TOWN OF MANCHESTER



2025-2029 CONSOLIDATED PLAN

2025-2026 ACTION PLAN



Consolidated Plan OMB Control No: 2506-0117 (exp. 09/30/2021)

Executive Summary

ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The Town of Manchester has been designated as an Entitlement Community by the federal Department of Housing and Urban Development (HUD). As such, the Town receives an annual allocation of Community Development Block Grant (CDBG) funds that are to be invested in projects and services that benefit low/moderate-income residents.

To receive these funds, HUD requires Entitlement Communities to create a five year Consolidated Plan that identifies community needs, prioritizes the investment of funds, and establishes performance goals.

This Consolidated Plan details Manchester's housing and community development needs and objectives for the period of 2025-2029. The report consists of the following components:

- An overview and analysis of current conditions including population subgroups, housing stock, economic conditions and community resources;
- An updated review of data describing housing and community development needs;
- Re-evaluation of priority needs and goals based on data and community input;
- Analysis of resources available to address identified needs; and
- Outline of goals and benchmarks for the 5 year period.

This document also contains the Annual Action Plan for the period of October 1, 2025 – September 30, 2026. Specific projects and activities to be undertaken during that period are found in AP 38: Project Summary.

2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

The Town's primary goal for the use of CDBG funding is to preserve, improve and revitalize our older neighborhoods, where housing and other needs are greatest and broadest, so they will continue to be livable and attractive places.

HUD requires a focus on three particular outcomes to guide CDBG expenditures: Affordability, Availability/Accessibility and Sustainability. Through an analysis of information gathered from the citizen participation process, consultations with key stakeholders, existing community reports, and quantitative data, the Town has established the following high-priority needs and associated goals:

Affordability

• Maintain availability of affordable, safe and sanitary housing through: home repair, rehabilitation of owner- and renter-occupied units, accessibility improvements, addressing lead hazards and code enforcement.

Availability/Accessibility

- Provide services to improve the health, well-being and economic position of low/moderate-income individuals and families.
- Maintain, improve or repurpose public facilities located in income-eligible areas and those that serve low/moderate-income residents. Accessibility improvements may also be included.
- Provide services to vulnerable populations including but not limited to seniors, the disabled, those who are experiencing homelessness, and those experiencing housing insecurity.
- Complete public improvements including but not limited to park and trail improvements, sidewalk replacement or installation and streetscape improvements in low/moderate-income neighborhoods.

Sustainability

• Enhance existing and potential commercial corridors and activity nodes to support economic development efforts. Activities may include provision of business assistance, efforts to create or retain jobs and physical improvements to commercial corridors or individual businesses.

These priorities will guide the selection of goals and projects for each annual Action Plan during the five years covered by the Consolidated Plan.

Federal regulations require that all CDBG funds meet one of three established national objectives. Specifically, funds must be used to:

- 1. Benefit low-moderate income persons
- 2. Eliminate slums or blight
- 3. Meet a particularly urgent community development need

3. Evaluation of past performance

The Town of Manchester is responsible for ensuring compliance with all regulations associated with the Community Development Block Grant program. The Town's performance is detailed each year within HUD's required Consolidated Annual Performance and Reports (CAPER). During the prior Consolidated Plan period (2020-2024), the Town was successful at investing resources to address priority needs, ensuring compliant implementation of projects and programs, and achieving anticipated outcomes.

Accomplishments during that period include:

- Improving housing conditions through the Town- run Housing Rehabilitation (Rehab)
 Program. The general Rehab Program provides forgivable loans to address property
 maintenance code deficiencies and reduce lead-based paint hazards. The emergency
 replacement portion of the program replaces major building systems that, if not
 addressed, would threaten the health or welfare of a property's inhabitants.
- Providing essential public service funding to programs that assist survivors of domestic violence, provide employment training for teens and offer temporary housing and wrap-around services for formerly incarcerated individuals.
- Improvements to public infrastructure and facilities, including: Installation of flashing crosswalk signs to enable safe pedestrian crossings of heavily traveled roadways; the Leaded Water Line Replacement Program that reduces property occupants' risk of lead exposure through their water service line; and the Tolland Turnpike sidewalk installation that closed a sidewalk gap and allows safe pedestrian access to a park.

4. Summary of citizen participation process and consultation process

The Town implemented a broad-based approach to maximize citizen and stakeholder participation. Efforts included:

<u>Public Hearings</u>: Two public hearings/community meetings were held at the start of the planning process to gather opinions on previously funded programs, explain CDBG funding and the Consolidated Plan and receive suggestions for future goals and projects.

<u>Public Outreach</u>: When seeking public input, efforts were made to reach a broad representation of Manchester residents. A "Your Voice Matters" page was created so residents could track progress on both Plans. Meeting information was shared through ads in the Journal Inquirer, flyers posted around town, Manchester Matters, the Town calendar, social media and on the Town website.

<u>ConPlan Survey</u>: A Consolidated Plan survey asked residents to rate the current provision of services related to CDBG objectives and collect feedback on areas where additional funding is, in their opinion, most needed. The survey yielded 305 responses.

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<u>Board of Directors' Public Hearings</u>: Public hearings are a required element of the Consolidated Plan Process. The Board of Directors' meetings in June and July will solicit public feedback on the Consolidated Plan and the Annual Action Plan.

<u>Other Plans and Needs Assessments</u>: Recommendations and action steps from other reports including the Manchester Housing Authority's Annual and Strategic Plans; the Town of Manchester's Plan of Conservation and Development, Human Services Directory, Affordable Housing Plan; and the regional Hazard Mitigation and Climate Adaptation Plan—were incorporated into the design of this Plan.

<u>Consultations</u>: Meetings were held with key community-based stakeholders through one-onone and small group sessions. Information was also gathered during service provider meetings, including with the town's Manchester Community Services Council (MCSC) and Continuum of Care (CoC) group.

5. Summary of public comments

A summary of resident survey results is found in the appendices.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments and views were accepted.

7. Summary

The Consolidated Plan is the outcome of an extensive, comprehensive effort to identify community needs and design effective investment strategies to meet those needs. The Town of Manchester has crafted a detailed strategic plan to achieve desired outcomes in each priority area of decent housing, economic opportunities, and suitable living environments.

SP-45 Goals Summary – 91.215(a)(4)

Goals Summary Information

Sort	Goal Name	Start	End	Category	Geographic Area	Needs	Funding	Goal Outcome Indicator
Order		Year	Year			Addressed		
1	Housing	2025	2029	Affordable	Town-wide	Housing	CDBG:	Rental units rehabilitated:
	Rehabilitation			Housing			\$511,882	15 Household Housing Units
				Public Housing	Manchester			
					Housing			Homeowner Housing
					Rehabilitation			Rehabilitated:
					Area			130 Household Housing Units
2	Public Services	2025	2029	Homeless	Town-wide	Public Services	CDBG:	Public service activities other
				Non-Homeless		Housing	\$88,016	than Low/Moderate Income
				Special Needs				Housing Benefit:
								852 Persons Assisted
3	Public Facilities	2025	2029	Public Housing	Town-wide	Public Facilities	CDBG:	Public Facility or Infrastructure
	and Parks			Non-Homeless		and Parks	\$169.152	Activities other than
				Special Needs				Low/Moderate Income
				Non-Housing				Housing Benefit:
				Community				2,500 Persons Assisted
				Development				
								Public Facility or Infrastructure
								Activities for Low/Moderate
								Income Housing Benefit:
								4 Households Assisted
4	Public	2025	2029	Non-Housing	Town-wide	Public	CDBG:	Public Facility or Infrastructure
	Improvements			Community		Improvements/I	\$344,750	Activities other than
				Development		nfrastructure		Low/Moderate Income
								Housing Benefit:
								5,600 Persons Assisted
5	Economic	2025	2029	Non-Housing	Town-wide	Economic	CDBG:	
	Development			Community		Development	\$50,000	2 Businesses
				Development				

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Sort	Goal Name	Start	End	Category	Geographic Area	Needs	Funding	Goal Outcome Indicator
Order		Year	Year			Addressed		
6	Planning and	2025	2029	Housing	NA	Housing	CDBG:	NA
	Administration			Public Services		Public Services	\$113,386	
				Non-Housing		Non-Housing		
				Community		Community		
				Development		Development		
				Economic		Economic		
				Development		Development		

Table 52 – Goals Summary

Goal Descriptions

1	Goal Name	Housing Rehabilitation
	Goal Description	Increase availability of decent, safe, affordable housing that meets the needs of Manchester residents.
2	Goal Name	Public Services
	Goal Description	Provide public services to benefit the health and well-being of lower income and vulnerable populations. Provision of programs and services that support persons in need, assist in stabilization, and increase access to education, training and employment.
3	Goal Name	Public Facilities & Parks
	Goal Description	Improve public facilities and parks to improve access, increase utilization and expand offerings.
4	Goal Name	Public Improvements
	Goal Description	Improvements to public infrastructure that improve existing conditions such as sidewalk repairs and ADA curb cuts, that enhance development opportunities such as streetscapes in commercial corridors /nodes, or that increase development opportunities.
5	Goal Name	Economic Development
	Goal Description	Support for small businesses, expansion of economic opportunities for residents, and redevelopment of un-or under- utilized properties. Support economic development projects and initiatives.

6	Goal Name	Planning and Administration
	Goal	Efficient, compliant administration of the CDBG program.
	Description	

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)

CDBG funds are anticipated to be utilized to provide rehabilitation to housing occupied by eligible low-moderate income households in each of the five Consolidated Plan years. Over the 5 years, the Town estimates providing rehabilitation assistance to approximately 115 low -moderate income families.

AP-38 Project Summary

Project Summary Information

1	Project Name	Housing Rehab Program/Emergency Replacements
	Target Area	MANCHESTER HOUSING REHABILITATION AREA
	Goals Supported	Housing: Improve Quality of Affordable Stock
	Needs Addressed	Housing
	Funding	CDBG: \$101,400
	Description	Address lead-based paint and property maintenance code deficiencies in Manchester homes. In the future, Healthy Home hazards may be added to the program's scope. Also funds an emergency replacement program to address non-functioning boilers, furnaces, etc. that threaten the health and/or safety of residents.
	Target Date	9/30/2026
	Estimate the number and type of families that will benefit from the proposed activities	We anticipate this year's funding will allow us to rehab 7 single-family homes and 2 multi-family properties. It is estimated that we will provide assistance to 2 rental units and 7 owner-occupied units. These figures represent the combined goals of the general Rehab Program and the Emergency Replacement Program.
		The type of households assisted will depend on the applications received and the urgency with which we need to complete a project.
	Location Description	The Housing Rehab Program has an applicable "Rehab Program Eligible Area" to target program investment primarily in the Town's core neighborhoods. The program does venture outside of these boundaries under some circumstances: when the program partners with CCHHP or when completing an emergency replacement project. The "Eligible Area" does not apply to the emergency replacement portion of the program; this program is available town-wide to households that meet the eligibility criteria.
	Planned Activities	Continue Housing Rehab Program that focuses on lead-based paint and property maintenance code issues. Also continue emergency replacement program to address situations that, if left unaddressed, threaten the health and/or safety of residents.

2	Project Name	Rebuilding Together Roofing Program
	Target Area	
	Goals Supported	Housing: Improve Quality of Affordable Stock
	Needs Addressed	Housing
	Funding	CDBG: \$185,000
	Description	Funds roof repair/replacement and, if necessary, repair of chimneys of residential properties occupied by income eligible households.
	Target Date	9/30/2026
	Estimate the number and type of families that will benefit from the proposed activities	Rebuilding Together proposes they will assist approximately 12 households through the provision of roof (and possibly related chimney) replacements. Though they do assist some rental households (and we estimate one will be served next program year), their program requires that the property owner lives on-site. So, the program is primarily geared to assist low-income owner-occupied households. Many homeowners assisted are seniors or disabled.
	Location Description	This program will be available town-wide to income-eligible households.
	Planned Activities	Continue Rebuilding Together's supplemental program that funds roof replacements and chimney repairs for income-qualified households.
3	Project Name	Interval House Community Programs
	Target Area	
	Goals Supported	Public Services: Provide to Low/Mod Residents
	Needs Addressed	Public Services
	Funding	CDBG: \$10,000
	Description	Fund satellite office staff who provide services and assistance to victims of domestic violence in Manchester.
	Target Date	9/30/2026

	Estimate the number and type of families that will benefit from the proposed activities	Interval House East estimates 800 unduplicated survivors of domestic violence in Manchester will be served.		
	Location Description	DV Safe House/Undisclosed location.		
	Planned Activities	Provide free, individualized services to each program participant in a confidential manner.		
4	Project Name	Senior Denture Program		
	Target Area			
	Goals Supported	Public Services: Provide to Low/Mod Residents		
	Needs Addressed	Public Services		
	Funding	CDBG: \$31,016		
	Description	Mobile health program to provide seniors with dentures, oral health information and referrals.		
	Target Date	9/30/2026		
	Estimate the number and type of families that will benefit from the proposed activities	The Health Collective, the non-profit running this program, estimates 20 Manchester seniors will benefit from this program.		
	Location Description	Manchester Senior Center, 549 Middle Turnpike East.		
	Planned Activities	Improve low-income seniors' access to dental health and dentures by providing on-site services at the Senior Center.		
5	Project Name	PEHT Transitional Residential Program		
	Target Area			
	Goals Supported	Public Services: Provide to Low/Mod Residents		
	Needs Addressed	Public Services		

Funding	CDBG: \$27,000
Description	Funding for transitional housing staff to assist clients in securing permanent housing and developing life skills for long-term success.
Target Date	9/30/2026
Estimate the number and type of families that will benefit from the proposed activities	PEHT estimates that at least 12 individuals will be assisted during this program year.
Location Description	Undisclosed locations for the safety of participants.
Planned Activities	Help participants by providing temporary housing along with support services and assistance to identify and secure permanent housing.
Project Name	Leaded Water Line Replacements
Target Area	
Goals Supported	Housing: Improve Quality of Affordable Stock
Needs Addressed	Housing
Funding	CDBG: \$70,753
Description	Fund replacement of resident-owned section of lead or galvanized water service lines to reduce property occupants' risk of lead exposure.
Target Date	9/30/2026
Estimate the number and type of families that will benefit from the proposed activities	This program aims to assist a minimum of 6 households.
Location Description	This program will be available town-wide to income-eligible households.

	Planned Activities	Replace water service lines that have potential to expose property occupants to increased lead levels.	
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7	Project Name	MHA Westhill Gardens Emergency Generator
	Target Area	
	Goals Supported	Housing: Improve Quality of Affordable Stock
	Needs Addressed	Housing
	Funding	CDBG: \$63,729
	Description	Install a new natural gas emergency generator at Westhill Gardens.
	Target Date	9/30/2026
	Estimate the number and type of families that will benefit from the proposed activities	This project is expected to directly benefit 199 unduplicated low-income households. Based on the 25-year lifespan of the generator, many future occupants of the property will also benefit.
	Location Description	This project will be completed at Westhill Gardens, 24 Bluefield Dr., Manchester, CT
	Planned Activities	Replace existing emergency generator at Westhill Gardens that is original to the property and has exceeded its useful life. Install new emergency generator.
8	Project Name	Empowering Youth Program
	Target Area	
	Goals Supported	Public Services: Provide to Low/Mod Residents
	Needs Addressed	Public Services
	Funding	CDBG: \$10,000

	Description	Engage 17-21 year olds in activities to improve their employability.
	Target Date	9/30/2026
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 10 youth will benefit from this program.
	Location Description	This project will be run out of the Youth Service Bureau, 63 Linden St., Manchester, CT
	Planned Activities	Participants will be exposed to various careers, collaboratively create a program that provides work experience, learn about financial literacy, resume development and more.
9	Project Name	Planning and Administration
	Target Area	
	Goals Supported	Planning and Administration
	Needs Addressed	Housing Public Services Public Facilities and Parks Public Improvements/Infrastructure Economic Development
, .	Funding	CDBG: \$113,386
	Description	Administration of CDBG funds.
	Target Date	9/30/2026

Appendix - Alternate/Local Data Sources

Data Source Name

State of Connecticut Annual Point-in-Time Count of Individuals and Families Experiencing Homelessness (2024)

List the name of the organization or individual who originated the data set.

State of Connecticut / Connecticut Coalition to End Homelessness (CCEH)

Provide a brief summary of the data set.

The Point-in-Time Count is an annual statewide count of individuals and families experiencing homelessness, including those in emergency shelters, transitional housing, safe havens, and unsheltered locations such as cars, streets, and encampments. The 2024 PIT Count integrates data from the Homeless Management Information System (HMIS), allowing for a demographic and needs-based profile of those served.

What was the purpose for developing this data set?

To document the scope of homelessness, assess the level of need among unhoused individuals and families, and inform planning, funding, and service delivery at the state and local levels.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The dataset provides statewide coverage, including both sheltered and unsheltered persons experiencing homelessness. Data is collected from programs participating in HMIS and supplemented by street outreach.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

PY 2024

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.

Consolidated Plan

Data Source Name

2

Manchester CDBG 2025-2029 Con Plan Survey

List the name of the organization or individual who originated the data set.

The survey was created by the Principal Comprehensive Planner and reviewed by other members of the Planning Department for quality assurance. Extensive research was carried out on Con Plan surveys nationwide to create a thorough survey to cover issues of relevance to our specific community as well as CDBG funding.

Provide a brief summary of the data set.

The survey asked for opinions on services in the following categories: community facilities, community services, infrastructure, special needs services, businesses & jobs, neighborhood services and housing. Within each category, participants were asked to rate the current quality and level of services provided, rate how important those services are, and which they feel should receive additional funding. This is important feedback not only for CDBG funding considerations but also for town management to have a better understanding of public opinion on such matters.

In addition to the above, the survey also asked whether participants felt they had ever experienced housing discrimination and if so, whether it was reported. Information on resources to contact were provided as well.

What was the purpose for developing this data set?

The purpose of this survey was to provide residents with different means of participating and providing feedback. It is challenging to get people to attend meetings unless they are facing an issue they strongly oppose so CDBG meetings are not usually well attended. This survey enabled the Planning Department to solicit public opinion on topics of relevance to both the Town and to CDBG funding.

Provide the year (and optionally month, or month and day) for when the data was collected.

The survey was created in January 2025 and was available through the beginning of March 2025.

Briefly describe the methodology for the data collection.

Survey Monkey was used to collect and analyze data received through the surveys. In acknowledgement of a possible lack of computer access for some residents, hard copies were available for local housing authority properties, the senior center and to the managers of affordable housing for low-income and formerly homeless residents.

Describe the total population from which the sample was taken.

The survey targeted a broad cross-section of Manchester residents. It was distributed through multiple channels to ensure wide representation, including social media, the town's verified public engagement platform, flyers posted at grocery stores and community facilities with high foot traffic, and outreach through town departments, the housing authority, and local service agencies. Efforts were made to engage populations that may be less likely or less comfortable participating in public meetings. The survey was also shared via contact networks of numerous community organizations. To increase accessibility, a QR code was created for easy smartphone access. Additionally, the survey was featured in a local digital publication and covered by the *lournal Inquirer*, helping to reach residents who rely on traditional print media.

Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.

Surveys were distributed to Manchester residents at large and, as mentioned above, we received 305 completed surveys. Two hundred sixty two of these participants were residents, 22 were local business owners and 150 represented local community organizations. We received completed surveys from 150 seniors and 33 people with disabilities. Of respondents, 209 were homeowners and 26 were renters. Not all participants completed this section (271 of 305) but we did receive responses from the vast majority which provides a sense of the types of people who participated.

Data Source Name

CT Counts: 2024 Report on Homelessness in CT

List the name of the organization or individual who originated the data set.

CT Coalition to End Homelessness (CCEH)

	Provide a brief summary of the data set.				
	This data set includes information on persons experiencing homelessness.				
١	What was the purpose for developing this data set?				
[Development of appropriate programs and community response.				
	How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?				
F	Participating providers report				
What time period (provide the year, and optionally month, or month and day) is covered by this data set?					
	This data reflects the most current information available for 2024.				
	What is the status of the data set (complete, in progress, or planned)?				
	The data set is complete.				
I	Data Source Name				
I	Updated ACS Data Sets				
	List the name of the organization or individual who originated the data set.				
l	United States Census Bureau				
	Provide a brief summary of the data set.				
	When available, updated ACS data was used instead of pre-populated data.				

What was the purpose for developing this data set?

When available, we wanted to use the most current ACS data available to provide a more accurate representation of current conditions in Manchester.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

ACS data was used for data sets representative of the population at-large.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

2016-20120 ACS data

2018-2023 ACS data

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.

Data Source Name

5

Manchester Housing Authority – 2024 Administrative Data

List the name of the organization or individual who originated the data set.

Manchester Housing Authority

Provide a brief summary of the data set.

Data on households served, waitlists, demographics, income, and unit characteristics across public housing and Section 8 HCV programs.

What was the purpose for developing this data set?

To monitor and report on the demographics, housing needs, and service utilization of low-income households served through public housing and Section 8 programs, and to inform planning, funding, and program evaluation efforts.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The data set covers all households served by the Manchester Housing Authority, including those in public housing and those using Housing Choice Vouchers. It focuses on low-income residents of Manchester, including families, seniors, and people with disabilities.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

2024

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.

Data Source Name Manchester Housing Authority – Five Year and Annual Plans

Consolidated Plan

5 List the name of the organization or individual who originated the data se	a set.
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Manchester Housing Authority

Provide a brief summary of the data set.

Strategic documents outlining MHA's priorities, goals, and program updates.

What was the purpose for developing this data set?

To outline strategic goals, policy initiatives, capital improvements, and service priorities for the Manchester Housing Authority, in compliance with HUD regulations and to guide long-term planning.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The plans focus on the geographic area of Manchester and are specific to residents served by the Manchester Housing Authority, including current tenants and households on waitlists.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

2024

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.

Data Source Name Department of Human Services Internal Reports and Presentations

List the name of the organization or individual who originated the data set.

Town of Manchester Human Services Department

 Reports to the Board of Directors outlining program goals, performance metrics, client needs, and service gaps. What was the purpose for developing this data set? To communicate departmental goals, client needs, performance metrics, and identified service gaps to the Town's Board of Directors, and to inform decision-making and budget planning. How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population? Data pertains to residents of Manchester who interact with the Human Services Department, including individuals and fami accessing housing, mental health, food, youth, and other social support services. What time period (provide the year, and optionally month, or month and day) is covered by this data set? 2024
To communicate departmental goals, client needs, performance metrics, and identified service gaps to the Town's Board of Directors, and to inform decision-making and budget planning. How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area of among a certain population? Data pertains to residents of Manchester who interact with the Human Services Department, including individuals and family accessing housing, mental health, food, youth, and other social support services. What time period (provide the year, and optionally month, or month and day) is covered by this data set?
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accessing housing, mental health, food, youth, and other social support services. What time period (provide the year, and optionally month, or month and day) is covered by this data set?
2024
What is the status of the data set (complete, in progress, or planned)?
The data set is complete.
Data Source Name 2-1-1 CT Data Dashboard
List the name of the organization or individual who originated the data set.
United Way of Connecticut / 2-1-1
Provide a brief summary of the data set.
Call volume and referral data for housing, shelter, mental health, food, and other basic needs services in Manchester.

8	What was the purpose for developing this data set?		
	To track service needs and unmet demand in Connecticut communities, including Manchester, based on real-time call volume and referral data. The data informs state and local planning and resource allocation.		
	How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?		
	The dashboard includes data for all 2-1-1 calls originating from Manchester, reflecting a diverse population in need of housing shelter, food, behavioral health, and other basic services. Coverage is comprehensive for residents seeking assistance via 2-1-1		
	What time period (provide the year, and optionally month, or month and day) is covered by this data set?		
	May 2024 – May 2025		
	What is the status of the data set (complete, in progress, or planned)?		
	The data set is complete.		
)	Data Source Name Internal Review and Assessment of Vacant and Abandoned Residential Properties		
	List the name of the organization or individual who originated the data set.		
	Town of Manchester – Building Inspection and Fire Marshal		
	Provide a brief summary of the data set.		
	Review of vacant and abandoned properties.		
	What was the purpose for developing this data set?		
	To identify properties with potential safety issues, neighborhood impacts, or redevelopment opportunities, and to support strategic planning around code enforcement and housing revitalization.		

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The review focuses on residential structures in the Town of Manchester identified as vacant or abandoned, based on local inspections and enforcement records. It reflects current conditions as assessed by Town officials.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

Current building status as of May 2025

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.

10 Data Source Name Town Plans

List the name of the organization or individual who originated the data set.

Town of Manchester

Provide a brief summary of the data set.

Includes guiding documents such as the Plan of Conservation and Development (POCD), the Affordable Housing Plan, and the Human Services Directory. These plans outline townwide goals, housing strategies, service coordination efforts, and community priorities.

What was the purpose for developing this data set?

To establish long-term goals, policy priorities, and implementation strategies across multiple domains including housing, land use, and public services.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The plans provide comprehensive townwide coverage, with elements tailored to specific populations including low-income residents, seniors, people with disabilities, and those experiencing housing instability.

What time period (provide the year, and optionally month, or month and day) is covered by this data set?

2023–2033 (POCD), 2022 - 2027 (Affordable Housing Plan), 2024–2025 (Human Services Directory)

11 Data Source Name Hazard Mitigation and Climate Adaptation Plan

List the name of the organization or individual who originated the data set.

Capitol Region Council of Governments (CRCOG) / Connecticut Institute of Resilience and Climate Adaptation (CIRCA)

Provide a brief summary of the data set.

This data set supports hazard mitigation and climate adaptation planning for the Capitol Region, including town-level assessments of climate-related risks such as flooding, extreme heat, and severe storms. It includes vulnerability assessments of critical infrastructure, community assets, and housing, along with recommended mitigation strategies.

What was the purpose for developing this data set?

The purpose was to identify and address regional vulnerabilities to natural hazards and climate change, guiding municipalities in implementing strategies to improve resilience and reduce risk to people, property, and infrastructure.

How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?

The data set covers the entire Capitol Region of Connecticut, including Manchester. It is geographically comprehensive within the region and focuses on municipal assets, infrastructure, and populations vulnerable to climate impacts, including low-income households and those in flood-prone areas. What time period (provide the year, and optionally month, or month and day) is covered by this data set?

July 2021 – July 2026

What is the status of the data set (complete, in progress, or planned)?

The data set is complete.