

**Manchester Health Department  
Cosmetology Establishment  
Informational Forum**

**Monday March 11, 2019**

**10:00 AM to 11:00 AM**

**Whiton Branch Library Auditorium**

**100 Main St**

**Manchester, CT**

# **Meeting Agenda**

**Introductions**

**Overview / Why now?**

**What have we done in the past?**

**Inspection process overview**

**Inspection frequency**

**Application process and inspection fee**

**Question / Answer Session**

# Cosmetology Inspections, Why now?

- Cosmetology inspections are statutorily required in Connecticut. By state law, the health department must inspect on an annual basis.
- The DPH Commissioner and the DPH Local Health Administration have begun assessments of departments to see if they are carrying out statutorily required duties.
- A specific point, in those assessments, was made in regards to the requirement to conduct cosmetology inspections.
- Recent NBC 30 news story highlighting the lack of inspections and health concerns.
- The health department has shown that a licensing and inspection program can be carried out in an appropriate manner balancing between public health and limiting unnecessary hardship and burden on local businesses.

# Connecticut General Statutes CHAPTER 368

## Sec. 19a-231. Inspection of salons.

“Salon” includes any shop, store, day spa or other commercial establishment at which the practice of barbering, as described in section 20-234, hairdressing and cosmetology, as defined in section 20-250, or the services of a nail technician, or any combination thereof, is offered and provided.

“Nail technician” means a person who, for compensation, cuts, shapes, polishes or enhances the appearance of the nails of the hands or feet, including, but not limited to, the application and removal of sculptured or artificial nails.

The director of health for any town, city, borough or district department of health, or the director’s authorized representative, **shall**, on an annual basis, inspect all salons within the director’s jurisdiction regarding their sanitary condition. The director of health, or the director’s authorized representative, shall have full power to enter and inspect any such salon during usual business hours. If any salon, upon such inspection, is found to be in an unsanitary condition, the director of health shall make written order that such salon be placed in a sanitary condition. The director of health may collect from the operator of any such salon a reasonable fee, not to exceed one hundred dollars, for the cost of conducting any annual inspection of such salon pursuant to this section. Notwithstanding any municipal charter, home rule ordinance or special act, any fee collected by the director of health pursuant to this section shall be used by the town, city, borough or district department of health for conducting inspections pursuant to this section.

## **Our definition of cosmetology for the inspection program**

**For the purpose of the inspection program, cosmetology establishments include all barbershops, hairdressing shops, nail salons, and other service providers including but not limited to facials, hair waxing, hair braiding, and eyebrow arching or “threading.”**

# What have we done in the past?

- Currently, the health department has been visiting establishments on a complaint basis but will be formalizing the process to comply with the statutorily required annual inspections.

# What other towns currently license and inspect in our area?

## **North Central District Health Department**

(Enfield, Ellington, East Windsor, Windsor Locks, Suffield, Vernon, Windham, and Stafford)

*License Fee*

\$175 to \$300 based on the number of stations

*Plan Review Fee*

\$100

## **Glastonbury Health Department**

*License Fee*

\$100

## **South Windsor Health Department**

*License Fee*

\$50

## **Chatham Health District**

(Colchester, East Hampton, East Haddam, Hebron, Marlborough and Portland)

*License Fee*

\$100

# Total Number of Cosmetology Establishments in Manchester/and Inspection Fee

\*There are approximately 78 cosmetology establishments in Manchester that fall under our definition of cosmetology establishments.

Inspection fee

\$100 annually

(Covers the application processing, plan review, and inspection)



# Application process

- The application process will be on rolling basis over the next year starting in May 2019.
- 8 to 10 establishments will be contacted monthly starting in June 2019
- An application will be mailed to each establishment for that month.
- The application and fee will be required prior to the inspection being scheduled and conducted.

# Inspection frequency/ Certificate of Compliance

- Each cosmetology establishment will be inspected annually as long as the establishment passes the inspection. If not, a reinspection will occur to ensure compliance.
- A cosmetology establishment will also be visited if the health department receives a complaint from the public.
- A Certificate of Compliance will be provided when the establishment demonstrates reasonable compliance with the policies of the town of Manchester and applicable section of the State of Connecticut General Statutes.

# Inspection Form (DRAFT)



## Manchester Health Department Cosmetology Establishment Inspection

Inspection Date: \_\_\_\_\_

Compliance Date: \_\_\_\_\_

Establishment: \_\_\_\_\_ Address: \_\_\_\_\_

Type of Establishment:  Annual  Re-inspection  Complaint  Other

Services Provided:  Barber Shop  Hairdressing  Nail Salon  Facials  Waxing  Eyebrow Threading  Braiding

Items marked with an "X" are out of compliance. Debited items shaded in yellow are critical violations.

### A. Water/Sewer

### B. Storage

1. Water supply safe/adequate Hot and cold water under pressure	1. Cabinets for clean linens and towels are adequate, clean, with tight fitting doors
2. Approved method of sewage disposal	2. Covered receptacle provided exclusively for soiled linens and towels
3. No potential cross connections	3. Chemical containers properly stored and labeled
4. Restroom facilities adequate, convenient, accessible, designed, installed, clean	4. Adequate storage for cleaning supplies, cosmetology supplies and equipment.

### C. Equipment and Facilities

### D. Personnel

1. Adequate hand wash stations with soap and paper towels	1. All personnel licensed as required by DPH, Professional licenses posted
2. Utility sink provided for instrument cleaning	2. Good hygienic practices, smoking prohibited
3. Floors/ walls /ceilings and attached equipment and fixtures properly constructed good repair, clean	3. Hands washed with soap and water before serving each client
4. Covered refuse container provided, clean	4. Certificate of Compliance posted
5. Outside refuse disposal area clean	5. Residential salon separate from living/sleeping quarters
6. Communicable disease statement posted, practice followed	6. Adequate storage for cleaning supplies, cosmetology supplies and equipment.

### E. Utensils/Equipment Disinfection

1. Single use items discarded after each client: Emory boards, nail files, sanding bands, drill bits, wax applicators, orange sticks, finger bowl liners	6. Clean towels or disposable paper covers used as neck strips or placed over manicure station, foot and head rests for each client
2. Approved disinfectant used in accordance with manufacturer's recommendations	7. Table tops, arm rests, foot rests and pedicure chairs are disinfected after each client
3. Equipment and utensils cleaned and disinfected after each customer	8. Linens and towels properly sanitized between uses
4. Foot spas are properly disinfected after each client and nightly	9. Prohibited items: neck dusters, powder puffs, sponges, shaving brushes, shaving mugs
5. Disinfected utensils kept in sanitary containers when not in use	10. First Aid Kit on-site, Alum or equivalent available in liquid or powdered form

Inspector: \_\_\_\_\_ Person In Charge Signature: \_\_\_\_\_

Person In Charge (print): \_\_\_\_\_

# What we'll be looking for during an inspection?

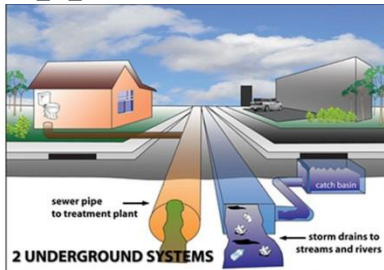
- Water supply safe/adequate



- Hot and cold water under pressure



- Approved method of sewage disposal



# What we'll be looking for during an inspection?

- No potential cross connections



- Restroom facilities adequate, convenient, accessible, designed, installed, clean



# What we'll be looking for during an inspection?

- Cabinets for clean linens and towels are adequate, clean, with tight fitting doors



- Covered receptacle provided exclusively for soiled linens and towels



# What we'll be looking for during an inspection?

- Chemical containers properly stored and labeled



- Adequate storage for cleaning supplies, cosmetology supplies and equipment.



# What we'll be looking for during an inspection?

- Adequate hand wash stations with soap and paper towels





# What we'll be looking for during an inspection?

- Utility sink provided for instrument cleaning



- Floors/ walls / ceilings and attached equipment and fixtures properly constructed good repair, clean



# What we'll be looking for during an inspection?

- Covered refuse container provided, clean



- Outside refuse disposal area clean



# What we'll be looking for during an inspection?

- Communicable disease statement posted; practice followed



# What we'll be looking for during an inspection?

- All personnel licensed as required by DPH
- Professional licenses posted



# What we'll be looking for during an inspection?

- Good hygienic practices, smoking prohibited



# What we'll be looking for during an inspection?

- Hands washed with soap and water before serving each client



# What we'll be looking for during an inspection?

- Certificate of Compliance posted



# What we'll be looking for during an inspection?

- Residential salon separate from living/sleeping quarters





# What we'll be looking for during an inspection?

- No animals/pets (Unless allowed by law)

 <p><b>SERVICE ANIMAL</b></p>	 <p><b>EMOTIONAL SUPPORT ANIMAL</b></p>	
✓	SPECIALLY TRAINED (TASK-TRAINED)	✗
✓	ALLOWED BY FEDERAL LAW (AIR CARRIER ACCESS ACT) TO ACCOMPANY THE HANDLER ON FLIGHTS	✓
✓	ALLOWED BY FEDERAL LAW TO ACCOMPANY HANDLER IN RESTAURANTS, STORES, MOVIE, THEATRES, ETC.	✗
✓	ALLOWED BY FEDERAL LAW TO STAY WITH PEOPLE WHO ARE DISABLED IN APARTMENTS THAT HAVE "NO PET" POLICIES	✓
✓	TRAINED TO ASSIST JUST ONE PERSON	✗
✗	PROVIDE EMOTIONAL COMFORT TO MORE THAN ONE PERSON	✓
✗	MUST BE CERTIFIED OR REGISTERED	✗

# What we'll be looking for during an inspection?

- Single use items discarded after each client: Emory boards, nail files, sanding bands, drill bits, wax applicators, orange sticks



- Finger bowls have disposable liners



# What we'll be looking for during an inspection?

- Proper use of sanitizing/sterilizing techniques after thorough cleansing of implements.

## Cleaning vs. Sanitizing

It's not enough that you clean. The best way to reduce the risk of spreading germs is to first clean the surface, remove any stuck-on dirt and grime, and then disinfect.



Cleaning removes the visible dirt and grime from the surface. It lowers the risk of spreading infection but it still leaves some germs behind.



Sanitizing kills germs on the surface. By using sanitizers, you kill 99.9% bacteria and viruses and dramatically lower the risk of spreading infection.



- Table tops, arm rests, foot rests and pedicure chairs are disinfected after each client



# What we'll be looking for during an inspection?

- Prohibited items: neck dusters, powder puffs, sponges, shaving brushes, shaving mugs



# What we'll be looking for during an inspection?

- Clean towels or disposable paper covers placed over manicure station, foot and head rests for each client



# What we'll be looking for during an inspection?

- Foot spas are properly sanitized after each client



# What we'll be looking for during an inspection?

- Disinfected utensils kept in sanitary containers when not in use



- Equipment and utensils cleaned and disinfected after each customer



# What we'll be looking for during an inspection?

- Laundry facilities adequate, linens and towels properly sanitized between use





# Health Concerns

- Allergic Reactions
  - From dyes and pigments
  - Reactions to chemicals used in hair & nail salons
- Infections
  - Bacterial - Methicillin-Resistant Staphylococcus aureus (MRSA) and Mycobacteria
  - Viral – Hepatitis B & C, HIV, AIDS, and other STD's
  - Fungal - sporotrichosis, candidiasis, and zygomycosis.
- Miscellaneous
  - Blood-Borne Infections
  - Localization of skin disorders
  - Respiratory irritation/Burning eyes (Lack of ventilation)
  - Skin burns
  - Unsanitary conditions can lead to other infections
  - Human Trafficking

# Nail Salon Health Concerns



# Hair Salon/Barbershop Health Concerns



# Questions

