
- Auditorium style program space x3

All Responses

- The teen youmedia center at the Chicago Public Library is really great, but we also want to be unique and innovative. A lot of Connecticut libraries are traditional looking, and I know we want something new and contemporary.
- Commercial kitchen, crafting, gaming areas, auditorium
- Library of things, maker space, outdoor garden space, green roof, outdoor program space, podcasting studio, kitchen, space for programming, space for community art, digital production area
- Bigger library of things, charging lockers, computer stations around the library
- Storytime room in the middle of children’s section or one side corner with glass walls, where parents can easily see their children.
- Sewing machines and quilting sewing machines (longarm). At the main library, we constantly have patrons tell us that they love the architect of this building - all the wood, the classic, cozy feel - we don’t want to lose that in a new building. It should be a modern classic, something with charm and a timeless feel. Fifty years from now we won’t want to say, “ugh, that building is so 2020s and dated”, much like 1970’s buildings/houses are very distinctive and dated-looking today. This is New England, after all, and anything too contemporary will be viewed negatively by our residents.
- A “library of things” for patrons to check out (along with space to store the things). A digital sign showing events at the library - for lobby and also for outside the building.
- Media conversion - Worcester, MA
- Magazine/newspaper reading room, fish tank, plants (greenhouse) seed collection
- Dishwasher to sanitize toys. Washer and dryer to clean storytime scarves and puppets.
- Library of things (not necessarily breakable items of high tech)
- Center balconies with individual study desks walled by stacks (like library in providence, RI), fake fireplace / old mantels in a cozy reading area
- I would like to take inspiration from and improve upon the teen space in the Noah Webster Library / Youmedia center in Chicago PL.
- Grove City Library!, J Eugene Smith Library (ECSU), Classic brick, not too much glass, not boxy, natural light, varied materials and textures
- An auditorium like San Diego, podcast pod
- Private study rooms and rentable meeting/program rooms were a huge hit at Bristol.
- Silent alarm, video cameras, better parking, security guard
- More windows, better lighting, more comfortable seating.
- Auditorium style program space (this would be in addition to a large open space)
- A separate room or area dedicated for local history / genealogy.
- I would like to expand some current collections which I do not have room for: lawn games, large print for children, audio.
- From the Queens, NY Public Library - Discovery Zones in their children’s nonfiction, combining elements of interactive activities typical of kids science museums along with books.

20. Any additional comments / suggestions?

- This may just be me, but I fear that many patrons will be saddened to leave this building mainly because it forces us to be face to face with many interactions and a small town feel. I am all for an accessible new modern, innovative library. It needs to happen and I am thrilled. I hope there will be a way to nod to the town's roots and for us to create a space that still somehow feels stunning and beautiful, but also still homey and comfortable and welcoming, with ways to still see staff. For instance, people love the architecture and molding and oak trim here and while I will be happy to see it change, it would be neat to still recognize that in some way in the new building.
- Thank you! I know we want a lot.
- Better lighting; baby cribs with computers; study carrels; storage/closets - craft closet in each section; staff and program room with full kitchen with dishwasher, stove and oven; local history room; washer machine and dryer; dining area with tables and chairs for people to eat with high chairs; staff room with more table seating and windows; at least 2 elevators; 3 compartment sink; more staff bathroom; lots of windows with clear glass; puzzle table.
- Kids love the different colored tiles on the lobby floor (it is an endless source of fun) so something similar for them to hop along would be a hit.
- Readers advisory kiosks or desks for searching the collection, placing holds, internet access for using fantastic fiction and other websites, printer to print lists of books for patrons, plenty of space for displaying book lists/bookmarks. Catalog computers with internet for fantastic fiction and good reads located near the bookshelves (as well as lobby and reference). A good color printer would be very helpful for creating RA materials and displays (one we could access easily). A big table surface for creating bulletin boards and other displays.
- A well constructed library that is built to last that will meet the needs of everyone in the community.
- If partnered with a local business a cafe could be compelling. Also staff-only work places should allow for enough space for all staff (no hunting for a desk, place to take a break, etc.)
- Have a cafe and auditorium for the public for programs. Large screen tv for staff and the public.
- Visual signs that photocopies are self service and contracted. Visually improved website with simple technology instructions, updated printing, behavioral policies.
- Children (and their fathers) love dinosaurs. Our most popular category of picture books is "dinosaurs" (followed closely by "Zoom") - would be a good theme/focal point, maybe.

ARCHIVE

*ALL PUBLIC
COMMENTS*

Entry Experience *Exterior* | All Comments

- 2 and 3 don't fit the aesthetic of Manchester
- With social anxiety I wouldn't necessarily want to walk right in between benches in order to enter the library. I think there should be ample seating for the public to use outside/inside/all around the library, but just not in the direct walkway into the building. :)
- Maintaining green spaces is important when building to connect patrons to nature, creating a calming and soothing space. Ample shade and seating with open lawn space for children to play and parents to sit or any patron to enjoy reading outdoors will expand the library space out of the building and blend it with the community that passes by the building, a seamless transition.
- I like the idea of after hours return and pickup capabilities.
- I like a welcoming exterior, and one that is not gaudy.
- 5 & 6 don't look safe. I like the idea though.
- Well lit covered entrance with dual sliding doors for energy retention. Should include some covered benches for people waiting for pick up.
- 24/7 Lockers are a plus and exterior advertising for events. Green frontage for safety as well as possible outdoor (main St) events/displays would be a plus.
- A digital screen with upcoming events would be great. Covered seating would be a great addition. As would after hours pick up lockers (and a way to return larger items like activity backpacks after hours that don't fit in the traditional book drop)
- After hours return is handy, so promotes book return, and announcements of activities promotes involvement.
- Cool look and easy pickup (after hours lockers) 5
- Any of these would be great, although I think well lit space after-hours is a priority.
- After hours p/u//return is a good idea.
- Features that extend services beyond the hours staff members are on site are attractive. Some outside seating sheltered from direct sun would also be nice.
- I love the automatic doors; it's helpful to not have to touch door handles during cold and flu season, and also more accessible to all folks. I like the exterior book return option but am not interested in an outdoor digital screen.
- I appreciate public seating, covered is extra nice because we live in a place that has weather that people may way to shelter from, accessible entrances for everyone, and the ability to engage with the library off-hours as needed (returning and picking up books).
- I do not like the designs with main entrances that have steps - even if there's an accessible entrance elsewhere, accessibility should be the default!
- I chose 1 and 4 because they seemed the most inviting, welcoming and accessible. I like that they are mostly open and potentially have green space incorporated into the entry.
- Picking up books after hours would be so helpful
- Easily accessible
- I like the different textures 6
- I like the idea of outdoor, as well as indoor space.
- Like hand free entry and outside book drop off,
- It makes more of a statement about the importance of the library in our community #2
- Covered for rain
- Classic ease of entry with inviting appearance and minimal steps
- Covered benches are great for rain, snow and even sun relief for all ages. Exterior book return and signs great for off hour access.
- Important to have the exterior book drop, outside benches and a pop of color to give it character.
- I prefer safety. This entrance looks like it could best have safety incorporated. For example, no guns allowed.
- I am elderly need for easy entrance/exit. Easy and attractive ways to deposit or pick up books.
- Inviting and easy access for book returns
- An exterior book return is a must.
- The automatic doors are great for people with young children in strollers and others who have devices for mobility assistance (walkers, wheelchairs, crutches, etc.). I think the color and covered seating is visually appealing plus provides protection from elements if waiting for ride assistance. Exterior book drop is just convenient when I'm in a hurry.
- Green spaces are inviting, auto door a must have easy for wheelchair/ strollers, I would love to be able to drop off/pick up on my schedule
- Modern architecture with welcoming entrance and convenient features
- 24/7 pickup is an awesome idea!
- I love the bold look but I would also like to see grass, benches (sitting area)
- I like the convenience of services offered after hours
- I like the convenience of the exterior book return and after hours pickup lockers.
- I like the outside covered seating, and even more importantly, the bike parking shown is covered as well.
- I like very much # 2 overall, because of the design, and # 1 as my second choice.
- If there is lawn space, it should be used as a garden; hopefully with native plants. There's a number of open parks for sports, and grass-only lawns are awful for the environment.
- In particular, the after hours pick up option seems like a fantastic option for people who are busy during most days and struggle to make it to the library during operating hours
- Locations look hostile, no green space, no trees, no shade on the building, and the style will become dated fairly rapidly. Concrete jungle outdoor spaces tend to be wasted or rarely used
- I like after hours pick up, covered benches, exterior book drop, automatic doors.
- Having benches out front is inviting. Also, having an off hours drop space is a must.
- Visibility, accessibility, and community spaces (inside and outside the building) are important.
- I like the idea of having a outside sitting area along with an exterior book return area.
- #1 looks easy to find the entry door, but boring. #2 Love all the windows. A digital screen of events would be nice.
- A walkway is nice, but on Main Street there wouldn't be much room, auto doors would help when you have children and books in tow. Benches would be nice. Exterior book return is a must.
- #1: Having automatic doors is nice if your hands are full, if you have a disability or are coming in with a stroller, or if you don't want to touch door handles to prevent spreading of germs. #5: An exterior book drop is crucial for after hours drop-offs, and having a running ticker of events could help boost program awareness/attendance.
- Practical and useful - encouraging gatherings and social interactions.
- Practical - the others are trying to hard to be the current "modern"
- I like the concepts with outdoor seating, and especially covered areas to protect from the elements. I don't think a large screen or bold signage fit with the character of downtown Manchester.
- Sliding doors are easier for strollers to enter and feel more inviting. Covered benches also more inviting and nice to read at or meet up with people (as long as they don't become beds for those on the streets). Pick up and drop off bins convenient. Screen for events isn't that important to me (bulletin board works just as well). Like green space out front, but may be challenging to get on Main st. A courtyard entrance in the back next to parking lot could be a nice welcome and a good space for outdoor events/storytimes.
- Automatic doors, exterior book drop, and covered seating outside from the 3 options I checked would make the building more accessible.

Entry Experience *Exterior* | All Comments

- Seating and covered seating is good as are digital signage and after hours/ outside accessibility
- I like the benches (automatic door not necessary) and exterior book return (like we currently have). Digital screen-not necessary.
- 1 and 4 seem like attractive conversions; 2 is triumphant and classic.
- Outdoor covered seating good for waiting for ride.
- Bold signage never ages well
- I liked the civic front lawn space and the colorful exterior because it can make the library more inviting to other people. I would like to see the digital screen since it uses less paper and could be more healthy for the environment, although I think maybe adding a few other screens inside the building could be nice. The pick up lockers is something I never heard of, but it could be another way to be able to access books on hold easily.
- Less lawn more space for books. Convenience.
- I like the convenience of the automatic doors/handicap entry, and exterior book return and pick up options.
- I don't like the idea of technology on the outside, too much risk of being damaged so very unnecessary expense.
- I like the covered benches and the post hours pick up
- I like the automatic doors on #1. I like the covered seating of #4. I like the exterior book return and digital screen on #5. I also like the wood siding on #5.
- Exterior book return for the convenience
- I like the inviting and modern (but not too modern) look of 1 & 2. I like the idea of after hours book return & pick up in 5 & 6
- I like open entrances, but no crazy shapes. Simple but functional.
- I like outdoor seating but would prefer it isn't right at the entryway. More like in a outdoor garden space.
- I like less stairs for seniors and automatic doors. The pick up is nice and drop off. The covered seating is nice, too.
- Green lawn is welcoming, bi-parting doors like Glastonbury library, outdoor drop-off box, not multi floors w/ glass elevators(for those with fear of heights).
- These are all beautiful elements. My favorite are 5 and the automatic doors from 1.
- A welcoming front, with indications this is a service-oriented library
- Visibility into the building
- Need an overhang or protected area for inclement weather.
- Display space to illustrate "Manchester History: Silk Mills, Manchester Road Race, etc."
- Clever/artistic bike rack design
- Secured/covered bike rack.
- Pickup lane
- A large sign would be nice for the building design.
- Like indoor pick-up locker
- Would like lockers.
- After-hours locker in the vestibule
- Easy open doors
- No Steps
- As few steps as possible

Exterior Experience *Interior* | All Comments

- Like 2nd-floor mezzanine
- Like open area (2 floors)
- Book donations drop box
- Human contact at the entrance
- Enclosed displays in the vestibules
- Books at the entrance
- I like the idea of still seeing staff and being able to pick up holds quickly from the entry but being able to see other areas would be nice
- Seeing the staff, an open floor plan, and an accessible array of books?! Sounds amazing!!!!
- Seeing a person able to assist you as you walk is crucial so you are not overwhelmed upon entry or feel like you do not know where to go. Seeing books with covers facing out can give the impression of a bookstore where some titles can be easily noticed, such as more popular books or new releases. Seeing the access to other levels and elevators upon entry let you know that there are options to go to other places in the library to explore and a way to get there easily.
- Open, airy, high ceiling with lots of natural light
- Open lighted space
- Selected views draw visitors in and promote accessibility of staff.
- I like open airy space where you can see everything and the convenience of self checkout
- Seeing staff on entering is important, but I like the sense of openness at seeing other levels at the same time.
- Again, seems welcoming and NOT overwhelming.....but modern up to date.
- I prefer cozy/warm looking over ultra modern/bright whites
- Like to have a feeling of access and continuity
- I'd like to have staff available when needed but also self service too
-
- Open areas to other levels seems like a waste of space. I'd like to us utilize that empty space. I like self checkout and holds.
- The staff at the libraries are a huge asset
- Open concept is key, ADA needs to be considered upfront (multiple bathrooms on each level across the floor, elevator by front entrance). Self checkout should be an option for people with mental health conditions who can't talk to people in person.
- Self-check is a plus, with signage allowing patrons more comfortable with in-person checkout or needing reference assistance can approach in a visible, immediate area. New releases for each group (ER, JE, YA, Adult) that includes large print, DVD/CD, etc.
- All of the elements feel very open, airy and things look easy to find.
- Visible staff upon entry is great when you have a quick question or need help. Being able to find your way to the area you want quickly and easily is a bonus. Book displays near the entry are great for quick recommendations.
- Self check out is the new norm, as well as self pickup for holds
- See everything they offer
- Anything involving open-air space to remove the old-school, stuffy feeling of a library would be great
- Patrons should always be able to find staff easily if needed.
- Library staff are probably the greatest resource to the community that the library provides, and anything that makes it easy for: 1) people to find them, and 2) people to figure out where things are so that staff can spend time on other assistance besides directions is really important.
- I dislike automated/self checkouts and self-hold pickup during business hours because they make it that much easier for government to devalue the contributions of librarians and other library staff.
- Open feeling
- Clear open space, reduce crowding

Exterior Experience *Interior* | All Comments

- I have always found that having staff present upon entry makes it easier to access the entire library. They know how to find the things and do the things. I like the idea of an open entry where you can see other levels. I would be more likely to explore parts of the library that do not look like they are closed off.
- Self check out would be great
- Let there be light! And let's have an airy, dynamic interior.
- Staff is important to see right away in case someone has a question before moving through the library. Love the open design of book displays and reading areas.
- While #12 is nice and inspiring, tall spaces should be usable/functional for display, artwork, exhibits,etc. Inspiring, yet human-scale. Not cavernous voids for the sake of architectural elements.
- Bright and open, I prefer to find what I am looking for without bothering someone. Self check in and out is great.
- Like the visibility and light
- Like to see library staff available to answer any patron inquiries
- Modern but somewhat simple and not cluttered.
- Openness is welcoming. Looks like it would be easy to find your way around
- Anything is better than the current situation
- I would love to see a welcoming entry with visible staff, elevator, books and a self check out area.
- Make it easy to find our way and to find what we are looking for, as helpful as staff is at our library sometimes they are busy, and sometimes we just like to browse!
- Very helpful to have staff in sight upon entry. Also, seeing new releases upon entry is useful, though not as useful by the exit(didn't you check out already?).
- Enjoy the open concept
- Natural light
- User friendly with staff easy to find is key. Self checkout for those in a hurry.
- The elevator doesn't have to be visible as you enter as long as there are signs indicating where the elevator is located.
- 7, 11 and 13 service and Accessibility should be available as soon as you enter and easy to find. 8 and 9 materials should be easy to browse and find
- I like the home-style personality of seeing an employee. I like seeing the stairs as a portal to unknown books. I like the easy convenience of self checkout being upfront.
- Have personal touch yet being easy to navigate on your own.
- I like light colors, openness, and clear understanding where to go. I like immediate seating in 12.
- Desk/elevator by entry. Face-out book display.
- I like a design that enables self sufficiency, but want the ability to have assistance readily available.
- Elevator in front or rear entrance? Or two elevators?
- I primarily like to browse the books when visiting, and like the displays shown.
- It's open , easy to fine where you need to go ,not cluttered.
- It would be great to feature some local artists art
- Nice to be able to greet the library staff
- If I have a question I want to be able to ask someone easily. If I know where I'm going I want to be able to get there easily.
- Massive wasted internal volume, no barriers to sound between levels
- Staff and elevators visible, large open spaces with clear directions to where items/ departments are, self checkouts
- Having a friendly face when you enter is just nice. A big open feel makes it feel safe and inviting.
- Easy to find an employee and is inviting spaces
- I like all of these, especially the open spaces and the idea of stairways/ elevators/staff assistance being immediately visible upon entry.
- I like the idea of things being visible and easy to find along with the elevators being visible for accessibility purposes.
- Seeing staff upon entry is important - plus they see you. Easy to find stair/ elevator, and also an open feel - seeing other levels and easily finding them if not upon entering, at least once inside, self check out? Only if we are not replacing someone's job and the personal aspect of a library.
- Clean and open
- Friendly looking
- Wasteful soaring ceilings. The building has to be heated and air conditioned.
- #7: Patron enjoy seeing/saying hello to staff when they enter. It's also useful for patrons to be able to see someone quickly if they have a question. #8: Clear signage is helpful in pointing patrons in the right direction to where they wish to go. #9: Face out books are more appealing to patrons and generally result in more books being discovered and potentially checked out. #11: Being able to easily see access to other levels, along with clear signage, will help patrons find their way.
- It's helpful for newcomers to be able to see all the things (staff, ways to new levels, etc.) Upon entering. Not a huge fan of self check out because we love interacting with our librarians!
- Again, I choose practical. I love lofty architecture, too, but.....
- Classic
- I like all of the open concept ideas here. Self checkout seems unnecessary since the library is always well-staffed and there's never a long wait to check out
- Open space feels exciting and gives the sense of expansive knowledge. Being able to talk to staff immediately is crucial. Seeing different levels also gives confidence in using the space. Specific books out for viewing not important to me; I'm either going for something specific I already want or will goto particular section for what I want.
- Please oh please make self checkout a thing here! Clear wayfinding/signage is also good, needed
- Ease of use for patrons
- Like seeing staff and easy navigation.
- Clear indication of other levels is important, but an oversized atrium space tends to increase construction costs and decrease space efficiency.
- Always need help from a real person.
- Easy access for all abilities and help conveniently available.
- Good signage and features to ensure easy navigating through the library will be important.
- Helpful to see staff upon entry. Easy to browse to find books-have labels large enough to see . Having a service desk upon entry helpful to leave books right away and an elevator good for those with mobility issues. Self check out and holds provides a space for independent use rather than need of staff.
- Easy to find staff if you have any questions. Hate having to wander around wasting time looking for someone.
- Self service is key and visual information
- Need to see staff on entry
- Love the hold aspect seeing staff is also good
- Looks inviting
- I like to see a person when I enter
- 7 and 8 are open, friendly, easy to navigate; 10 encourages exploration...more to see upstairs!
- I'm hoping that "Hello" sign means staff are visible upon entering. Also like the open floor plan.
- I chosen to see the staff when we first enter because they are very friendly and could help with newer people to be able to use the library. Also seeing books in display can help other people may want to find books more easier by checking which book they might like before exploring other books around the building. I think the stairs and elevators should be accessible in the entrance to make it more accessible for everyone. The large room can cause other people to be more curious and explore around the library more.

Exterior Experience *Interior* | All Comments

- Immediate familiarity with space. Convenience.
- I would like being able to spot a staff member when I go in but also be able to see what is where easily.
- Like being able to connect first
- I like to know where the stairs/elevators are right away. Love the tall spaces!! Love to be able to check out my books myself.
- The closest thing to what the library looks like now but I don't want it to change at all
- When I think of what kind of library I want for Manchester, I think of libraries on college campuses. The library should have large open spaces for people to use to get work done or meet up with friends. The space should have comfortable seating with multiple areas throughout for people who want different levels of privacy.
- I like the current entrance experience
- Modern open feel
- Friendly staff, convenient self checkout, easy to navigate the building are all key
- These looks all create ease of access to quickly locate things in the library.
- Human welcome/supervision, no books in a way to be easily stolen at exit
- In the New Canaan library, there is self checkout that is nice. Having an elevator for other levels is good for disabled and elderly people.
- Seeing the happy staff is welcoming and more personable, elevator and stair visibility is great.
- I still want the personal touch of the library staff. I want to be able to easily check in/out near the entrance.
- Warm and welcoming

Collection Areas | All Comments

- Like touch screens connected to phones.
- Like gathering areas for book clubs
- Easily accessible search books in stacks (not just in the reference room)
- Lending other than books (cake pans, craft tools, etc.)
- Like tables with shelving
- UV Filters for exterior windows to protect books
- Like library of Things
- Like seating throughout the shelving
- Shelving should be easily browsable.
- Would like deeper shelving
- Like traditional shelving
- Like shelving made from light wood
- Like shelving vertical expansion.
- Like mobile book bin
- Like versatility
- Like locking wheel casters for safety
- Like display Nesting Tables
- Like thematic Displays
- Touch screens connected to phones.
- Easily accessible search books in stacks (not just in the reference room)
- Seating with fireplace
- Seating areas like #21
- Would like a fireplace similar to Mary Cheney
- I like a mix of traditional stacks and face out books especially for new materials
- While I like all of the captions the last photo (18) looks more crowded/dated than the others. Of course I want my library to be full of books but the last
- The lower style of mobile nesting shelves allow for the creation of collections that can be expanded or collapsed depending on the size of collection and rearranged to fit each collection best. Retail style tables create an open space and let the patron browse with ease and not feel crowded in by tall shelving. There is a need for the led illuminated shelving though to house more books and draw people into areas with a greater variety
- Lots of flexibility, to allow for future changes.
- Encourages browsing by reducing congestion
- #16 book covers are a form of art after all, #18 something to be said about browsing aisles
- Combines the old with the new.
- Efficient identification, finding and access of books and other materials
- It's hard for older people to bend all the way down to the floor to browse.
- I like a well lit set up that's easy to browse in
- Face out displays should be kept to a minimum (maybe new books) so we can have a larger selection of reading material.
- 14 and 15 are more eye pleasing. Use advanced storage feature to cut down on book shelving
- Focus on mobility to open up spaces, ensure ADA accessibility and ensure long-term repair/replacement doesn't require significant labor.
- Mobile options allow for flexibility and to change things up seasonally/for special events. Well lit shelves make for easy browsing.
- Holds a good number of books while still allows for featuring books on display
- Seems like a bigger waste of money
- Again, erring on the side of open space would be my priority!
- The areas are spaced out nicely
- The easier it is to see and access books the easier. I like the openness of the images I selected. Again, the bookshelves do not seem closed off and off limits.
- Easier to access

Collection Areas | All Comments

- Like the open, modern feel
- Easy to find, easily accessible.
- Nice to have mobility and change-ability, and to be able to create and recreate smaller sub-spaces for cozy seating. However, open floor space in #15 is unattractive. Useful if you expect dancing or crowds standing around.
- I like to browse
- Easy to find books with this design
- Traditional is comfortable, but not too cluttered. Mobile shelves might make for easier special displays
- Openness is appealing
- These have a more classic look
- Smaller areas = less books
- Sometimes the traditional is just better!
- I like the old fashioned feel of the stacks.
- Like the modern look
- Mobile nesting gives flexibility and lighting helps to encourage browsing.
- Illumination to help visibility sounds very good.
- All of the space needs to be utilized to its fullest.
- A library should like and be organized like a library not a bookstore. Extra lighting on shelving would be helpful
- I think libraries should be filled with big and small places that allow a feel that's expansive and also cozy and familiar.
- I like the idea of fresh and modern displays
- Definitely, appealing displays to attract attention
- The led lights are amazing and I like the end displays.
- Front facing book displays, shelf lighting (if it's not TOO bright), traditional shelving.
- I like the book store appearance of collections on display
- A mix of mobile and traditional displays. Flexibility to change it up.
- I like the idea of the mobile displays in both 14 and 16. It would think it would allow flexibility to change things up over time as needed.
- Feels more like a library , you don't want it to feel like a dept. Store'
- If possible, more ambiance/warm lightning will make the space more comfortable and be easier on people with sensitivity overload. I.e. orange/ yellow rather than blue lighting
- Easy access to lots of books, half empty shelves. Room on the shelves for face up selected books.
- All of the above shows bright open spaces with ease of browsing for materials and books.
- Any display where you can see the front of the book. We do judge books by there covers.
- Has the feeling of a library
- Can move around easy lots of space
- I like the familiarity and the organized system of traditional shelving.
- I like a combination of the traditional style along side the newer retail look.
- Mobile displays in some areas because it could make the space versatile. But not all mobile because if things changed all the time, it would take too much time to reorient yourself to find what you came for. Traditional shelves with displays on the end would be nice.
- Easy to navigate
- This is supposed to be a library NOT a Starbucks or university
- Compact areas where mobility-challenged don't have to walk as far.
- #16: Can be used for changing displays put together by library staff - like that they can be moved around. #17: Extra lighting is helpful for browsing/perusing items. #18: The community has told the library time and time again that they like traditional library features - this would satisfy traditionalists.
- 17 and 18 seem like a much more practical and economical use of space
- When I goto the stacks for a book, I often find myself interested by the others next to it, so face our display not that important to me. I would rather see more book bindings than fewer books out facing.
- Like the lit shelves
- Classic
- Keep costs down
- I like the face out display units for displays. New books, etc, but traditional shelving with good lighting obviously has its place too
- Clean look & ease of browsing
- Nesting tables for children's books.
- Good lighting is the key.
- Good lighting is important.
- Adaptable display areas makes it easy for staff to utilize and to make it easy for visitors to see and use.
- Again, easy access. Love efficient display of the books.
- Combo of old and new school is best
- Easier to find books
- Welcoming
- Easy to see the books; not too high for children...that said, parents and kids should know where they want to go; if you keep changing display area, that could be frustrating
- I like how the displays can move around to fit best with the theme of the collection areas. I also like the lighting to showcase other areas and encourages others to try out books that they could be interested in.
- Better use of space.
- Traditional shelving is the most space efficient in my opinion.
- The nesting tables are a great idea! I like the LED lighting on the shelves.
- As close to what it looks like now, still don't want it to change at ALL
- Stick with traditional
- The magic of libraries and bookstores come from wandering through dense and sometimes cramped passageways towering with thousands of books. The collection areas should be completely separate from the workspace areas
- Organized browsing, easy to find items
- I like how accessible the books in pics 14 & 16. I like pic 17 for the lit shelves.
- Traditional shelving. It's a library, not a store. Face forward limits the library stock.
- I like to see the front of books, not just the spines. It does take up more space. However.
- Mobile shelving, vs led lights. It makes it feel like a library and not a retail store. Modern but still "old school library feel!"
- Tall windows, natural light, open spaces
- Best use of space
- #19: Allows for good visibility for staff to ensure the environment is safe (although books on the lowest shelf may be inconvenient for those unable to bend down). #21: A fireplace gives a cozy feel, which the community seems to value. #22: Making using the catalog easier to use by having touch screen options would be beneficial.
- I LOVE THE IDEA OF TOOL LENDING! Have frequently thought that would be so helpful, especially to new home owners.
- [Fire should be kept away from books]
- Classic and relaxed
- These would all be great features
- Low shelves make it easier to connect with others while somehow also allowing for semi-private study; fireplace seating great for community connections. Lending tools great for environment! Touchscreen catalog in line with our modern world
- Touch screen catalog browsing is definitely needed, especially in children's area!!
- Welcoming environment

Collection Areas | All Comments

- Like the displays, like the idea of a certain collection or periodicals with cozy seating.
- Handy service! Again easily accessed for all abilities
- I find public libraries are social gathering places, which is nice, but it would be wonderful if there could be some designated quiet areas with seating for those who would like to read or study in the building.
- Quieter areas for study and perusing special for many people. Better visibility of books most helpful. Touch screens very helpful to find items wanted or needed. A library with varied uses welcomes many different individuals.
- Fast and efficient!
- Easy and comfy seating is best along with more self service screens
- Hard for older folks to bend, angled shelving helps. Really low shelves near floor are a problem.
- Innovated
- Again, welcoming
- Really like them all, especially the spine out and face out displays...spine only out means a lot more wear and tear on the books and doesn't lead to curiosity.
- Ok, second spelling error so far! Spell check??
- Angled shelving might make it difficult for shorter people to find high-shelf items. Touch-screen catalog is fine but as pictured the display is not discreet. It's none of my business what others are seeking.
- I like how you can spend time more in the library reading in a quiet space. The touch screens makes books more available to find and read. I think the tool lending library could be nice, encouraging others to create projects that they might not have resources available before.
- Easy accessibility without intruding.
- I think being efficient and helpful ranks higher than a fireplace area.
- Quiet spaces, comfy spaces, helpful items
-

Children's Areas | All Comments

- Like interactive spaces
- Space should be whimsical and flexible.
- Only one exit for the Children's room. (They run away easily)
- "Busy boards" are too large.
- No light brights (too messy)
- Technology shouldn't be the focus.
- Glass wall (predators)
- No "Gaming colors" the space should be calming.
- Less tech
- Not too tall
- Children's should not be on the 1st floor.
- No large screens
- No secret hidden areas (predators)
- #24 no glass wall
- I love all of this - and would also want an area for children's events/programs.
- All of these enchanted a child's experience in the library and make it a destination to go.
- Easy access, inviting, flexible
- These all look fine...
- Seems very attractive and inviting for children.
- I live in Manchester but am a Children's Librarian at another public Library - I think enclosed or semi-enclosed is best for the children's area.
- This is all great! I think semi-enclosed is a lot better and safer for kids (as the mom of a small Houdini, I would appreciate this!)
- Good to have features particular to children's abilities and interests.
- These are all great kid sized areas
-
- For the love of god, keep kids contained to one floor. There needs to be quiet space for people to study and work in the library, so having a kids level or a soundproofed area for the kids to scream would be so nice.
- Provide a dedicated space for children to read, study and play or create. Having it semi-enclosed can allow for higher levels of noise without disrupting other parts of the library. A small craft room for events as well as space for group story times. The crawl-through entry seems nice, but could create problems.
- Whimsical seating appropriate for children would be wonderful. Also an area to explore imagination
- These look positively fun and enjoyable for kids, while I feel the other options are more appealing for us as adults - this is great, but they should be catered toward the kids!
- A semi enclosed area is very helpful when at the library with more than 1 young child to help keep kids safe and from wandering too far. Interactive play areas would be great for young children to interact with each other. Mobile bins allow for easy changing of collections seasonally/for special events.
- Child-sized furniture promotes "stay a while" and read..mobile book displays promote checking out the latest publications.
- You had a much more beautiful children section at Mary Cheney
- Gives you a place to play and you can see new materials!!
- Maybe some "semi-sorted" bins on the floor for board books so the littlest ones (i.e. toddlers) can "browse" on their own?
- Easy, open, inviting
- Very colorful
- I like a semi enclosed children's area, but no child-size crawl through entry
- Anything that gets kids learning at an early age is great! I like the interactive nature of the options I selected.
- Innovative ideas
- Make it fun!

Children's Areas | All Comments

- Fun and exciting for children. Can find their own books.
- Depending on available space and noise limitations, #28 may not be as practical, but the other safe, children scaled images are nice.
- Children's area should not be open. A semi closed or closed room would be more secure for them.
- Crawl-through would be a low cost fun element
- Libraries need to be places where children feel at home
- Like display style
- Contained areas might help children to be more focused
- I'm all for children in a library, for reading but not for playing.
- Use of color to indicate areas is great. Child-size furniture is a must.
- Things seem well-displayed for children to access.
- No child crawl through entry as it limits handicapped children. No open areas as children will use this space to run all around. Child size furniture needs to come in different sizes for all aged children. Interactive play section is very important. Cushions for little ones to sit on the floor while the librarian reads stories or for puppet shows. (saw this in Jackson, WY)
- I grew up in the old library and I love that it felt like a cove away from all the serious business, so I like the idea of a child sized crawl way and furniture that feels like this is a place made for you. The book bins provide a visible world full of easily accessible possibility. "Interactive play elements" otherwise known as toys are great and feel special to the library.
- Spaces to inspire and facilitate reading habits. Great for children's events and activities
- All great for little ones
- These things seem very inviting for children and encourage independence while adults accompanying them can go browse adult sections.
- Easy & fun for kids.
- I'd like to see the children's area enclosed, but I advise against child-sized entryways! It's caused problems in other libraries I've worked at.
- A semi-enclosed would give children a distinct area, and may isolate any noise as well.
- The look is very child friendly, and geared to that age group.
- Not relevant to me but these seem like good additions for children and I am all for increasing children's access to books
- Anything to make it fun and interactive for the kids.
- Simple and easy to keep clean
- Crawl spaces are great fun - keep them visible (not too deep or long) for safety; defined carpet colors are also a great idea for visual kids, plus it just defines the area; child size furniture a must, book bins are easy to use, and play elements are very helpful especially of moms with different aged children.
- Safe and secure areas for kids, parents, and staff. Avoid cavernous open spaces.
- #24: As a child I remember loving to go to a store that had a small crawl space entrance for me. Semi-enclosed also helps define areas of the library. #26: Kids would appreciate and enjoy furniture that is their size and this also prevents adults without children from using the space. #27: Any way of making the books more easily browse-able for kids and their family is a win. #28: Kids already enjoy the interactive play elements at the library - much more could be done with that.
- Our toddler loves things his size, as well as anything with interactive play. We also appreciate book bins where he can see the covers of books to help us pick things out, rather than having to pull books out and make a mess :)
- 24 and 28 accentuate handicaps and encourage noise and other non-library distractions
- As a parent, I like the children's area being separate from the other areas. I'm more comfortable letting my child roam freely in that type of arrangement
- Inviting, engaging
- As a mom, enclosed area is vital for a safe and relaxed library visit (worrying about or chasing after kids going into adult areas is not fun for anyone). Tunnel entrance makes it feel like a secret garden for kids!. Activities for toddlers and a babies crawl space builds positive connections with library early on. Comfy chairs for parents and nursing moms would be great alongside child size. Perhaps some seating that encourages parents to cuddle up and read with child. Picture books close to floor is ideal since babies and toddlers are close to floor.
- Semi enclosed area will be needed for noise control, I've been in many times with my kid and others have been there and just kids in the space create noise. I worked in a library (cascade park community library, Vancouver WA) with an open Children's area and the biggest complaint was from old people saying "in thought libraries were supposed to be quiet places" because our children's area was open and very active. Child size furniture and imaginative play are needed elements!
- A designated space will cause less disruption of other library patrons & the kids will feel more like it's their own
- Like an inviting space for children, similar to Wethersfield, West Hartford libraries.
- Easy for adults accompanying children
- Colorful, natural light, open space
- Diversified items and areas attract children and they help them imagine. Mobile book bins provide for more diversified usage.
- Encourages children to sit and look at books
- Children are loud libraries shouldn't be so give them a separate space also make it fun for them
- Definitely child size furniture and cozy spaces. Interactive places good. Love the picture book area.
- Looks child friendly
- Make children's area huge
- Child-size is essential; beware of the Crawl-through (not ADA sensitive); you might look at the new Calgary (Alberta, Canada) central library; everything about it is glorious and the kids' area fantastic
- I like how children can be imaginative around the library exploring and interacting with play elements. Child size furniture makes the child fit in more with the library and makes them feel comfortable.
- Proper atmosphere. This is not a playground or daycare. But, it should be inviting and clearly aimed at children.
- I like the idea of a semi-enclosed children's area. It goes without saying that the furniture should be child-sized.
- I like more child sized furniture and safe spaces for kids to explore. Also more thematic organization of books that is more easily visible
- Definitely like the child-size furniture! The mobile book bins are a great idea. I also like the interactive areas!
- Should be child friendly and encourage imagination
- Child area should allow for events to be held and invite play and curiosity. Child area should include large area for play near a staff station so parents can feel comfortable leaving their child to explore unsupervised
- Expansive children's area with tons of resources needed for the kids in town to enjoy and make them love going to the library like I did as a child
- Child size furniture and low shelves are critical for kids. I would prefer a separate room
- Child friendly, but not crazy. Don't forget adults need a place to sit, too.
- It should be colorful and appropriate furniture for adults and children. Children will probably be with an adult most of the time. Displays should be sturdy for active children. The entry should be for both parent and child.
- Imagination play area is welcoming to kids, mobile book shelves for easy picture books display can encourage interest in reading, Child size furniture helps create a reading area just for the kids! Those green lungers at Cheney are great for parents to sit on floor and read with their kid relaxed too! Please keep those chairs!

Children's Areas | All Comments

- Children like cozier spaces, lower ceilings. Not sterile settings with emptiness.
- Colorful, natural light, open space 26
- Love the big windows to showcase our beautiful Main St!
- The more that is invested in a children's section will bring greater returns in the future with residents of the town being more inclined to spend time at and use the resources of the library.
- Hi tech plus adult/child spaces
- Encourage interaction
- Great combination of "feeling" in these spaces..welcoming, yet "cozy!"
- I like low tech play elements for young kids. I think a lot of parents would rather not have their young kids on a screen at the Library
- I think the emphasis should be on books and not technology. Would be THRILLED to see a reading nook. My kids are very much in love with the current window benches at the Cheney Library!
- Both adults and children need to be comfortable, but activities should be geared to children.
- Love all these elements especially the nooks
- Make it easy for caregivers to bring kids to the library
- Reading nooks are a must!
- I would prefer mostly low tech options as kids have too much exposure to high tech these days. Places to read with my children would be wonderful.
- Low-tech and high-tech are a good "compromise"- the kids love the screens and the parents want an alternative.
- More space people won't use
- A nice seat to lay back and read or caregiver to read while child plays
- I'm not sure I know what a multi-generational seating area is but I like it
- I love the idea of areas where kids and their grown ups can do things together.
- Interactive, family time promoting
- Finding ways to bring caregivers and kids together is so important! I like the layouts that are tailored for interactive learning and then quieter reading areas. It would be important to take sensory issues into consideration when/if offering highly interactive activities.
- Welcoming and appealing options
- Again, let them play. Or read with a parent.
- Cozy and fin places to sit and interact with things not available at home.
- #33 if space permits. And 2person small nooks, too.
- Make the library a cozy and interesting place to be. Get them interested in reading while young.
- Cozy element equated with reading is a good thing
- Great to provide educational aspect that makes learning fun
- Do forget kids come with adults
- Both would appeal to children
- Reading areas good!
- Cocoon like for reading
- I like that child and caregiver can comfortably interact.
- Libraries should have a little something for everyone!
- Although reading nooks are cute and comfy, children hate to give up their spot and share. (As a former elementary teacher, I've seen this.) If you have places where caregivers and children can sit and read together you don't need a separate area for multi generational seating.
- I understand technology is a huge part of our children's current and future lives, but honestly I'm so glad the computers are no longer in the current children's section. It's too much of a draw for kids and when I bring them to the library I prefer the focus to be on the books and not technology devices. I'm all for the low-tech interactive play areas!
- Low tech high tech, options are good. 30: having a place to for kids and parents to enjoy together is great. Reading nooks area a great way for adults and kids to get away into the book, or take a much needed nap. The computer stations are a fun way to explore the Internet. 33: families should be able to sit together
- Inviting elements that will bring multi-generational people to one place
- Encourages parents, grandparents and caregivers to linger w/the children at the library.
- A mix of 29, 32, 33.
- I like the idea of both a nooks for children to have their own space, as shown in #31, as well as simultaneously having a shared space for multi-generational and caregivers shown in #30 and #33.
- Children are exposed to hi tec. in school as early as pre. K keeping that in mine when designing your library.
- These seem like things I would have liked as a kid
- I would have loved a reading nook when I brought my kiddos!
- Just like the designs
- All good ideas
- Again, all of the above. Reading nooks are fun and encourage - reading! Computer stations because we live in the computer age; multi generational seating and places to read together because parents grands/care givers will be with their children. Low and high tech interactive areas for the different ages and levels of children.
- I like the idea of 33 (Multi-Generational seating areas), but the picture doesn't look cozy or inviting. When I go to the library, I pick up items I had on hold, or return items. I like a compact area.
- #29: A variety of ways for kids to engage, including ones with little to no tech/screens, is useful to accommodate many different ages and likes. #30: Kids often read with an adult so having spaces for this would be helpful. #31: Seems like something kids would enjoy! #32: Having computers designated for kids only would be useful and fun. #33: Families and groups of various ages often come together - grandparents with grandchildren, etc.
- We'd prefer less tech stuff in the kids sections, because that naturally becomes the draw and makes it harder to appreciate all the non-tech wonders.
- If you are encouraging play instead of reading, then i accept #29.... It's better than an exclusionary approach favoring old or new.
- High tech and low tech work well together
- I like the library as a place to get away from "screen time" and I don't think younger children need more computers or interactive screens in that space.
- Please no computers or screens for the children; those can be saved for the teens area since they need them for school and may not have access at home. Parents have a hard enough time getting kids away from screens, I don't want that struggle at the library. Let's encourage reading books and imaginary play and in person connections, especially for young children.
- I have a little so tech isn't really encouraged yet, so low tech or no tech imaginative play for early learners, but some stations and tech to engage the 7-12 crowd who are too young for teen areas but too old for baby toys.
- Less technological features to encourage reading
- I like making the reading areas inviting.
- Easy for all ages
- All these areas and items would attract children and parents.
- Lets children become familiar with technology
- Make it good for kids and their keepers
- Love the reading nooks and big seats for two.
- Meet children's needs
- Just make sense, as opposed to other areas
- Computers aren't the most important
- Anything that would encourage multi-gens to read together; the reading nooks are cute, but could lead to competition for them (and cleaning issues)

Children's Areas | All Comments

- To keep the children wanting to learn more, the use of high and low tech can help imaginative children. I like how children can have an option to either read with their caregivers or independently to make the children more comfortable. The multi-generational searing helps the caregivers to be more comfortable while supervising their children.
- Cozy. (As long as there is a regularly followed cleaning program for the cushions.)
- I like all of these ideas
- I like the spaces for all ages, but keep the screens out of the library main space other than child computers
- LOVE all of these!!
- Keep it where they get to bond with their parents or care giver no technology
- Should be inviting fir both child and caregiver plus fun and interactive
- Integration of low tech and high tech is good because children will need some experience with technology to function in the world but their curiosity and imagination should be encouraged with low tech. Children can feel encouraged to reach with cozy reading nooks. Children shouldn't feel banished to one area of the library but feel welcome in all areas so they gain confidence and social skills.
- All the resources for kids in town, computers and internet access for anyone who may not have access to the internet any other way, reading areas for them, reading areas for families.
- I would prefer to see the focus stay on reading, books, and play areas (like a kitchen) that facilitate imaginative play. I don't want any high tech screens in the middle of the children's room, as that will distract from the purpose of reading. A computer station off the side would be a nice option.
- Family reading together is great!
- It should have computers, seating for both caregiver and child, and hood lighting.
- Yes to all! It encourages reading individually and with parents! Computer stations in an area but with learning games and not accidental unsupervised internet use. In a quiet area to not disturb quiet reading please.
- All elements to nurture reading and focus, safe environments, helpful.
- #31 cozy and colorful
- #33 big windows, natural light , colorful
- Love the reading nook!

Teen Areas | All Comments

- I personally did not click on picture 39 because of the 'subdued colors' - I think the area should be vibrant and bold!
- Having areas where teens can collaborate and work on homework or other hobbies is key to making a space for them, a flexible one they can change to fit their group size needs. I think that there does not need to be a large focus on video gaming, the library can be a place for reading, collaborating, and exploring the real world. Having limited video games available could cause issues with having to monitor areas to ensure fair play.
- Study rooms would be great for after-school time. Flexibility for changing interests.
- Just like 40 and 41 options better
- I like the idea of study rooms for older teens studying for finals and such
- Like an open feeling.
- A soothing and welcoming teen area would be great. Teens love to have their own space but are not always thrilled to be categorized or being marketed to inauthentic "teen themed" things. Maybe keep the decor simple and subdued with adaptability.
- Include access to features that teens would like.
- Teens can be noisy and sound reduction panels seem like a great idea
- Keep in mind poor kids may not have gaming at home, so the community providing it is much needed!
- A great provision for study time.
- Fun for the teens and caregivers too!
- Ehh VR is not really that popular with most kids, and it's really isolating. If I'm wrong, though...go for it!
- I like bold colors, but worry they'll look dated too soon.
- I like the flexible seating and open spaces. There are so few places for teens to gather compared to when I was a teen in the 90s, and making the library a welcoming space to gather is great.
- Modern, and noise reduction will help not take over the rest of the library
- These are great options. I don't know that i have much to add. I think the noise reduction panels are an excellent idea, as well as fully powering everything.
- Noise reduction is a good idea
- Access to tech power for all their phones, laptops, etc
- Like the relaxing color tone option
- Without the loud colors. Digital entertainment is a different purpose altogether, and both traditional use and teen entertainment use would be in conflict, and both would be diminished.
- Gaming isn't needed.
- Inviting atmosphere for reading and learning
- I don't think VR gaming at the library is a good idea.
- Lots of seating especially tables with chairs seem more comfortable for teens
- The library is not a place for gaming
- Acoustic panels for noise reduction, after all, it is a library!
- Perfect for teens
- I hope teens will have input on this!
- 38: virtual reality is something most teens can't get at home. 41: noise reducing, and comfy seating is welcoming
- Entertaining and convenient for all
- Love the tech to bring teens in and power with furniture
- Appealing to teens, noise reduction good for others in the library
- Flexibility to change programming
- I like the flexible seating in 39, as well as the subdued colors. The adjacent study rooms inn 40 are nice, and the flexible furniture in 41 is a positive.
- Teens can get loud, the acoustic wall a must
- NO video games please!!!!
- Appealing

Technology & Creative Spaces | All Comments

- Did not check picture 43 because I feel like I would feel a little awkward if I was facing a stranger at a computer - would prefer for them to be in a line so I wouldn't be face-to-face in close proximity with another.
- The addition of a mobile business center would be great
- Integrates technology usage with supporting resources
- I think the computer area just needs to be quieter... oftentimes people are researching or writing papers. Mobile business center is an amazing idea.
- A mobile business center would be a great amenity.
- Like availability to technology, but still spaces for teens to meet and talk
- Computer access needs to be available, but there should be flexibility for what computing might look like in the not-too distant future.
- I like these configurations because there's good space between people
- Not on board with laptop lending. These are expensive resources that are costly to replace when they get damaged or stolen. Have people sign up to use computer resources at the library. Not sure we need a business space.
- Study rooms are important! Make them reservable
- Laptop lending should be managed by staff
- Prefer the "traditional" setup
- Laptop Lending could help students and employees alike get a computer to work out of
- I'd make sure to emphasize a scanning solution over a printing solution - it's a bit more difficult to set up, but probably more useful in the long run / to more people.
- Convenient, airport feel and inviting to those who need a computer and don't have access to one
- Computer station/pods are such a great idea. They can move if necessary and are part of the library. I LOVE the idea for study rooms. I would use them in an instant if they were available today.
- 44 seems the most efficient
- Make it cool!
- One stop area for completing projects
- Limit industrial look
- I think it would be better to have computers in cubby areas. Mostly singular but some for 2-4 people as teens may come as a group. Break the computers up throughout the library.
- I like this arrangement, 42 - not crowded
- It shouldn't look too much like a classroom.
- Open, but has privacy.
- Like things spread out.
- I like the pods for small study groups
- All have something unique to offer for the uniqueness of each individual
- Computer stations are important
- If you lend out laptops would you get them back?
- 43: a more personality. 44: books always being visible is good. 45: laptops allow those who can't afford them to study and do business.
- Convenient and with resources available
- I like laptops so your not right next to others
- Prefer other computer uses not directly across from me—but not this close next to me either. SPACE between! Not sure what "mobile service point for peak times" means, but a business ctr sounds helpful.
- Encourages independence teens desire
- I like a mix of all.
- Prefer the pod layout.
- As long as there is distance between quiet and loud areas, it should be fine
- The laptop lending seems like a great idea
- Functional and modern
- Mobile towers will make space crowded; recording studio could be useful for podcasts as well & collab with area musicians
- I like having 1-2 computers next to one another rather than all spaced close together.
- An open counter computer space looks less cluttered, more sleek
- Compact, near staff. The library staff is great and patrons benefit from their knowledge and skill. Let's not have such vast expanses that separate the public from help it needs.
- #43: Pods allow for more privacy/space among patrons. #44: This would mimic our current set-up but with more privacy. #46: Many people still need to fax, scan, print, and make copies - useful to have a mobile service point.
- The Hartford Public Libraries have a lot of these type options and were extremely helpful especially to immigrant or low income families (or just college students!) pursuing higher education or more work opportunities. With the right guidelines and training we're big fans of all this!
- Laptop lending may have severe security issues
- Arranged in small areas
- Fixed computer workstations make more economic sense than laptop lending
- Laptop lending allows for more privacy and low income people who need to borrow a laptop may feel more comfortable because they can blend in. If using laptops then the library can have more empty tables instead of unused computer stations. Office center is brilliant! Especially as people work from home and sometimes just need to print one little thing...
- A lot of elderly patrons or patrons experiencing homelessness need access to business services, copying. Faxing, email help, resumes etc, the business center would be a great asset.
- I think privacy is important in computer stations
- Flexible options & a designated business center will make it more useful
- Like 44 the best.
- In house computers not needed
- Instruments!!!! Love that!!!! It would be amazing if the library even did 'after hours' or 'lunch sessions' or something, where local artists could play acoustic/classical/library-friendly music.
- Computer stations by study areas and book displays would make it easy. Laptop lending for people without lap tops helpful. Have strict rules rel. to them. Need for as many computer stations and computers for the many who come to use them. Need for scheduled usage.
- Gives access to those that need technology
- Make it easy and accessible
- Some privacy
- Looks user friendly
- Really like the electronic sections near study rooms and books; laptop lending is great...plan on having very well trained staff always available
- I like the stations with wire management to help with having less hazards exposed in the area. The computer stations next to the study rooms and book display gives easy access to studying on topics using books and the internet.
- I like the ideas of computer stations, but would like partitions to separate them better and give some room for books or papers.
- I prefer the smaller seating for computers
- Simple and wouldn't alter the look the library has but still don't want it to change
- Good to have computer stations and lending stations
- I don't really like any of these pictures but the idea of having a laptop lending system and other business centers are a good idea. Have you considered other lending models like for large power tools, or WiFi routers.
- I like the idea of mobile business center
- More generalized than specific robotics/recording areas
- As STEAM is being addressed in the schools, it would be nice to have a space for students to do additional work.
- Charging towers are a necessity among current generations. The different activity rooms allow for a greater exploration for patrons of stem and the arts. Could double as activity space for any number of events as well.

Technology & Creative Spaces | All Comments

- Designated computer area, but still a part of the library
- Dislike small shared desks/tables very much when conducting in-depth research. Need space for books, writing materials and electronics.
- Lending laptops could be good for those less fortunate. Computer stations spread out in a modern setting with ports is useful.
- Pod stations for team homework and quiet space to work, mobile business station is great for adults and teens perhaps,
- #42 large windows, natural light #44large windows, natural light, open concept
- Recording studio is great for musical expression with Sign out reservation, multiuse room for rroboticslab or group meetings.
- All of these look incredible, but it trained people in these areas would be needed. How would this be managed?
- Whole rooms dedicated to such specific areas, don't seem a prudent use of space. Instruments made available does not sound practical in view of the expense. If something like that is needed, perhaps it could be run by, repaired and supplied at the expense of local music stores/professionals. There is too much risk of damage.
- Area for special events would be great
- Love it! The more creative tools people can use without a monetary ceiling the better. Any space that will encourage people to explore crafts or art that they otherwise wouldn't have access to because the cost of supplies the better. Recording space, pottery wheel, kilns, tufting guns, anything. A large crafting space with general art and crafting supplies would be awesome.
- Variety is key. Individuals and ability to have choices
- Music areas are good use of space
- Fun activities!
- I don't personally think these things are appropriate for a library
- Music is SO key to learning. Robotic education is generally lacking. The library would be a great place to see both of these.
- I like how there are rooms available for robotics and STEAM projects to make people curious and learn as well. This can be paired up with the technology Rick Learning Lab to make more opportunities of learning. The mobile power towers help us be able to use technology easily.
- 47-49: That's a lot of non-traditional spaces that require oversight and specialized staff. Is there additional funding for that?
- Only thing that I see that is practical and easily maintained; that said, I like the idea of lending musical instruments; recording studio seems one-the-top
- Are these excessive for a library?
- Always need power these days
- Exposes different things to people that normally wouldn't have access to them.
- Perhaps a survey just for people who would utilize 47,28,49 to see how much usage. Good idea for extra power towers especially when library busy.
- These will be more utilized by the community
- I'm sure not all the spaces can be included, but I like having some creative space included to make the library more of a community space and focus on learning not just with books, but learning in any form.
- These are all great - I especially like the recording studio with instruments to check out!
- Appealing tech
- I've never seen anything like this in action but the concepts seem lovely!
- #47: Recording studio could also be used for podcasters. #48: For fun yet creative learning. #49: Sewing and quilting machines have been in demand. #50: Would be helpful for programs that require many outlets (hot glue guns, irons, etc.)
- I would love to have and access all of these things.
- The recording studio would probably be chaos, but I like the idea
- These are all great, creative ideas
- #47 is interesting, but if cost becomes a factor, that might be the one to go.
- I think the first three are a great ideas, but I also think the money for these should be put towards our schools so students could have access to this technology throughout the day and with teacher assistance, if needed. Power towers are always a good idea. Meeting spaces, or messy program space is an idea that could work for group projects that have been assigned.
- I really like 47, especially the option to loan out instruments.
- Modern and appealing
- Love the musical instrument idea
- These seem fantastic
- Assists teens that don't have access to this at home
- No to 3-D printing, like music studio even though I have no interest
- Learning lab for classes sounds cool. Mobile power towers for more places to plug in sounds helpful.
- Tech is super important now. Especially for lower income residents
- These will definitely put us on the next level
- 47: access to instruments is amazing. 48: robotics access also amazing. 49: Interactive software technology also great
- These are innovative spaces that could support what teens are learning in school and provide working space for hobbyists
- The library is no place to lend out musical instruments or record music. Music shops in town could be encouraged to do this.
- Good in theory, but keeping instruments clean and safe could be difficult.
- Good mix
- Not sure a recording area is a good idea. I like the idea of the STEM, messy space area.
- The more technology, the more attraction for teens. Recording studio will be very appealing
- I am not sure about any of these items. It seems to me that staff to support these areas would be quite an additional expense. I think it is a good idea for the town, but not sure if it is for the library
- Good for when the library is busy
- Would be great to provide access to these unique machines
- #47 is outside the skills of the librarian and adds significant cost. Better to have spaces for "introduction" programs for tool experts and musicians to demonstrate. Recording studio is interesting, but stretches the staff too wide.
- All great ideas!
- Now you're talking! Cool vibes via music, learning, reading, creating
- I'm too old to evaluate the need for these items
- All seem like logical and good ideas to meet our contemporary needs.
- Modern and innovative. Keep kids out of trouble and invite creativity
- A 3-d printer (with support staff / available material) would be great
- Easy charging and a cool place to record music
- My boys do FIRST robotics and could use such a space for preparation
- Space for people to be creative and explore new technology such as 3d printing and other stem activities.
- I would take advantage of each of these ideas.
- A music room would make all the music teachers in Manchester ecstatic! Including a recording studio for people to rent to make money but also allow people with a library card in Manchester to put music out for cheap!
- I like the recording studio. I'm not a fan of offering musical instruments that can be checked out. They are way too expensive to replace if and when they get damaged.
- Personal preference here. I love music and textile arts
- Cool!
- All good ideas if space and budget allows. Would need to be a system to allocate use of these spaces.
- Love the music space idea!
- Exciting.....the potential of what could be done in the library. motivating.

Seating & Study Spaces | All Comments

- 52 and 54 feel too much like family restaurant seating and not a library
- I would love study rooms and areas that would be available to reserve for students to use for tutoring
- Different groups will have different needs such as quiet areas, flexible areas for accommodating larger groups, booths for smaller groups.
- For those that do better in a quiet setting.
- Comfortable spaces for group or individual reading/working
- This is a library, not a diner
- 100% need the option for private study rooms... this is a luxury not everyone has at home
- Quiet spaces set apart from the rest of the library are a great idea
- Very nice combination of features....for quiet study, butalso for group discussion
- Quiet spaces are wonderful to have! Small study spaces are great. The booths don't look appealing.
- Spaces should not be so free form as to discourage the appropriate uses of various areas.
- I love #55 for meetings etc
- We need good tutoring space where you can converse softly but everyone is clearly visible to the staff.
- To appeal to both teens and working professionals, I feel booths or some way to provide some isolation
- Having a mix of open study areas as well as enclosed study areas would be good. The ability to reserve some enclosed study areas for small group study would be beneficial but some should always be open on first come first serve/ walk in basis too.
- LOVE the booth idea!! Cozy and sound- absorbing, but plenty of table space at the right height.
- More waste of money
- Seating for groups to work together, or just a quiet place to read
- I like the idea of the pods/booths but have concerns about the accessibility of them for folks who'd like to use them.
- Love them all for different reasons. Great for group projects at booth seating but also private for independent study
- All small group study areas look good
- I said earlier, and I will say it again, I love study rooms. I could use one today if it were available. Having a quiet room seems natural. I like the couches.
- Seems the most traditional
- Attraction is key here
- Great options depending on learning and study styles.
- All are important, with maximizing use of space
- All good ideas, find a way to blend them
- Would be helpful to provide separate, quiet space for small group projects/ discussions
- Nice atmosphere
- Make it a nice space with interesting layouts.
- Somewhat private area can minimize open space distractions. Small group area that enclosed are important was discussion groups
- I'd be nervous of enclosed spaces and what people may do with them.
- Looks good.
- Not a good idea to have private study rooms as who knows what could be going on in there. Have high school librarians been asked for their input?
- 51: this is like the design in the old library that I grew up loving. All other options are good ideas to
- Space for everyone
- I love the window. As long as it doesn't get too hot. I like the nooks and study space.
- Quiet reading room—with comfy chairs! Some chairs at tables, some without. Small group rooms so they don't disturb others.
- Aesthetically pleasing to teens
- Prefer the booth seating as shown in oth 52 and 54.
- Booths how long will it be before someone will be writing all over with a sharpie?
- Please have some enclosed area for users that need to work with minimal distractions
- Not crazy about booths
- There should be some blocked off study spaces
- Cozy and modern
- Study rooms would be really nice to have
- Providing study rooms is good, they could be used for meetings. Probably some smaller for those who would be distracted more easily. Access to power is a must in this age.
- All ugly & modern
- #51: Lots of natural light - love that! #53: Options for those that need tables and those that just want to sit. #55: For private sessions but windows allow undesirable behaviors to be seen so staff can intercede.
- Booths
- The open booth seating seems less practical/useful than the other options
- All great ideas for flexibility!
- Flexible seating is better
- Like the idea of one or more quiet room spaces, also multiple furniture options.
- Need space for wheelchairs
- Good ideas . Depending on space in library and usage . Maybe diversified furniture to be used in diversified ways.
- Groups can study together if needed and plug in their computers
- Group or single space for both concentration or collaborative time
- Chairs don't look very comfortable for reading
- Combination
- User friendly
- Tutoring very important
- 53 attractive and practical...re: 55, the small group study rooms likely would have to be reserved?
- When studying, these choices show availability of how you want to study. You can study with a group or by yourself. And the room will be private and quiet as well.
- Designated space for quiet is key. But, places for two or three to work together are also useful.
- I like the idea of having seating with a table to work at. And I like the small study rooms
- Natural lighting and quiet spaces to do more group study
- Keep the library the same
- Should have individual space and group study space
- Work spaces should include all of this! Private rooms, conference rooms, cozy areas and open areas are all important. It will entice more college and young working people to visit.
- Space for individuals, but also the ability to study in small groups. Glass enclosed seems. Little bit like zoo animals on display.
- I think you need group study space as well as individual study space. Groups can be noisy so the enclosed is good. Check with other libraries like the New Canaan one to see if they are used.
- Study areas with privacy sound useful and great
- All have something to offer for different groups
- Large windows, natural light. NO vending machines, it creates a mess. Not everyone cleans after themselves
- These would encourage more people to use these areas. They would be more comfortable and conducive to reading, studying, working and collaborating.
- Glass rooms that can even accomodate little ones

Seating & Study Spaces | All Comments

- You do not want computers and books near food. I like the flexible partitions if it is decided later it is not working for the community.
- 56 seems great for mothers going back to school. 59 is what younger students want who always hungry.
- Tall ceilings with big windows in open areas paired with other areas that use partitions to make private areas. Having moving partitions makes the space more versatile. I also agree there should be vending machines stocked with caffeine
- Inviting spaces
- I don't think you want to have movable partitions. If you have a fireplace and vending machines, people will stay all day!
- Cozy. And coffee. Because .coffee.
- I like how families can be able to study together with no stress from their children. The demountable partitions help create a flexible space that can fit other people's needs.
- 58: gas-no, electric-ok. 58: only if food and drink confined to separate area. Also special attention to recyclable packaging.
- Soft seating in several areas = great; "demountable partitions = practical; vending machines = noise and mess (don't like)
- Flexibility
- Snacks are always good
- Can change the configuration if needed
- Small amount of family arrangements with diversified furniture and partitions or for other uses. Like the idea of a cafe but perhaps away from regular areas. FYI In Barnes and Noble a level above separates it.
- I like the idea of a small coffee vendor, as Newington Library had. Have to spend more on cleanup and keeping this area clean and inviting.
- Vending machines are helpful for long study sessions
- Allows for families and more casual visitors to enjoy!
- I like the idea of family study rooms - great way to encourage more family trips
- Flexibility and fireplace
- Each of these is problematical: 56 = play AND families only; 57 = study rooms that feel like display cases; 58 = fire and books; 59 = sloppy food with books AND electronics.
- The partitions in 57 have a fishbowl effect to me, not enough privacy for focus
- #57: Can't exactly envision but flexibility is great! #58: Brings in the cozy factor
- None. How about Rich wood, leather sofas. Textures, warmth
- Flexibility is key. How big is our library going to be? I still think we should have taken the old Save A Lot building. Plenty of built in parking, corner lot = visibility, would bring people to Broad Street area that needs it!! Or we could have used the buildings next door and on the same side of Forest Street parking lot. As a mom who used to frequent the library, I would NOT have crossed the street with books and toddlers and strollers in tow. The bank building and subsequent lot seems small and parking not as accessible.
- The fireplace is so soothing
- I think food in the library could be a problem.
- Once again, the flexibility shown in 57 would be best, IMHO.
- Encourages longer and more frequent use of the library
- Future flexibility sounds good—altho I'dk what "demountable partitions" are. I love both ideas in 58!
- All great ideas
- Spaces for everyone
- 56: study rooms for kids would be great for home schooling or help with homework.57: allowance for future change is smart 58: soft seating and fireplaces are cozy and inviting. 59: refreshment is nice, a small cafe could even work.
- Comfy seating around a fireplace can invite the homeless to spend the day there. No food in the library at all! Sticky, salty, etc. hands and fingers can get all over furniture, books computers, etc.
- Yes to counter top and cafe seating, no to vending machines
- Refreshment area seems helpful
- Flexibility and comfortability with a fireplace would be wonderful
- As said flexibility
- I guess if enclosed family seas can be restricted, this would be a good place for someone who has a young child but still needs to study.
- Teens love to access to food
- Keep it simple
- Looks comfortable and inviting
- Too much community center orientation
- #56 looks like cells and food/drinks probably better elsewhere, like a cafe next door.
- Community spaces that are inviting and comfortable.
- Family study room is brilliant! Other two are very beautiful spaces, and that means a lot
- Best choice of those offerings
- Family study rooms great idea, and vending machines I think would be utilized a ton
- Encourage food purchases from local businesses instead...?
- Grab a snack or drink and be able to work
- So cozy!! Love it!!
- #56 would be helpful for parents who need a space to get some work done but also have young children who need to be safely contained and entertained while they get a few things done.
- Please remember single parents need space too, for their kids to hang while they'd tidy to improve their future.
- Not only social seating spaces. (Also need quiet seating.)
- Don't like ooth with screening (not private enough)
- I'm not a fan of vending machines. Food and drink is not appropriate in the library (especially with carpet). Would rather see a separate small Cafe like the Hartford Library Cafe. Also, we should not be promoting single use plastic bottles or sugary snacks that are typically offered in vending machines.
- Hard to choose because I like all of these spaces
- I dont like fireplace, removable walls or food at stations
- Encourage study areas that foster the discipline of studying
- Like openness.....need to make sure places to plug in laptops
- Very cool for parents or siblings who are studying and have kids to watch simultaneously. And snacks are A MUST
- Comfortable quiet spaces
- Flexibility is a must. The fireplace would be inviting to older users.
- Family seating rooms is a wonderful for working/ studying parents, a rising subset of our population. A father could work from home and take his children to the library to read and play in this room, or a mother could study for a college exam while her child plays in the room with her.
- I love the idea of a small cafe area with food and drinks available
- Flexible schedule board
- Fflexible rooms for meetings
- Booths to share ideas with one another.
- Quiet reading should be semi-private.
- Like Access to refreshments
- Like fireplace
- Would like comfortable seating
- Like built-in benches and tables on the patio
- "Have some furniture that is not huge. Some small adults appreciate furniture that doesn't swallow them"
- Group study enclosed in glass.
- Living room environment

Meeting & Gathering Spaces | All Comments

- All these options allow for a versatile space and allow the library to be available for larger functions
- Flexibility—- definitely a reservation system.
- Flexible use spaces
- Love them all
- Meeting rooms are a nice idea, and having some way to make reservations online would be great.
- Need to make sure area for large group and small group activities
- Make the space as flexible as possible, with good storage for furniture/chairs
- Meeting room(s) are important to library with sufficient flexibility for different needs
- I like the convertible elements. Window shades are very desirable. Big windows and the ability to mitigate the sun when it's too bright
- How late will the Library be open? There is a need to be able to hold meetings until 9PM. Will the Library be able to accommodate these hours?
- I love all of these ideas!
- Excellent idea!! Perfect to have ample meeting space and use the outdoors, weather-permitting!
- Might be good for AA meetings
- Easy reservation to to disrupt meeting and nice rooms for book sales or etc
- Love the option to book things on your own and open feeling
- Like meeting room options for public use
- You need to really "go big or go home" in terms of affecting community spirit and pride
- All options for flexibility are important.
- Love the option to include outdoor space for events
- Nice simple design
- Nothin too fancy. But a nice space would be appreciated
- Dual functions for rooms to accommodate both small groups and larger groups.
- I love the space for library programs. Would not use it as a public general use space. Library programs are a great way to get families and children interested in the library!
- Indoor outdoor like it but ? Cost given NH weather and amount of use
- Flexible meeting space are important for different size groups
- I like that the meeting room opens to the main space for security
- I would be very careful about having a lot of glass as heat can be lost through it. Outdoor events can take place at the park, not connected with the library.
- All of these ideas are good and work well together
- Great for library/town sponsored events
- The flexibility of all of these sounds good.
- Makes the space user friendly and easy to reserve
- Open and flexible.
- Love the idea of bringing the outside in as shown in 63, if affordable
- Functional and modern
- Not inviting to have huge spaces, soaring ceilings. Need flexibility for future technological changes.
- Getting overly specific with architecture or technology leads to obsolescence. What if the features aren't used? e.g. Why can't the meeting go through a regular door to go outside? Why did they need to be inside in the first place? How often will this in/out need occur?
- Flexibility
- All great ideas for flexible community use
- Being able to open up a room for bigger events sounds great!
- Yes!!! To open wall to outside! And reservation system for meeting room and individual study rooms too
- I'm not sure why the library needs meeting rooms
- Reservations cause less chaos & access to outdoors is nice
- I believe if programmed appropriately, all of these elements could be incorporated effectively. They shouldn't need to be individually exclusive elements.
- Diversified spaces and furniture and shades for diversified usage broadens the usage for these kind of spaces.
- Groups can hold meetings there. Window film depending on which direction the windows face
- Tech is good these days
- Like outdoors
- Light control = essential; privacy control depends on what sort of meetings you are encouraging; flexibility with "walls" really important if you want to encourage different sorts of gatherings
- The private meeting spaces help with other people in the meeting to be more comfortable. The operable wall opening will help with future events. The meeting room reservation system will help with managing who will need the meeting room in what time.
- Integrates "community center" feeling into the library.
- Meeting spaces are a great idea
- Good to expand available space and need a system to reserve
- Class rooms are good for events so other open areas are still available for people who need to work or want quiet. I also like the idea of having an outdoor space or outdoor classroom for nature events. Maybe a gazebo or tent in the summer.
- Don't like 60-63 for a public library setting
- All seem able to be integrated into one system, except for the part where people can partially see in. If there is a meeting space, it should be what it is, not a game of trying to peek in.
- All great options
- The opening to outside events if it is in a location that will use it. I like the shades.
- Large windows, natural light, opportunity to use the shades as needed. Opportunity to book a room, hopefully with an app to cancel/book as needed
- Large windows, natural light
- Great spaces for activities for kids and families. Like read to the dogs or craft programs.
- I think it depends on the need of the community. It is hard to have many different room areas for each group. Perhaps a multipurpose, flexible set up. A computer room area would be good for instructing, a craft area would be great for anyone.
- Again, love all this. Space that can accommodate larger groups of children for learning together is great.
- Meeting rooms are different than story rooms
- All spaces should have flexibility in their usage. Each space should be multipurpose that's welcoming for all to use and require the least amount of staff oversight in order to encourage community engagement and usage outside of scheduled library activities.
- Encourage families to spend time together
- It's a library not a gym
- A family activity room that can be used for childrens activities in general is a good idea
- We want the library to be a place of learning that is also fun and engaging. NOT a playground where learning can also happen. This is not that.
- Meeting room with flexible technology is great IF you have the space for this; Family activity room seems very smart, especially with durable finishes...ease of maintenance is key for the staff and for people wanting clean spaces
- Perhaps these elements can be incorporated into the main community/ meeting spaces to keep some efficiency. Flexibility for all types would be wonderful.
- Flexible options & access to outdoors

Meeting & Gathering Spaces | All Comments

- Family area attached to children's area whether open or closed. If childrens area is open to main library then room should be closed, if childrens area is closed or partially closed. An open family, event space would be great.
- Loving everything that draws people to the library for a wide variety of purposes
- #65: Multitude of uses for this. #67: Allows for programs or noisier activities to occur and if families want a quieter reading experience in the main area they can still have that.
- 65 seems to be the most multi-purpose
- 66 open and flexible
- Encourages greater use of the library
- Great additions
- 66: being able to break into multiple groups is more intimate. 67: I feel that this area would be better used for something else. Activities can mostly be done in the park or elsewhere in the building. 68: an open space for the family with easy acces for kids is great for their very short attention spans.
- 66, 67 f& 68 can be held at the Mary Cheney building, not in the library.
- A family activity room could have value
- Area for hanging artwork would be nice.
- Self contained
- The library is a library, it isn't a play ground. Make use of the Teen Center
- Good to have space that welcomes families
- Not sure if I like any of these
- Dedicated family activity is the way to go.
- All good, with 65 and 68 being more important, space permitting
- Best to keep family activity rooms separate from public areas in order to cut down on noise
- Yes x 4. Each one does a good job in honoring and attracting their respective target audience
- Children have plenty of places to play. The library does not need to focus on that aspect
- Overhead door problematic for safety issues
- Though some of this could be met with a proper new YMCA at the Parkade lot
- Love the new family room additions
- None of the chairs in these mock ups look particularly workable for fat people. I like the idea of a family activity room but kids can be loud so think an enclosed room would be better than a room open to the children's area.
- Good room for meeting of clubs or board meetings
- Looks like a great space for childrens programs!
- I don't know that an overhead door is the best option, but something to allow for various size groups would be great
- We need larger meeting rooms for local clubs to meet (75+ people). Should be handicap accessible for elderly population.
- I love the openness of these areas
- Not sure if meeting rooms need to be designed specifically for any demographic
- Photo #67 may not be a necessary element of a Library. It could be if there were classes or other town activities to take place there, but it seems odd if it is just open for use by anyone.
- I think the room should be enclosed - much easier for parents and staff, but the overhead door does give flexibility when needed.
- Like areas for families.....but flexibility
- Def need flex technology and areas for kids are great. Libraries are the center of communities
- Flexible use and encourages multi-generational activities
- Prefer partitions rather than garage doors
- Should be multi purpose.
- Spaces provided for all needs will only enhance the library and make it attractive to different groups
- Like Study Rooms enclosed in glass.
- Like Lockable study rooms
- Meeting space is extremely important.
- Plenty of outlets
- Outlets in tables and seating
- Tech training
- Big screen on a short wall/Dimmable lighting/window shades/separate light on the speaker/built-in projector/hybrid facilities for Zoom meetings/wireless microphone for speaker.
- Manchester needs this.
- Digital projectors w/ reflective screens in large meeting rooms.
- A/V system to accommodate Zoom attendance.
- Several meeting rooms.
- Community room
- Family activity room
- Collaborative space.
- Colorful
- Gathering space
- Semi-Opaque or opaque walls
- Semi-Private space
- Visibility into meeting room
- Modular furniture.
- One-person study room.
- Small group study room.
- Large group study rooms.
- Dedicated program room for children only.
- Private study areas are very important.
- Variety of meeting spaces for programs
- Drink station.
- Café with drinks and Food
- Coffee Bar
- Café Kiaosk with soft seating
- Located near café
- Vending areas (nice but messy)
- Roof terrace
- Connection to outdoors, especially Main St
- Personal lockers.
- Good way to advertise programs
- Durable, cleanable sinks
- Sinks and storage
- Access from exterior only.
- XL Meeting space with the wall for an art exhibit
- Large meeting space for both patrons and college activities
- Info station.
- Youth room with an overhead door
- Different youth and adult meeting space.
- Children/ Family meeting space
- Glass looking out from the meeting room is distracting.
- No glass in the children's programming room.
- No vending (why not small café?)
- Not too modern

Staff Desks and Workrooms | All Comments

- Definitely make sure we have enough room for all of the staff! We love our librarians and want them to be comfortable
- This puts all staff in area that is easily accessible and can provide help. Having the ability to see into study rooms lets them know the availability of the rooms.
- Staff desks should be decided by the staff who know their needs not the public
- A mobile desk at floor 2& 3. Work room close to main service desk
- The more storage the better.
- These all are fine. Height adjusted desks make for accessibility
- Think it is best for staff to decide this one!
- A main desk is important, love the idea of mobile stations too so you don't have to travel all the way downstairs for a question... don't leave the staff workroom open, they need a place for privacy and to take a breather
- Having a single point of contact for patrons is essential. Nobody wants to wander around looking for the mobile printing desk or whatever.
- Makes the most sense.....need more than just one "stop" all library services
- Would like to see a central desk that can answer or direct inquiries. Staff should have their own spaces from which to perform their necessary tasks.
- Staff definitely needs its own space.
- I never worked at a Library so I defer to the Library workers
- It would be convenient to find librarian help in one central location
- Nice to have storage to keep work space open.
- How much more taxpayer money to pay employees to sit there in an empty building
- Easy to find for all needs don't need to go to another table to get questions answered
- Easy to just sit pug in and get started
- Whatever these heroes want or need!
- I would strongly prefer staff desk and workrooms that work for the staff's needs and support them in their recommendations
- Love the openness and more areas to find staff for help.
- Love the laptop lending for those that need it
- The one stop desk for all services catches my eye
- I selected 71 because I think it would useful to have an "anchor" service desk that is the primary source of support and staffing, but the other options make it seem like there could be satellite service desks. That is a great idea.
- I feel weird weighing in on the needs of the staff.
- The staff should be able to pick the one what works best for them
- The staff should be able to pick the one that works best
- The staff should be able to pick the one what works best for them
- Both traditional and practical.
- Most practical
- One stop makes my visit easier -- unless its crowded
- None selected because I think the staff is getting short-changed here
- All seem important, but I have not helped manages library
- Defer to library
- Probably will need to keep an eye on study rooms
- Experienced library staff should weigh in on these options. I really don't know what a typical day for them looks like and what makes the most sense for their space
- I believe that staff should make their own decision on this area
- I like simple design
- Nice setup
- Staff should have private work areas, but circulation should be easily accessible.
- Offers easy checkout for all as long as enough personnel is available
- Professional workspace for staff demonstrates respect for the importance of their positions
- What ever the staff wants!
- Easy of help
- Streamline
- The one-stop desk simplifies things for patrons.
- Staff should have private work areas
- Staff should have more personalized work stations, not full-on cubicle, but not entirely like #76 either
- All other ideas should have input with various people who worked at the service desks in other libraries. They know best what works well
- I wouldn't know what would be best to meet the working needs of the staff
- 69: one central desk pro idea a hub for the general activity.
- Ergonomic and close to visitors
- Storage area and comfortable
- Flexibility and comfort are important
- Definitely need different height counters! Isn't that required for ADA compliance? But also for little people! (Of all ages!)
- Convenience for staff and enables them to keep an eye on things
- Makes library more desirable to visit and serves important needs
- Like one stop desk.
- Good storage.
- Again, thumbs-up on the mobility and flexibility of these, but defer to staff preferences.
- I like the mobility shown in 73, but defer to staff opinions regarding what would best suit their needs.
- I don't know what is required as a staff person , but my three picks is what I would like if I worked there (71,72,74)
- I have never worked at a library I am just guessing at what they might require
- I think this would be a better question for the staff as what ever works best for them will be more impactful
- Appealing
- spacious and functional
- Im not a staff member so I have no particular opinion about these areas at the moment
- Yuck for all of these
- Do all you can for staff. Also, one stop makes it less complicated for patrons
- I think the staff needs to have first dibs on these decisions
- Work room? What is this Jackson Labs?
- Staff need a desk & a computer. Shelves need to have books. All books.
- I defer to the staff. They know what they need, how much privacy, etc
- Defer to staff. Let them decide.
- #69: Great place for patrons to start to be given basic info, directions, or sent to a specific service area. #70: Staff seen standing is more welcoming and being able to adjust the work stations would be nice. #72: Staff work room should be outside of the public scope - makes it harder for staff to concentrate if they are always keeping an eye on what's happening on the front desk or hearing activity in the lobby. (I know this personally, as my desk is currently situated in the library's lobby. It makes it hard to concentrate on tasks when you see and hear everything going on.) #73: Helpful to have small work stations for readers advisors or other staff to man wherever is necessary. #74: It's imperative that staff can see what's going on in study rooms in case of inappropriate behavior.
- #75: Extra storage is always a plus. #76: This layout would be good for processing materials but would prefer staff to have actual desks with their computers for other work.
- Can't speak from experience but these all seem helpful!
- I plead ignorance of library staff workrooms

Staff Desks and Workrooms | All Comments

- One stop is good and service desk can monitor study rooms
- I would defer to the library staff regarding these design elements
- I don't really know what the staff needs would be
- Whatever is easiest for the staff! I do likewise having staff throughout building so it's easy to ask questions
- #69 one stop #70 adjustable ergonomic desk #73friendly sign
- None. All too old concepts
- Less enclosed and dreary.
- If the one-stop desk is the *only* desk then I dislike it. If you mean that all services are available there AND also available in the appropriate area (e.g. reference, children's) then I like it
- 69 means that guests will always know where to go; #70 is essential for ADA access
- Visual open-ness
- No locker but something to safeguard their belongings
- Central info desk & Staff area.
- Welcoming staff desk at front
- Information desks/area
- Varying heights for accessibility
- Modern countertop
- Not hidden from visual access of the floor
- Lack of visibility or study spaces

Outdoor Spaces | All Comments

- Rooftop patio sounds INCREDIBLE!!!! Along with community outdoor movie nights or events :)
- Outdoor seating should be a large part of design and include ample green space for lounging on blankets or sitting on benches under shade
- Any/ all outdoor space is an additional draw to use the library.
- Any of these would work
- yes, yes, yes!
- Like outdoor possibilities.....seems to center INTO the downtown
- Anything to create community!
- Outdoor provisions seems to be superfluous, except maybe outdoor seating and movie screen
- All of these are great. I would LOVE to see a beautiful mural on one side of the building
- Need more greenery than these pictures offer. More shade, too
- Hosting spaces will bring additional money in
- All of these are great ideas!
- A lovely tie-in to the community activity.
- Nice shaded spot to sit outside and look out over Main St
- I like the idea of shaded seating and prefer outdoor seating that's accessible in its primary design.
- All yes. Private, visually appealing and movie nights as a great family outing
- Roof garden!
- A better use of space
- Second story patios are very cool!
- All are great ideas, invitation from Main st, practical cafe spaces, and creative rooftop use
- Anything that adds to the look and appeal of downtown Manchester I am in favor of
- I like unique design
- I like the idea of outside seating areas. All these ideas are nice
- Seating along Main Street emphasizes importance in the community
- Community involvement
- Outdoor options would be a huge boon to the new building!
- Not necessary to have a second story patio. 81&82 would be nice but it's important to use whatever money is available advantageously.
- An outdoor patio with shaded seating would be nice for outdoor story time but I don't think a movie screen is needed
- Limited parking available can not do 81 and 82
- 81: personally I would like the outside to be a retreat away from the technology.
- All are great ideas
- Outside area on roof would be secure and classy. Movie area a great draw
- Shaded seating sounds good
- Shaded seating encourages outdoor reading in fresh air
- No to 80, 81, 82 - 82 not enough room
- Seating along main street would be nice, but only if the planned road diet and redesign of main street happens. As it is now main street is far too dangerous, loud, and unwelcoming. Hopefully that changes.
- Both seems possible and enjoyable. 81 again will need extra help and staff.
- It would be great to have a garden in front/side of the library with native pollinators. Maybe another space for a community garden?
- Along main street might be too loud to be convenient
- The movie screen sounds great!
- Like the idea of either type of patio, but since we are in New England it should probably be a covered patio so it can still be semi usable during different seasons.

Outdoor Spaces | All Comments

- All of those look like they would be wildly hot outside of the two peak outdoor months. Where are the shade trees, the bushes, and flowers? A concrete or paver wasteland is not a place that actually gets used. These spots were the most desolate on our campuses unless all seats were taken and they fell in the natural shade. The current library has the lovely shade hill with the mature trees creating a cool shaded area that people can actually use.
- Outdoor grass area would be nice
- Seems expensive and excessive. Would need ongoing maintenance.
- #80: Lovely for outdoor programs. #81: Like the shaded seating in particular.
- Big fan of shaded outdoor seating, especially along Main Street - can bring food from local restaurants and meet others at library even in summer. Also three cheers for possible outdoor movie showings!
- Interesting
- Outdoor seating (especially covered/shaded) would be great to have. Not sure if we need a permanent movie screen outside though, and I'd be concerned about exposure to the elements
- Shaded seating great! Second story outdoor area would need safety fences that are toddler proof
- Second Story offer more options
- Like the outdoor spaces
- Shade is best.
- Patio for movies might be great in good weather. I feel outside seating on Main St might attract unhealthy use.
- 80 Seems the most durable
- Outdoor seating rocks
- Outdoor connect nice
- None of these offer good options
- All seem fine; completely architecturally dependent
- Both 81 and 82 have some appeal
- The patio and the seating area across Main Street makes the environment of the library more friendly
- Flexible seating for warmer weather. Second floor location discourages loitering
- I don't think any of this is necessary
- It's a library in a small town none of those are necessary
- Great to utilize rooftop. Outdoor movies would be fun. Seating area along Main Street would be encouraged others to check out the library
- Yes please!!!! Make the library spaces highly sought after for events, markets, fairs, and gatherings. Rooftop is my favorite choice but any way to make the space considered "cool" in the community.
- Roof seating sounds \$\$ and likely unmonitored/less safe
- Anything on Main Street does not seem necessary.
- All. Too few people spend enough time outside
- 2nd story patio with portable movie screen?
- Movies outdoors on Manchester's Main Street - noise levels too great
- Use the outdoors from Spring - fall

**THANK YOU FOR REVIEWING THE
ENCLOSED MATERIAL**

*AND THANK YOU TO EVERYONE WHO
PARTICIPATED.*

WE APPRECIATE YOUR INPUT.



