



Scott Shanley
General Manager

Town of Manchester

General Manager's Report

September 2019

Customer Service & Information Center

Upcoming events in Town! Please contact us for further information on these and other Manchester events: 860-647-5235 or customer@manchesterct.gov. We are open Monday–Friday, 8:00 a.m. – 5:00 p.m.

Town Holiday Closings - Labor Day

Town of Manchester Offices will be closed in observance of Labor Day on Monday, September 2, 2019. Mary Cheney Library and Whiton Memorial Library will be open from 1-5pm only on Friday, August 30 and will be closed Saturday, August 31 through Monday, September 2.

Trash will not be collected on Sept. 2 and will be delayed one day for the remainder of the week.

Thanksgiving Day Road Race: On-Line Registration will open on September 1st
<https://manchesterroadrace.com/>

Fall Program Registration begins at 9:00am on Wednesday, September 11 for residents and Friday, September 13 for non-residents.

http://www.townofmanchester.org/documents/REC_Fall2019_web.pdf

Gift Shoppe! - For those in search of unique “Manchester” gifts, please visit the Customer Service and Information Center Gift Shoppe in Town Hall and support local non-profits! Cruisin’ 2019 shirts and hats are here! Other new items include the Joe McCluskey T-shirt (proceeds support the Sculpture Project), Pitkin Glass t-shirt, and a hiking shirt from MDOG! We also sell American Flags! Other gifts include trivets, a variety of local T-shirts, hats, tote bags, mugs, historical books, greeting cards, Pride in Manchester Blankets, MDOG hoodies, Road Race books, vintage Cruisin’ shirts for just \$5, and much more! Or consider making a donation to the Memorial Tree Planting Program. A complete listing of Manchester merchandise for sale is available online <http://customerservice1.townofmanchester.org/index.cfm/merchandise/>

Household Hazardous Waste Collection

2019 Fall schedule: September 28 and November 2 from 8:00 a.m. to 1:00 p.m. at the Manchester regional center for household hazardous waste collection, located adjacent to the Town Landfill at 321 Olcott Street, (Exit 1 from 384).

An Outreach Collection will also be held October 19 in Somers, CT, at 5 Vision Blvd., Somers, CT in the parking lot next to the Somers High School.

Save time this year and print & complete your 2019 HHW collection form in advance! Follow the link below. For complete details, call 860-647-3200 option 3, or go to <http://sanitation1.townofmanchester.org/index.cfm/household-hazardous-waste-collection/>

Patriot Day! - An event to honor First Responders, Active & Veteran Military personnel, hosted by The Greater Manchester Chamber of Commerce: Friday, September 13, 2019 from 11:30am to 1:30pm at 20 Hartford Road, Manchester.

Assessment & Collection

The Office of Assessment & Collection was very busy after the tax bills for the 2018 Grand List were mailed on Friday, June 21, 2019. July and August is the busiest time period for Assessment & Collection every year. The last day to pay the installments due in July was Thursday, August 1, 2019.

Manchester taxpayers are urged to note that there is no mailing for the second Real Estate and Personal Property bill installment. Both payment coupons are included with the bill mailed in June. Taxpayers are urged to mark their calendars for mid-January 2020 as a reminder of their second half installments, when applicable.

The Office of Assessment & Collection wishes to thank the Customer Service & Information Center for its assistance during the tax collection period, and of course, the taxpayers of Manchester for their patience, cooperation and help during the month of July.

Work continues on development of the Grand List of October 1, 2019. The Office of Assessment & Collection is at work doing real estate fieldwork based on building permit improvements, and personal property fieldwork as well. We continue to process motor vehicle changes based on taxpayers' sale or trade-in, etc. of their vehicles, and we continue to process and maintain our property ownership, exemption, and tax payment databases. 2019 Declarations of Personal Property and 2019 Farm Building Exemption applications will be mailed in September.

The Office of Assessment & Collection has recently been very active in conducting investigations into cases of Manchester residents who own and drive vehicles registered in other states. While the Office of Assessment & Collection cannot make anyone register their vehicle in Connecticut, it is important to note that any out-of-state or unregistered vehicle is still subject to local property taxes.

A large percentage of the residents we contact about vehicles with out-of-state license plates register those vehicles in Connecticut soon after we contact them. The Manchester Office of Assessment & Collection actively investigates all cases of out-of-state vehicles we are aware of, and will often canvas entire developments as part of our investigations. Though our most recently signed Grand List (as of the October 1, 2018 assessment date) contains nearly \$5,000,000 in assessment for out-of-state/unregistered vehicles, we continue to conduct more investigations and add to that total. We have received more tips from citizens this year than ever before, and continue to investigate every lead.

Human Services

Health Department

On August 9, Kathleen Polhemus, the Manchester Health Department Community Health Nurse, presented a live webinar on Multidrug Resistant Tuberculosis (TB). The webinar was viewed by TB Nurses across the United States. Public health nurses are responsible for case managing

residents with active TB in their jurisdictions. Multidrug resistant TB patients are very complex and treatment takes up to two years to complete. Kathleen says her patient had numerous complications over the past year, but is finally on the road to recovery.

Tuberculosis (TB) is one of the world's deadliest diseases:

- One fourth of the world's population, is infected with TB
- In 2017, 10.0 million people around the world became sick with TB disease
- There were 1.3 million TB-related deaths worldwide in 2017
- In 2018 the USA had 9,029 cases
- In 2018, Connecticut had 51 cases

For more information see www.cdc.gov/tb

Department of Leisure, Family and Recreation

Recreation Division – Events and Updates

North West Park Pavilion Rentals – 11 rentals for the month of September booked to date.

Adult, teen and youth Leisure classes will continue to be offered in September. Classes will be conducted at Center Springs, the Community “Y” and the Office of Neighborhoods and Families.

Outdoor pickleball at the Nike site courts continues to attract people of all ages. September will be an ideal month for outdoor play during the week as well as weekends!

Nature Explorers – This nature program gives children and families the opportunity to explore nature, gain knowledge through creative and science-based activities, and learn how to be stewards of OurParks, trails, and green spaces! Every Thursday evening there is a fun, in-depth activity at Charter Oak Park.

Autumn's in the Air - September 5, 2019 from 6:00 – 7:30pm

Creating Autumn Art - September 12, 2019 from 6:00 – 7:30pm

Fall Plants & Animals - September 19, 2019 from 6:00 – 7:30pm

Scarecrow Crafts September 26, 2019 from 6:00 – 9:00pm

Nature Explorers – The Twilight Edition: Join us each Friday as we explore Manchester's green spaces through a wide variety of engaging, dynamic and fun nature-based activities for explorers of all ages. A typical Friday evening may include an informal “Explore More” nature walk through the park, nature-themed and recycled art activities and participation in a nation-wide citizen science project counting fireflies!

Nature's Paintbrush - September 13, 2019 from 6:00 – 9:00pm. Nature Color Week!

Talking Trash - September 20, 2019 from 6:00 – 9:00pm. Recycled Materials Night!

Of A Feather - September 27, 2019 from 6:00 – 9:00pm. The Birds of OurParks!

Deeply Rooted - October 4, 2019 from 6:00 – 9:00pm. Trees and Plants!

Family Paint Night - Join us for a paint night for the whole family! Charter Oak Park.
September 6, 2019, 6:00–8:00pm

Family Movie Night – Coco - Bring the family and enjoy the great outdoors and a movie!
Charter Oak Park. September 13, 2019, 8:00–9:30pm

Friscini at Charter Oak - Join us for an expanded Friday Science Night at the park with fun, creative, and wacky experiments. Charter Oak Park. September 20, 2019, 6:00–8:00pm

Moon-Lit Yoga - Outdoor Yoga under the summer moonlight! Charter Oak Park.
September 27, 2019, 6:00–8:00pm

Swim Lessons - Registration for the indoor season of swim lessons will begin on September 11. Registration will be taken both in-person and online. The pools at Manchester High School will be open for indoor swimming, lessons and aqua classes on September 30.

Late summer sessions of *land fitness classes* will be held at the Community Y Recreation Center. Classes include: Total Body, Yoga and Strength of Life. Registration is currently underway.

Office of Neighborhoods and Families Division

September Highlights (All of the following programs and events will take place at the East Side Neighborhood Resource Center, located at 153 Spruce Street).

September 6 – USIC First Friday Film Series, 6 - 8:30 pm. No Cost to Attend.

September 7 – ECHN Family Development Center's Fathers Talk, 9 – 11 am

September 18 – Free Gardening Seminar: Putting the Gardens to Bed, 6 – 7pm

September 21 – East Side Pride Neighborhood Clean Up, 9:30 – 12:00 pm (Rain Date: 9/28)

September 28 – Hispanic Heritage Day, 12 – 3:30 pm. (Rain Date: 10/5)

Youth Services Bureau

Join the Youth Services Bureau with a wide variety of activities and events throughout the month of September! Activities may include Orienteering, Team Building, Scavenger Hunt, Environmental Education, Hiking on area trails, Bus to the "Big City" and Community Service Projects. Many programs require registration. Please call (860) 647-5269.

Mommy & Me – Tuesdays at 3pm

Family Paint Night – September 10 from 5-7pm

Mary Cheney Library Playgroup - September 13 – Manchester Plays On!

Open Play Day - September 16 from 4-5:30pm

Day of Play – September 21 from 10-1:00pm

PFLAG - 1st Tuesday of every month, 6:30-8:00pm @ YSB - PFLAG is committed to advancing equality and full societal affirmation of lesbian, gay, bisexual, transgender, and queer (LGBTQ) people through its threefold mission of support, education, and advocacy. By supporting this mission, PFLAG aims to make our community a healthier, more well-informed, safer, fairer, and happier place for LGBTQ people, their families, and their loved ones. Meetings will be structured to include an LGBTQ youth group (ages 12-18) and a parent/ally support group. All are welcome; no registration required. For more information, please contact Kellie Sheridan (860) 647-5262.

Manchester Youth Commission, 6-7:30pm at Town Hall - The Manchester Youth Commission is a group of high school students who work to ensure youth voice is represented in the decision making process of the Town of Manchester. They are considered direct advisors to the Board of Directors on issues that will impact youth in some way. They meet two times per month with additional opportunities to participate in town events, field trips, and other venues. The commission is swearing in three new members on September 3, 2019 at the Board of Directors meeting! Twenty-two members are returning to serve on the commission.

Boys Council - Starting September 24, 2019, Tuesdays, 3:00 to 4:00 pm, Ages 12 to 14
Boys Council offers pre-teen boys and adolescent young men between the ages of nine to fourteen years of age a solid pathway towards a healthy masculine identity development. Boys Council also provides a unique, gender specific approach to helping boys navigate growing up as male in today's society. While in Boys Council, the boys are provided with a place where boys can meet and engage in "Guy Talk." These meetings are held for ten weeks or more, depending on the capacity of the setting. For more information call Pierre Brillant at (860) 647-5223.

Boys To Men - Starting September 30, 2019, Mondays 3:00 to 4:00 pm, Ages 15 to 18
During the Boys to Men program male mentors meet with young men to do a variety of in-house activities, which usually includes a group discussion. In the group discussion they talk about topics ranging from drug abuse, teen violence, sexual activity, education, career goals and whatever the kids are currently experiencing at home, school or in the community. The mentors try to engage the young men in conversations by letting them know that no matter what they are currently going through, other people have also gone through something similar and they are there to help. The Boyz to Men program also conducts one out-of- house activity. During the out-of-house activity, the mentors try to expose the young men to situations that they are not accustomed to doing. For example, the mentors have taken the young men to NBA basketball games, museums, white water rafting, ROPES challenge course, fishing, and camping. For more information call Pierre Brillant at (860) 647-5223.

Teen Center - Starting September 4, 2019, Monday-Friday, 2:30 to 5:30 pm, Ages 14 to 18
The Teen Center offers a place for the students of Manchester to come and socialize with their peers in a structured, supervised environment. The Center services students of Manchester between the ages of 14 to 18 and is open Monday through Friday, 2:30 to 5:30pm. While at the Teen Center students can play video games, pool, ping pong, surf the internet, play foosball, and enjoy some of our many board games. For the students in Teen Center we offer a group discussion every Wednesday starting at 2:30, and we talk about different topics ranging from future goals, education, teen violence, employment, and anything that the students might have on their minds. After the group discussion we serve the students pizza. For more information call Pierre Brillant at (860) 647-5223.

MHS (Bentley) Boys Group, Start date TBD, Thursdays, 10-11 am - The Boys Group at MHS offers male students a place to come and positively engage with some of their peers. In the program, we talk about current events, real life situations, what it takes to navigate through society as male, future goals, education and whatever the students are currently feeling and going through. The program is designed to help young men become productive members of society. For more information call Pierre Brillant at (860) 647-5223.

Summer Camps and Sports - Camps ended officially August 12. In total we had about 560 campers enrolled! Summer youth basketball had 80 registered participants aging from 8-12. Summer Tennis had over 100 registered participants.

September will be a month of planning for the indoor season.

Manchester Fire Rescue EMS

Monthly Activity Statistics - July 2019

Types of Incidents

Medical/Rescue	571
Fire	20
Hazardous Condition (No Fire)	29
Public Service	27
Good Intent	70
Fire Alarm Activations – No Fire	43
 Total Incidents	 760

September 11th

Wednesday, September 11, 2019 will be the 18th anniversary of the terrorist attacks on the World Trade Center. Manchester Fire Fighters have forever committed this date to memory because among the 2,993 lives lost that day, 343 FDNY Fire Fighters made the ultimate sacrifice. In remembrance of all who died that day, Manchester Fire - Rescue - EMS Department will hold a brief ceremony at the “Memorial Garden” at Fire Station # 5 on Tolland Turnpike at 9:00 a.m.

Recent Police Activity – July 2019

Monthly Stats

Total Calls for Service	5,775
Total Police Cases	1,072
Total 911 Calls	2,296
Emergency Calls	
8 th District	226
Town Fire	761
PD	4,788

Town Clerk's Office

	<i>Month End Report July 2019</i>	<i>July 2019 – June 2020 (Fiscal Year to date)</i>
Total Customers Serviced	2,870	2,870
Land Records	623	623
Vitals	785	785
Marriage Licenses	32	32
Dog Licenses	541	541
Notarizations	51	51
Trade Names	12	12
Dissolution Trade Names	4	4
Foreclosure Registrations	15	15
Total Revenue	\$133,983.64	\$133,983.64



Employee News

Recently Hired

Nicholas Caisse – Firefighter/Paramedic - Fire

Charles Lodge – Firefighter/Paramedic – Fire

Debbie Sayasith – Senior Account Associate – Sanitation

Lawrence Boyle – WW Treatment Plant Operator – Sewer

Promotions

Amy Judd – Clerical Assistant – Senior Center

September 2019

Board of Directors Meeting

September 3, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Planning and Zoning Commission

September 4, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Redevelopment Agency Meeting

September 5, 2019, 7:30 a.m.
Hearing Room, Lincoln Center

Senior Center Advisory Committee

September 6, 2019, 9:00 a.m.
549 East Middle Tpke

Manchester Library Board Meeting

September 9, 2019, 6:30 p.m.
Mary Cheney Library, 586 Main Street

Board of Education Meeting

September 9, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Building Committee Meeting

September 9, 2019, 7:00 p.m.
Manchester Room, Town Hall

Economic Development Commission

September 12, 2019, 8:00 a.m.
Directors Room, Lincoln Center

Planning and Zoning Commission

September 16, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Conservation Commission Meeting

September 17, 2019, 7:00 p.m.
Directors Room, Lincoln Center

Redevelopment Agency Meeting

September 19, 2019, 7:30 a.m.
Hearing Room, Lincoln Center

Cheney Brothers National Historic District Commission

September 19, 2019, 5:30 p.m.
The Lodge, 39 Lodge Drive

Advisory Rec & Park Commission

September 19, 2019, 6:00 p.m.
Weiss Center, 479 Main Street

Board of Education Meeting

September 23, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Board of Directors Policy Briefing Meeting

September 24, 2019, 7:30 a.m.
Manchester Room, Town Hall

Zoning Board of Appeals

September 25, 2019, 7:00 p.m.
Hearing Room, Lincoln Center

Pension Board Meeting

September 26, 2019, 4:00 p.m.
Directors Room, Lincoln Center

Land Acquisition & Historic Property Investment Committee

September 26, 2019, 6:00 p.m.
Hearing Room, Lincoln Center