

Broad Street Parkade

Step 1: Market Assessment & Community Outreach September 16, 2014





NEWMANARCHITECTS

Table of Contents



1. Project Introduction

- 2. Broad Street Parkade and Redevelopment Area
- 3. Research and Real Estate Analysis
- 4. Broad Street Development Options
- 5. Interim Activation
- 6. Next Steps

Broad Street Parkade | Market Assessment



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Broad Street Parkade | Market Assessment

LWLP: Master Developers & Place-Makers

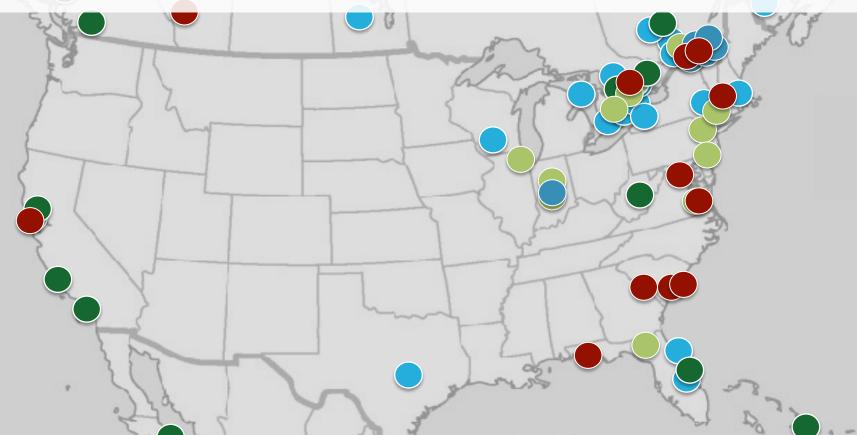


MONTREAL – TORONTO – NASHVILLE

Where We Work

Downtown & Urban Revitalizations
 Resort Towns & Recreational Villages
 College Towns & University Districts
 Health Care Centers & Medical Districts
 Mixed-Use New Urbanist Communities

Delivering Thriving Places Across North America



Storrs Center, Mansfield



- New mixed-use town center for University of Connecticut
- Just over 100,000 square feet of retail space (total 160,000)
- 615 apartment units + 40 forsale units

Coliseum Site, New Haven

Master Developer



- New 5-acre urban village in downtown New Haven
- 1.3MM square feet of apartments, shops, hotel and hospitality, office, public space and rooftop farms
- Unanimously supported, community developed plan

RDA Objectives

- 1. Replace blighted conditions
- 2. Add value to surrounding properties
- 3. Create a variable investment climate
- 4. Create a place where people want to be and engender community pride
- 5. Serves the neighborhood and community



Broad Street Parkade: Our Collective Goal



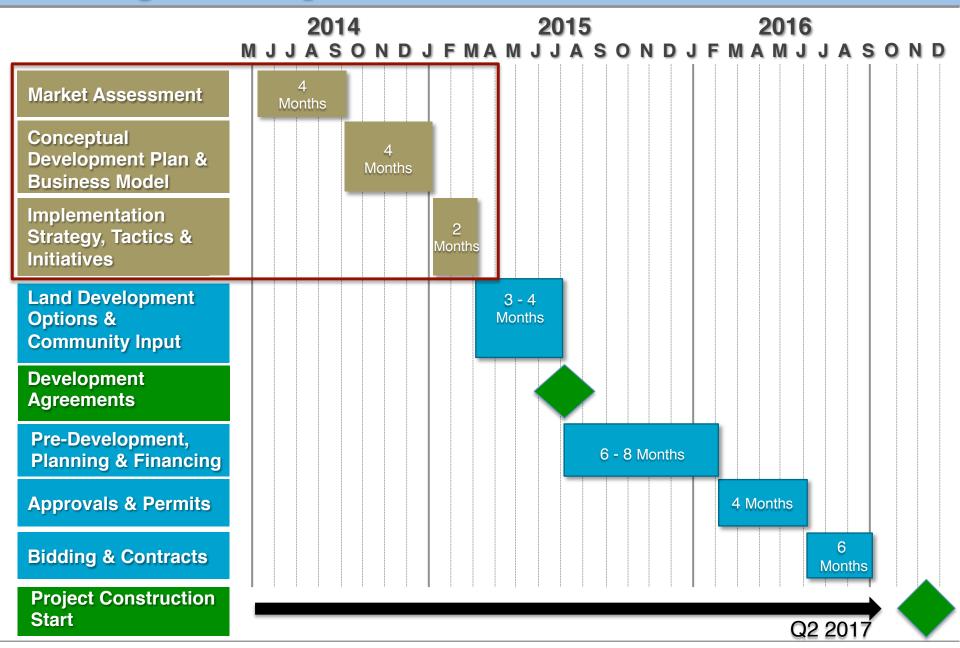
The LWLP project team and the Town of Manchester will work together to envision and plan a <u>thriving</u>, <u>feasible</u>, and <u>sustainable</u> large-scale development project at the Broad Street Parkade that will be a meaningful and vibrant addition to the Town of Manchester for decades to come.

How to Achieve Our Objectives

Our three-step process starts with a rigorous market assessment and ongoing community outreach to provide Manchester with the **best possible** development options for the Parkade Site, which will be further tested during the next phase of work.



Planning & Development Timeline



Step 1: Market Assessment Methodology

Stakeholder & Community Engagement



Stakeholder Interviews & Discussions

Rigorous Market Research



Review, Research, Analysis, Modeling, etc.

Site Assessment



Field Observations & Assessments

Best Practices & Industry Knowledge



Information Reviewed & Community Input

Downtown Studies

 Downtown Manchester Special Services District Study (2011)

<u>City Plans</u>

 Manchester 2020: 2012 Plan of Conservation and Development (2012)

Regional Documents

- Regional Plan of Conservation and Development (2014)
- Moving the Region Forward: A comprehensive economic development strategy Connective Economic Resource Center (October 2012)
- Making it Happen: Opportunities and Strategies for Transit-Oriented Development in the Knowledge Corridor (September 2013)

Broad Street Vision

- Broad Street Redevelopment Plan (2009)
 Residential Market
- CERC: The Connecticut Real Estate Climate in 2014 (June 2014)

Retail Market

- ESRI Retail MarketProfile
- Leasing reports from regional retailers
- The Key Point Report: Retail Real Estate Trends & Analysis 2013

Office Market

- Greater Hartford Office Market Update
- Colliers International

Recreation

- Bigelow Brook Greenway & Center Park Extension
- YMCA of Greater Hartford

Medical

- YNNHS Annual Report, ECHN Annual Report Educational
- UCONN Research, Innovation & Economic Development
- Connecticut Public Higher Education Report (2011)

<u>Other</u>

USDA reports
 AND MORE...

Stakeholder Meetings

- Board of Directors
- Downtown Special Services
 District
- Economic Development
 Commission
- Youth Commission
- Local real estate developers
- Land owners
- Business owners
- Local real estate brokers
- Retail managers

- Capital Region Development Authority
- State of
 Connecticut
- ECHN
- Manchester Parks & Rec

AND MORE...

Region

- Regional growth and momentum (residential & employment)
- Regional trends and patterns
- Population demographics
- Economic drivers and existing industry
- Unique regional characteristics
- Population groups and movement
- Major investment (public and private)
- Political leadership

Municipality

- Population groups and demographics - local and secondary "trade areas"
- Population growth
- Major employers and employment patterns
- Unique town/city characteristics
- Local leadership & community collaboration
- Anchor uses and economic/ traffic drivers
- Geography & natural advantages
- Historic and recent development:
 - Permits •
 - Absorption .
 - Sales ٠
 - Rental rates ٠
 - Vacancy
- **Development incentives**

Real estate metrics

Site-Specific

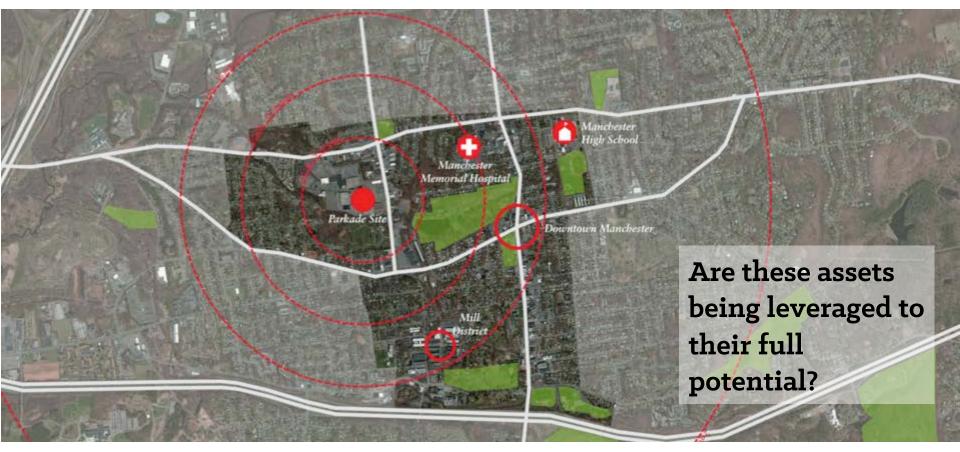
- Site location
- Site size, shape, capacity & other physical characteristics
- Site connectivity, access & proximity
- Site relationship to adjacent ٠ uses
- Surrounding infrastructure
- Existing users/ customers



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Broad Street Parkade | Market Assessment

Manchester Key Anchors





Broad Street Parkade | Broad Street Parkade and Redevelopment Area

Parkade Site: Connection to Anchor Uses



Buckland Hills/ Evergreen Walk

Higher volume, growing area in Manchester, with highway access. Home to significant percentage of Manchester & regional retail accessibly by vehicle from Parkade Site, not proximate.

Center Springs Park

Magnificent park in the heart of Manchester, with the potential to connect major town anchors, but currently underutilized and physically disconnected.

ECHN/ Manchester Memorial

Place for learning and health & wellness. Despite its importance, this anchor is tucked away from Main Street and lacks visibility. Difficult to access from Parkade Site due to poor park connectivity.

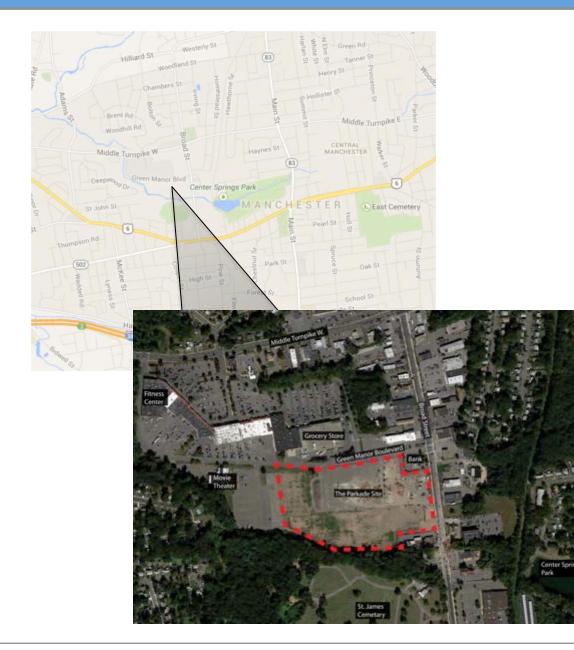
Main Street

Beginning to re-emerge as a place for spending time and social gatherings. Requires strong connectivity to high-traffic uses to drive visitation.

Manchester Community College

Main campus fairly disconnected from Manchester core. MCC on Main a great step in reconnecting the college – programmatically and physically.

Broad Street Parkade Site Assessment



Key physical/locational characteristics:

- 18-acre contiguous site
- Primary frontage onto Green Manor Boulevard with some Broad Street frontage
- Located two miles off of major highway access
- Mostly developed surroundings infill site
- No major economic anchors on Broad Street
- Recent improvements to Broad Street conditions
- Local traffic along Broad Street
- Corner site piece is not included in 18-acre parcel

Broad Street Parkade | Broad Street Parkade and Redevelopment Area

Development Challenges to Overcome

Manchester

Lack of critical mass, activity, density and existing demand in Manchester

Lack of significant development momentum in "East of River" market

Manchester assets are not well connected to each other or working together

Existing retail district by highwaypeople spending time & money outside the core

Need for a clear "Manchester identity"

Parkade Site



- Poor access and visibility from major highway arterial
- Weak frontage onto Broad St.



Lack of strong proximate anchors on Broad St.



Lack of direct connection to Manchester greenway system



Potential aversion to developing the site/ conflicting desired uses?



Facing "back" of existing commercial center

3

Strategic Opportunities to Leverage

Manchester

Manchester regarded as nice and affordable place to live & raise a family

Manchester's impressive park system

Has the right "bones" to create a thriving Main Street environment East of the River

Initiatives underway across Manchester – from Main Street revitalization to park connections

Located in close proximity to major employment, postsecondary education, and state investment

Parkade Site

Large site that could be connected to anchors (Main Street, ECHN, Center Springs Park)

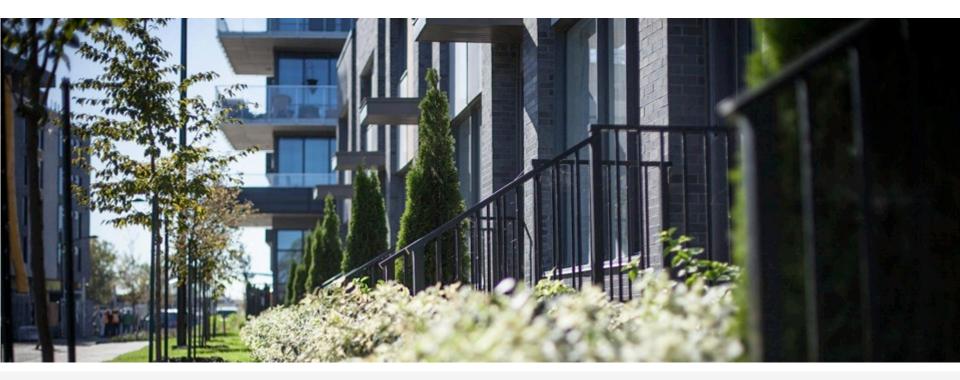
Potential to use Broad Street site to catalyze development to surrounding areas & enhance Main Street



Recent infrastructure investments into Broad Street



Potential collaboration with surrounding land owners to create larger district



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Broad Street Parkade | Market Assessment

Real Estate Typologies Explored



Industrial



Entertainment



Hotel & Hospitality



Educational



Medical



Traditional Retail



Office



Civic





Cultural



Specialty Retail



Sports & Recreation









Real Estate Analysis & Research

Residential Development

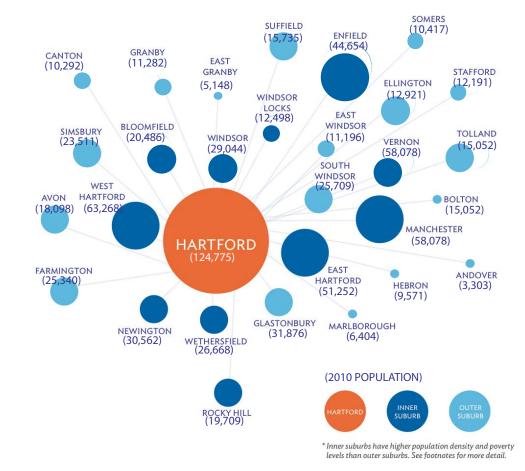


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Hartford County Overview

Key drivers for residential real estate development:

- Very slow growth region: projected regional growth rate of 0.4% per year from 2011 to 2020
- Hartford Offers high wage jobs, but many employees do not live in city (high daily commute rate)
- State investment into jobs and transit in and around Hartford to drive residential demand
- Aging population: percentage of population 65+ expected to growth substantially between 2010-2025, especially in Hartford suburbs



Median Home Prices in Hartford County

	Median Home	
Town	Value (2011)	Rank
Avon	406,500	1
Glastonbury	347,500	2
Simsbury	345,900	3
Farmington	337,400	
Suffield	333,100	
Canton	330,700	
Burlington	328,100	7
West Hartford	312,900	8
Granby	303,000	9
Marlborough	297,400	10
Berlin	294,600	11
Rocky Hill	285,800	
Hartland	278,400	13
Southington	278,100	
South Windso	r 274,600	
Wethersfield	270,800	
East Granby	269,200	
Windsor	239,300	
Newington	236,900	
East Windsor	235,200	
Bloomfield	225,900	
Bristol	217,100	
Manchester	214,200	
Windsor Locks	,	
Plainville	208,600	
Enfield	207,200	
East Hartford	190,000	
Hartford	186,000	
New Britain	174,000	29

Median Rental Rates in Hartford County

Tour	Median Gro Rent		Donk
Town		-	Rank
Avon		1,316	1
Burlington		1,243	2
Bloomfield		1,237	3
Rocky Hill		1,232	4 5
Granby Hartland		1,229	-
		1,215	6 7
Marlborough		1,173 1,171	7 8
Farmington Windsor			o 9
		1,166	9 10
Glastonbury West Hartford		1,157	11
Canton		1,100	12
Manchester		1,098 1,063	12 13
Newington		1,055	14
Simsbury		1,052	15
South Windsor		1,050	16
Suffield		1,019	17
Berlin		1,013	18
Enfield		999	-
East Windsor		976	-
Southington		976	21
Wethersfield		939	22
Bristol		896	23
East Hartford		890	24
Windsor Locks	5	883	25
East Granby		880	26
Plainville		877	27
New Britain		869	28
Hartford		837	29

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The Challenge

- Typical ROI required by investors is 7.35%
 Low demand and rental rates, coupled with additional costs required to create unique product, creates development gap
- Development gap in this rental scenario is \$23MM
- Quality residential rental development not achievable without some development gap funding

The Opportunity

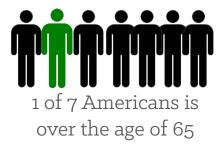
May be a limited market for rental units
Potential for increased demand due to employment growth and introduction of a differentiated product

Preliminary Financial Analysis – For Sale Residential

SCENARIO	MINIMUM	AVERAGE	OPTIMUM
Average Price Per Sq. Ft Residential Average Price Per Unit	\$190 \$142,500	\$205 \$153,750	\$220 \$165,000
Gross Sale of Residential Total Gross Sales	\$142,500,000 \$142,500,000	\$153,750,000 \$153,750,000	\$165,000,000 \$165,000,000
Residential Development Costs Land Landscaping and Reforrestation Hard Costs Soft Costs Selling Costs Total	\$0 \$86,250,000 \$18,750,000 \$18,900,000 \$7,125,000 \$131,025,000	\$0 \$86,250,000 \$18,750,000 \$18,900,000 \$7,687,500 \$131,587,500	\$0 \$86,250,000 \$18,750,000 \$18,900,000 \$8,250,000 \$132,150,000
Net Profit	\$11,475,000	\$22,162,500	\$32,850,000
Return on Sales (Gross Margin)	8.76%	16.84%	24.86%
Required Return on Sales	30.00%		
Cost Required to generate ROS	109,615,385		
Development Gap	21,409,615		

Potential Buyer Group 1: Baby Boomers

Fast growing demographic



<u>A "different" kind of retiree</u>

Compared to previous generations Boomers are:

- working longer
- living longer
- in better health
- more active





What are they looking for?

- Comfortable, hassle-free, back-to-basics living
- Recreation and leisure
- Social connections
- Arts, culture, and learning opportunities
- Close proximity or easy access to urban amenities
- Close proximity to healthcare
- Living options away from hustle & bustle of large cities

Potential Buyer Group 2: Young Professionals

What makes this demographic different?

- Higher rates of college enrollment
- Carrying higher levels of debt
- Drive less
- Delaying the purchase of their first home
- Delaying marriage and having children





What are they looking for?

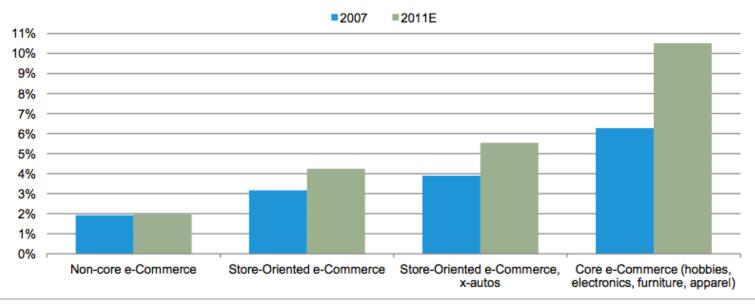
- Affordable living
- Recreation and leisure
- Activities and things to do
- Arts, culture, and learning opportunities
- Close proximity or easy access to urban amenities

Real Estate Analysis



Retail Analysis: Trends

Online Sales as Share of All Retail Sales General Merchandise Categories - 2007 vs. 2011



Sources: U.S. Census Bureau and RREEF Real Estate. As of December 2011.

- Online retail sales in the U.S. reached \$262 billion in 2013, 13% increase from 2012
- Online sales projected to continue to increase significantly, hitting \$370 billion by 2017
- For core e-commerce categories (hobbies, electronics, apparel, and furniture) internet penetration is now at 10.5% - and expected to grow as internet retailers find additional ways to compete with brick and mortar shops

Retail Analysis: National Trends



Note: Traffic data is collected from 60,000 traffic-tracking devices installed at malls and large retailers. Retail space is reported for 54 of the largest U.S. markets.

Sources: ShopperTrak (visits); CoStar Group (square footage)

The Wall Street Journal

About 15% of U.S. malls will fail or be converted into non-retail space within the next 10 years -*Green Street Advisors, a real estate and REIT analytics firm*



Regional Retail: A Highly Competitive Market



The Promenade Shops at Evergreen Walk



The Shoppes at Buckland Hills



Blue Back Square



Westfarms Mall



The Shops at Somerset Square



West Hartford Center

Main Street Manchester





Challenges

\$1.3 million leakage in sales from 1 mile trade area associated with food & beverage

Of 94 Downtown Main Street establishments with street frontage, 41% service-based & 34% retail Only 31% of spaces are used for retail

Low avg. daily traffic (17,200)

Few anchor tenants & lacks a cluster of retail operators

Physicality must be improved – gaps in urban fabric, one-sided retail

Opportunities

Main Streets are coming back, chance for Main Street to become the eclectic node East of the River

Historic building stock & large sidewalks

Growing food & beverage sector

More activities to bring people downtown

Ample parking, 315 excess spaces

Beginning to concentrate uses (MCC, restaurants, proposed library, etc.

Manchester Retail Market

Retail Returns Scenario	Average Cost for New-Build Retail & land Required Sales Volume to Achieve Return Required Rental Rates + Additionals (CAMs & taxes)	\$250/ SF \$350/SF \$25/SF + \$10/SF
	Current Downtown Rental Rates Current Downtown Sales Volume (inferred)	\$10-\$12 \$100-\$120/SF
	Current Regional Shopping Center Sales Volumes Current Rental Rates (inferred) Additionals (CAMs & taxes)	\$350-\$400/SF \$20/SF \$20/SF

Recommendation:

The large (and growing) retail node at the Buckland Hills area has captured the market share for traditional retail uses.

Any additional "specialty" retail development that occurs in Manchester should be concentrated along Main Street.

Broad Street may include some limited secondary retail uses, such as traditional neighborhood conveniences to serve primary users if necessary.

Real Estate Analysis



Regional Office Market

Market	Total Office Space		Class A Office Space			
	Total Office (Sq. Ft.)	Vacancy	Avg. Asking Rent	Total Class A (Sq. Ft.)	Vacancy	Avg. Asking Rent
Hartford CBD	7,234,504	18.00%	\$21.30	5,522,875	17.90%	\$22.80
Hartford Periphery	1,963,705	10%	\$17.10	360,182	15.10%	\$21.30
Farmington	2,582,458	14.60%	\$21.10	1,827,622	18.30%	\$21.50
Windsor	2,112,527	18.20%	\$15.80	1,671,947	18.20%	\$15.60
Glastonbury	1,531,983	17.40%	\$21.90	1,122,030	16.10%	\$23.00
Rocky Hill	1,556,383	12.50%	\$20.20	892,339	12.80%	\$22.20
East Hartford	1,529,532	21.70%	\$20.40	878,342	24.10%	\$21.90
Manchester	174,958	7.90%	\$18.00	30,000	23.50%	\$19.00

Source: CBRE, 2014

• New Class A product usually requires underground parking and state of the art amenities, with break-even net rents of \$23-\$25

- Highway visibility or downtown amenities required for most office users
- Access to higher-order transit required by many Class A tenants

Recommendation: Based on the substantial amount of available Class A office space throughout the region, where average asking rents are competitively low, traditional Class A office development is not recommended at the Parkade Site – however, Class B or unconventional office may be appropriate

Real Estate Analysis



Existing Hotel Offering

New Hotel Construction

<u>Greater Hartford Hotels</u>						
	Past 3 months	Past 12 months	2013			
Occupancy	54.4%	56.9%	55.4%			
ADR	\$101	\$102	\$100			
RevPar	\$54.94	\$58.03	\$55.40			

- Hotels are seeking out locations with:
 - Highway visibility
 - Ingress, egress and access
 - Downtown location (for hotels catering to business travelers or conferences)
 - Exciting and dense mixed-use districts for urban-oriented, higherend product (ie – Future Delamar hotel in Blue Back Square)



- Cambria Suites at Evergreen Walk
- 110 rooms
- 800 square feet of meeting space

Recommendation:

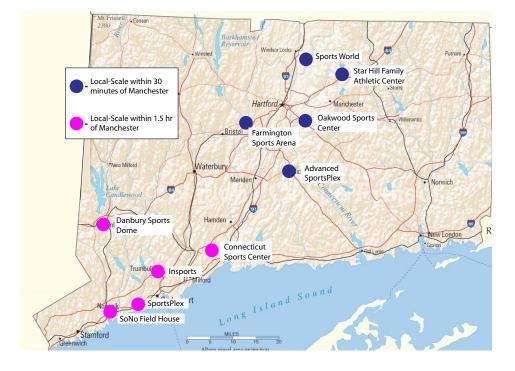
Given weak regional hotel RevPAR performance, very discriminate hotel investment market, and internalized location of site, new hotel construction is not recommended for the Broad St. Parkade site.

Real Estate Analysis

Sports & Recreation



Sports & Recreation Competitive Landscape









Sports & Recreation Use Models



1) Super-regional sports facility



2) Medium-scale sports facility



3) Community centertype facility



4) Integrated sports, health & wellness activities

Sports & Recreation Models

Typology	Super-Regional Sports Facility	Medium-Scale Sports Facility	Community-Center Type Facility	Integrated Health & Wellness
Requirements	 Viable and achievable business plan & funding Indoor/outdoor space Highway proximity/ visibility Ingress/egress and access Large footprints (30 acres +) Large regional draw area No direct competitors in immediate area Existing building or substantial new-build investment Elite/pro team commitments 	 Can often be accommodated on 10+ acres of land Highway proximity/ visibility Usually specialized in certain sports with affiliated teams 	- Very flexible: can be tailor made for specific community needs	- No requirements, integrates health and wellness into all aspects of development
Opportunities	 Potential to become a major destination within Manchester and CT Encourages additional development Becomes a unique amenity to local residents and visitors 	 Can be accommodated on Broad St. site Specialized programs to serve local and extended trade areas Some examples of private developments of this type 	 Can leverage existing structures/ buildings (i.e schools or other) Can become a true community gathering place Community programming Development opportunities 	 Creates a health and wellness lifestyle rather than one facility Completely flexible programming and development Includes many low- cost options Less space and parking intensive
Challenges	 Space restrictions of site No existing buildings to utilize Traffic may have negative impact on surrounding uses Lack of highway visibility and access 	 Highly competitive market Does not achieve vision of desired sports complex 	 Usually public deal or requires fundraising Does not achieve vision of desired sports complex 	 No centralized facility Four-season programming can be challenging
Examples	Spooky Nook, PA; Great Park, CA; Hershey Centre, Canada	Tolland Sports Bubble; Chelsea Piers	YMCA, Hillhouse High School (New Haven), etc.	Burlington, VT; Providence, RI

Potential Opportunity: Super-Regional Sports and Recreation Village



Connecticut's largest indoor/outdoor Sports Village, located just off the highway, attracts residents from across the state. The facility offers:

- -Indoor and outdoor fields
- -Indoor and outdoor courts
- -Indoor and outdoor tracks
- -Skate park
- -Climbing wall
- -Aquatic center
- -State-of-the-art fitness equipment
- -Prestigious sports science training and performance center

- -World-class sports bar, juice bar, and cafe
- -Wellness hotel and spa
- -National clinics and conferences
- -Regional tournaments
- -Camps, leagues, academies
- -Kid and adult competitive rec leagues
- -Meeting and event space
- -Partnerships with elite teams and athletes

Real Estate Analysis



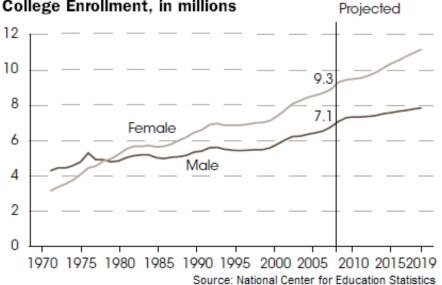
Medical or Educational - Institutional Anchors



"Eds and Meds"



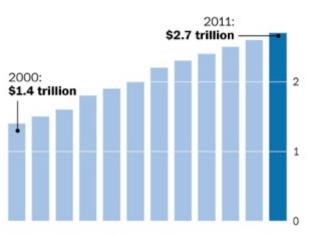
College Enrollment, in millions



Health care spending up

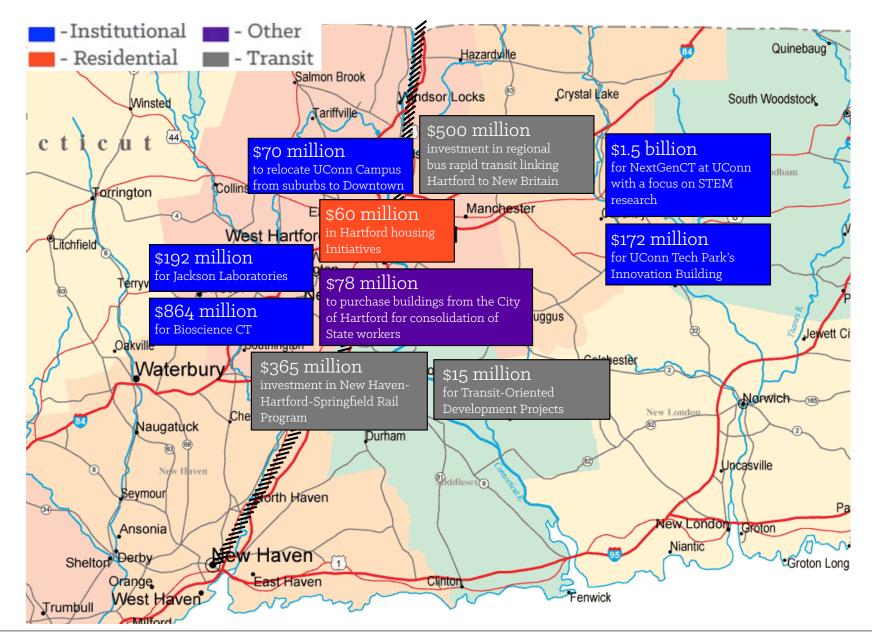
U.S. spending on health care rose 3.9 percent in 2011 to a total of \$2.7 trillion, or \$8,680 per person.

Source: Centers for Medicare and Medicaid Services THE WASHINGTON POST



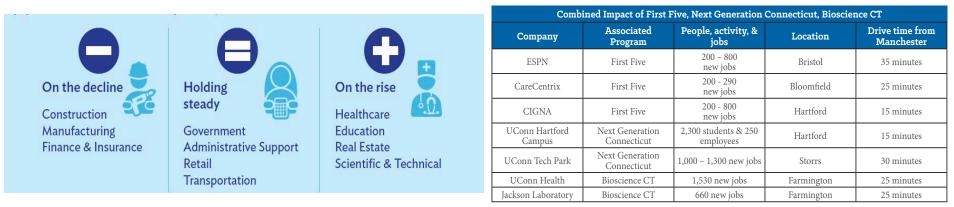
The education and health care sectors are expected to continue to grow significantly over the coming decades. These industries have withstood numerous changes to the economy and have demonstrated to be "recession-proof" on many occasions.

Major State Investment into Hartford County

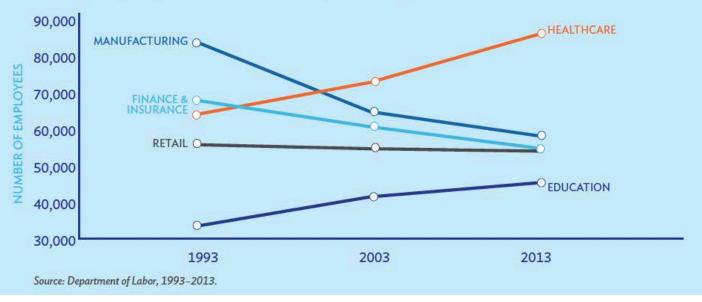


Shifting Employment Trends

20 Years of Regional Employment Trends: Hartford County



Shifting top 5 job sectors over past 20 years



Source: Metro Hartford Progress Points

Broad Street Parkade | Hartford County Market Overview

Additional Benefits of an Institutional Anchor



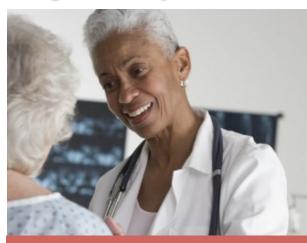
Highest Impact Use; Highest Catalytic Potential



Innovative Economic Generator



Day & Night Visitors



Additional High Wage Workers in Manchester



Additional Jobs & Spin-Off Development



Recession-Proof Uses

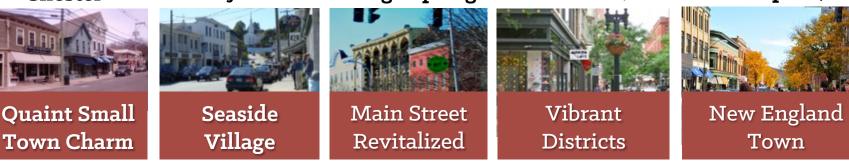


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Broad Street Parkade | Market Assessment

What is the Manchester identity?





Broad Street Parkade | Broad Street Parkade and Redevelopment Area

Recommended Options: Broad Street Parkade



Institutional Campus Medical/Educational District with Specialty Housing and Retail



<u>New Urbanist</u> <u>Residential</u> Residential Eco-Village with

Health and Wellness Focus



Hybrid Mixed-Use

Village

Eco-Village with Education and Medical Campus

Option 1



Education and Medical Campus Concept



Campus Vision



Manchester will become home to a world-class education and medical campus creating a new economy, jobs and catalyzing additional development, such as specialty housing, retail, and other ancillary uses and spin-off economies.

New students, staff and residents will become a part of the Manchester community, frequenting local businesses and enjoying all that the town has to offer.

Option 2



Connecticut's New Urbanist Eco-Village



Eco-Village Vision



The eco-village will be an intimate, lifestyle-oriented development within Manchester. The residential community will be programmed, designed, and positioned to offer economically conscious young professionals, baby boomers and retirees with the lifestyle they desire – focusing on healthy and active living, close connections to the park system and other natural advantages, four-season activities, and a sense of a social community.

Eco-Village Key Components



Environmental design features



Leverages and enhances existing recreational assets



Modular construction to reduce construction costs



Inter-generational



Integrated health and wellness amenities



New Urbanism



New Urbanism is an international movement to reform the design of the built environment, and is about raising our quality of life and standard of living by creating better places to live. New Urbanism is the revival of our lost art of place-making, and is essentially a re-ordering of the built environment into the form of complete cities, towns, villages, and neighborhoods the way communities have been built for centuries around the world.

Principles include:

- Walkability
- Connectivity
- Mixed-use & diversity
- Traditional neighborhood design
- Smart transportation
- Sustainable features

For more information about New Urbanism, visit: http://www.cnu.org

Option 3





Hybrid Mixed-Use Eco-Village & Campus District



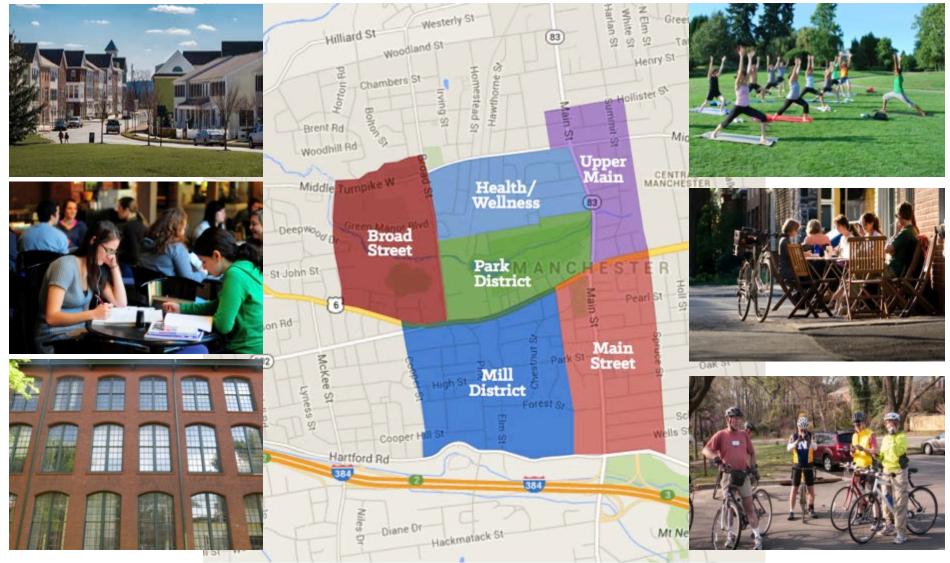
Hybrid Mixed-Use Vision



The hybrid concept includes a mix of the Eco-Village/ Wellness/ Campus uses. The development program can range from a residential-heavy mix to predominantly institutional uses, but is completely integrated and designed to create a vibrant new district that is embraced in Manchester and beyond.

Manchester: A District Framework

Manchester needs to, and can, become a place of well-connected, complementary districts that offer an improved quality of life for all residents.



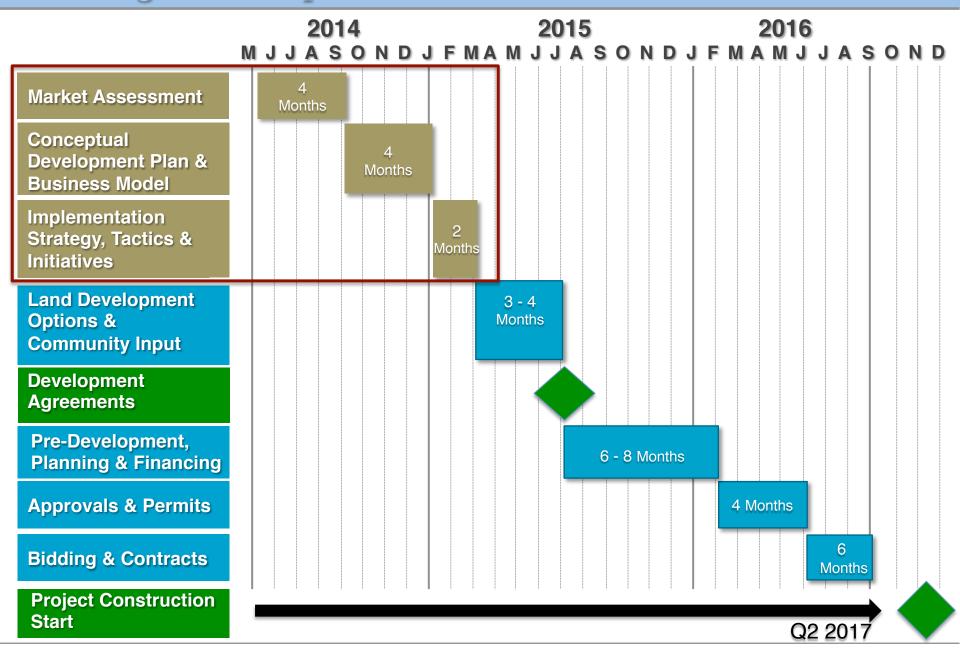
Broad Street Parkade | Districts



- 1. Project Introduction
- 2. Broad Street Parkade and Redevelopment Area
- 3. Research and Real Estate Analysis
- 4. Broad Street Development Options
- 5. Districts
- 6. Next Steps

Broad Street Parkade | Market Assessment

Planning & Development Timeline



Broad Street Parkade | Project Introduction

Next Steps

1. Public Input & Consensus Building

Present preliminary options & solicit community feedback, adjust options accordingly

2. Anchor & Key Secondary Use Testing

Deeper analysis of suggested uses, taking into consideration: potential tenant interest, financial feasibility, desired outcomes, operational requirements, & business rationale

3. Physical Planning

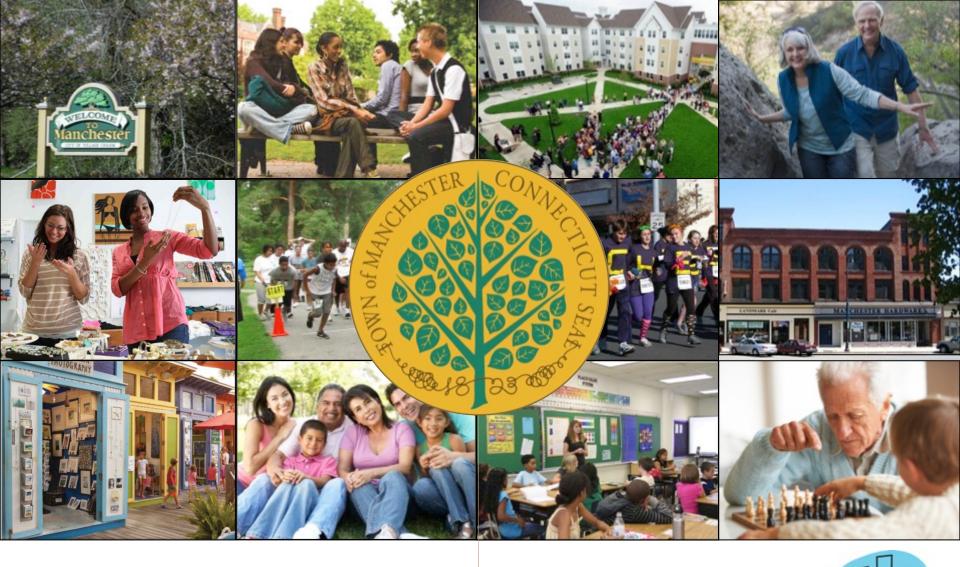
Conceptual layout of development program into a physical plan, taking into consideration: physical characteristics, connectivity, infrastructure requirements, required servicing, & concept demand

4. Business & Development Strategies

Identify any strategy and tactics, potentially related to physical &/or design consideration, zoning & by-laws, land assembly, funding & financing, deal-making, leasing, & phasing

5. Preliminary Financial Modeling

Develop budgets, financial models and/or proformas as needed to evaluate proposed options, complete an Achievable Customers' TM experience analysis



Broad Street Parkade Step 1: Market Assessment

September 16, 2014





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